



## ACCESSIBILITY STATEMENT FOR THE ENEL.COM WEBSITE

Enel S.p.A. is committed to making its website accessible, in accordance with the Law of 9 January 2004, n. 4.

This accessibility statement applies to [www.enel.com](http://www.enel.com).

### Compliance status

This website is **partially compliant** with the requirements set out in appendix A of the UNI CEI EN 301549 standard, due to the non-compliances listed below.

### Non-accessible content

The content listed below is non-accessible for the following reason:

non-compliance with the Law of 9 January 2004, n. 4

- in some cases, the user is not notified when the language of an element on the page changes
- presence of documents without a proper logical structure
- presence of documents with insufficient contrast ratio between text and background
- presence of documents with unclear title
- presence of documents without a proper logical order of focus
- in some cases, parsing returns errors

No accessible alternatives are currently available, as specific measures are being taken to the progressive resolution of the problems encountered.

### Methods of sending reports and provider's contact details

To notify cases of non-compliance or to request information and content excluded from the scope of the directive about accessibility, please send an email to [digitalaccessibilityhelp@enel.com](mailto:digitalaccessibilityhelp@enel.com).

### Methods of sending reports to AgID

In the event of an unsatisfactory response or no response, within thirty days of the notification or request, the interested party can forward a report using the method indicated on AgID institutional website.

### Preparation of the accessibility statement

This statement was prepared on 01/03/2024.

The information in this statement was obtained from an assessment carried out by third parties.

## **Information about the website**

Publication date of the website: 26/01/2016

Framework used for the website: Adobe Experience Manager

Usability tests have been carried out: Yes