Investor Presentation

March 2019



Agenda



Investor Presentation	Investor Presentation – Strategic Plan 2019-21		
Enel Today	Enel Today		
2015-2018 Our D	2015-2018 Our Delivery		
2019-2021 Our V	2019-2021 Our Vision & Positioning		
2019-2021 Our F	2019-2021 Our Pillars		
	Capital allocation		
	Business line highlights		
2019-21 Our Plan	Financial management		
	Risk management		
	Earnings & targets		
FY 2018 consolidated results			

Investor Presentation

Strategic Plan 2019-21



Enel Today

We are a leader in the new energy world





^{1.} By number of customers. Publicly owned operators not included

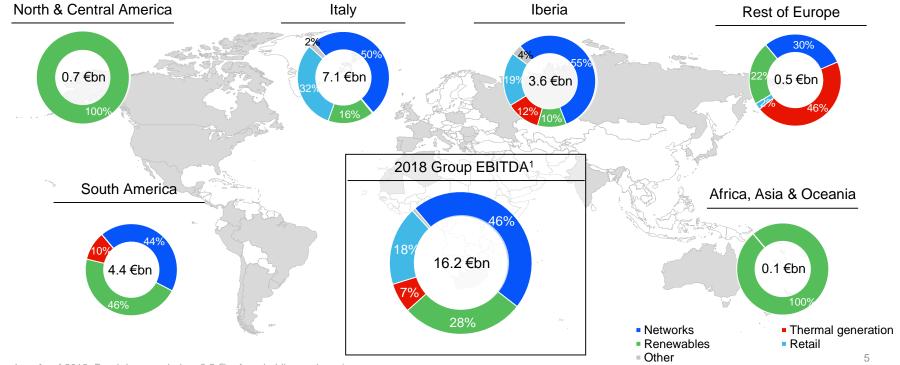
^{2.} By installed capacity. Includes managed capacity for 4.2 GW

It includes nuclear

^{4.} Includes customers of free and regulated power and gas markets

Our business model is well diversified and provides long term visibility





As of 2018. Breakdown excludes -0.2 €bn from holding and services
 Presence with operating assets or through Enel X

2015-2018 Our Delivery

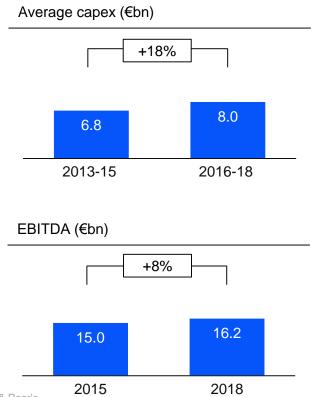
Sustainable, profitable, digitalized and customer centric

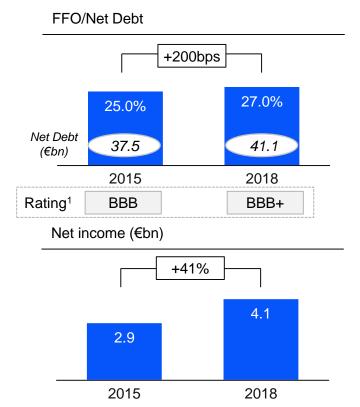


		2015	2018	
Renewables focus	Owned RES capacity/Total capacity %	41%	46%	Decarbonization
CO2 Footprint	Specific Co2 emissions kg/kWh _{eq}	0.409	0.356	
End Users	mn	61	73	
Retail customers	Mn customers in the free market	17	22	Customer centricity
New businesses	Gross margin Enel X €bn	n.a.	0.5	
Digital impact	% of digital investments on total	n.a.	19%	
Group simplification	Group net income/total net income	64%	70%	Wall as a second as
Cash flow generation	FFO – gross capex €bn	1.8	2.6	Value creation
Shareholder return	DPS €/sh	0.16	0,28	7

Our strategy delivered growth while improving our financial strength

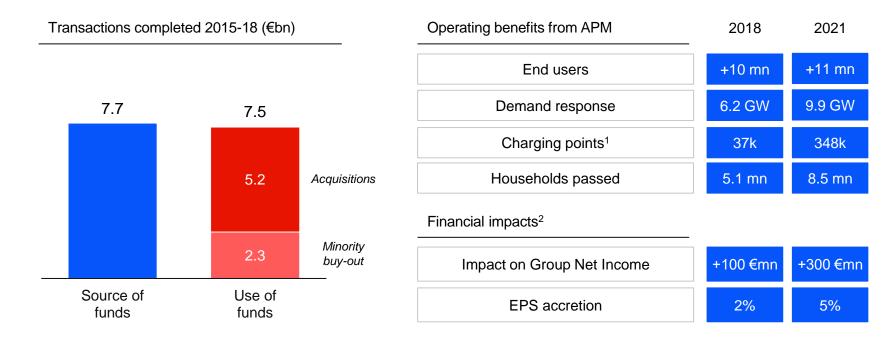






Active Portfolio Management was balanced and accretive





[.] eMotorWerks worldwide private charging points

^{2.} Net Impact from both source of funds and use of funds

Strong commitment to our SDGs targets



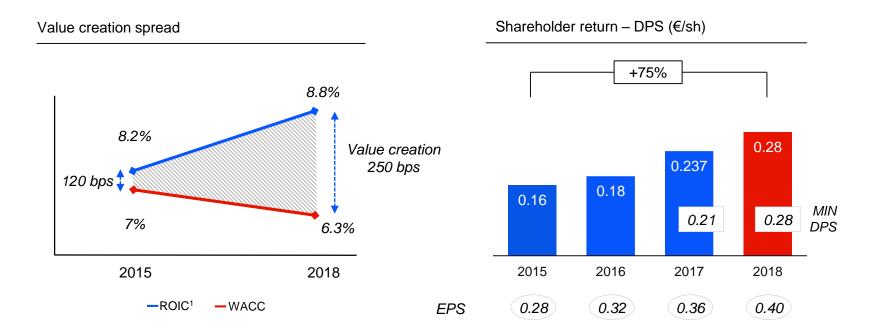


Engagir	ng local communities (mn beneficiaries)	2018 ¹	2020¹
4 QUALITY EDUCATION	High-quality, inclusive and fair education	1.0	0.8
7 AFFORDABLE AND CLEAN ENERGY	Access to affordable and clean energy mainly in Africa, Asia and Latin America	6.3	3.0
8 DECENT WORK AND ECONOMIC GROWTH	Employment and sustainable and inclusive economic growth	1.8	3.0
Climate	change	2018	2020
13 CLIMATE ACTION	Reduction of CO_2 specific emissions (kg/kWh_{eq})	0.36	<0.35

. Cumulated figures since 2015

Management actions have driven higher returns and shareholder remuneration

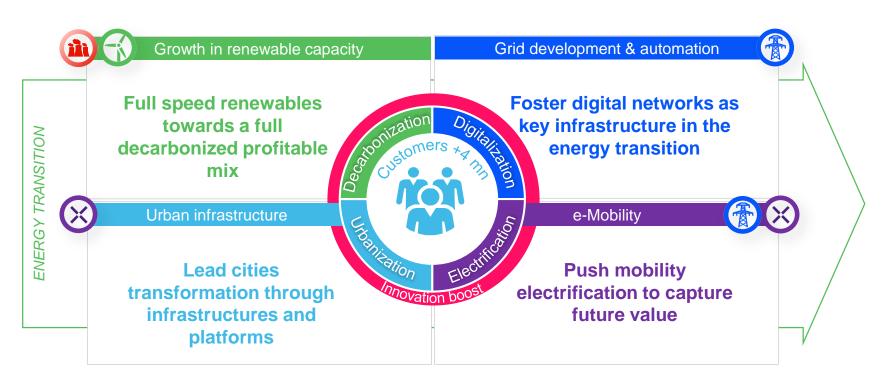




2019-2021 Our Vision & Positioning

Integrated model captures opportunities from energy transition

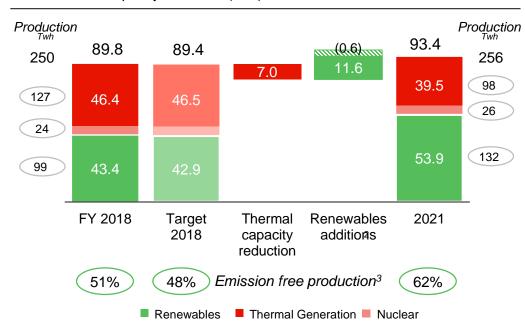




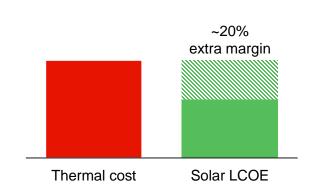
Decarbonization shapes our capacity and improves margins



Total installed capacity 2018-21¹ (GW)



Renewables extra margin



CO₂ specific emissions <0.35 kg/kWh_{eq} in 2020⁴ CO₂ specific emissions 0.23 kg/kWh_{eq} in 2030 Decarbonization in 2050



Includes managed capacity.

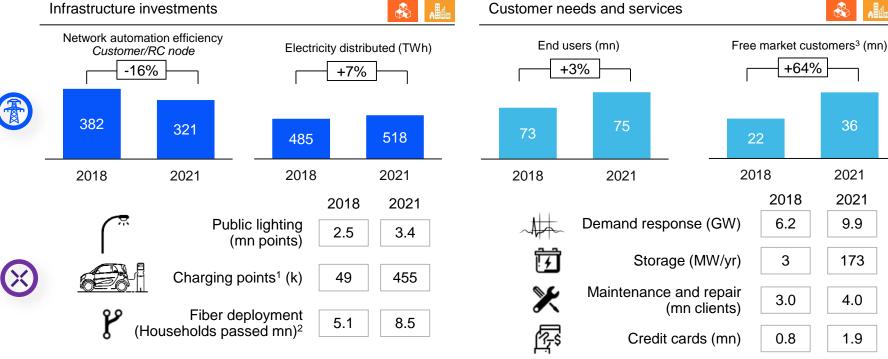
^{2. 0.6} GW additional capacity subject to portfolio rotation

^{3.} Emission free production includes nuclear generation and production form managed capacity in 2018

^{4.} Target certified as «Science based». CO2 specific emissions will be <0.345 kg/kWheq in 2021

Electrification and urbanization drive infrastructure investments and new services to clients





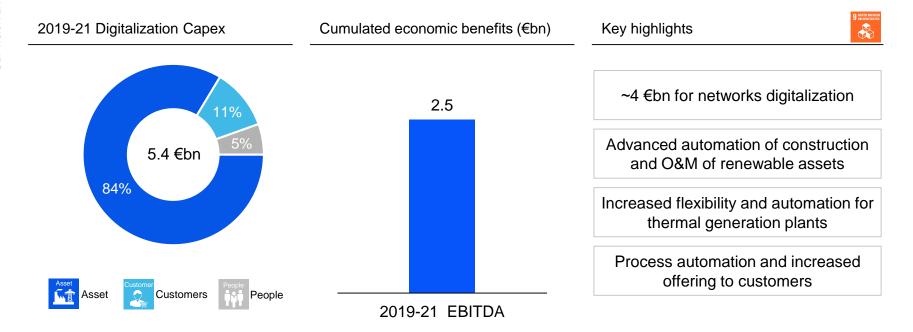
Public & private charging points installed (public 5.5k in 2018 and 24.1k in 2021)

Includes Italy for clusteres A&B and C&D

Power and gas customers

Digitalization fuels economic benefits and satisfies customers needs





2019-2021 Our Pillars

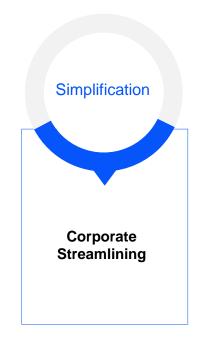
Sustainable value creation over the long term





EBITDA







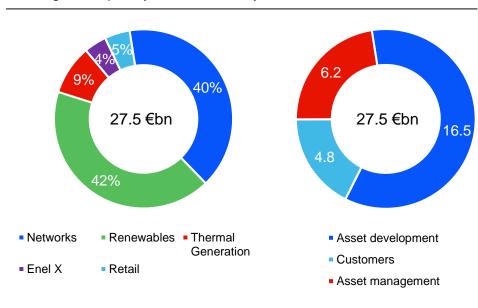
Our

Asset development supports our growth ambitions

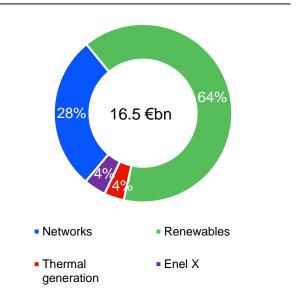




Total gross capex by business and by nature¹ 2019-21



Asset development by business¹ 2019-21



. Includes 1.6 €bn BSO capex

Our pillars

Renewables are the driving force of growth



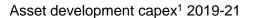


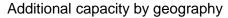
Higher investments to build 11.6 GW additional capacity

Focus on markets with integrated presence & on developed countries

Value creation through decarbonization & integration with retail portfolio

Maximization of portfolio returns

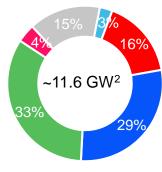








Iberia ■ Rest of Europe ■ Africa, Asia & Oceania







70%



28%

Includes 1.6 €bn BSO capex

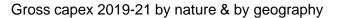


Networks' investments tailored to maximize asset base value









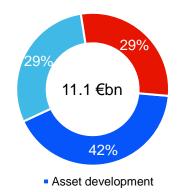


Restructuring of Eletropaulo Completion of Goias turnaround

Resiliency and flexibility in Italy and Spain

Digitalization to promote efficiencies and improve service quality

2021 RAB ~45 €bn: ~30% South America, ~70% Europe



- Customers
- Asset Management



Italy Iberia

South America
 Rest of Europe

Enel X capital allocation addresses customers' needs





Gross capex 2019-21 by nature & by geography





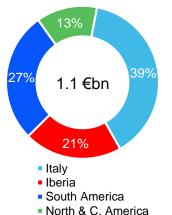
Smart lighting and fiber optics for cities

Electric mobility in Italy, Spain, US and Romania

Demand response and storage solutions for C&I customers

Energy efficiency solutions





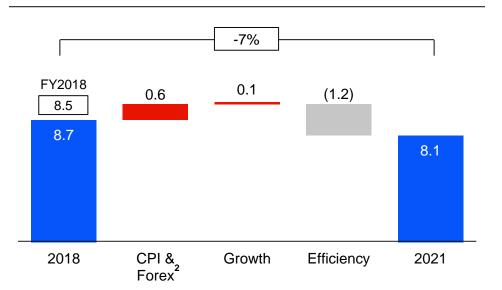
Operational Efficiency

Driving efficiencies across all businesses

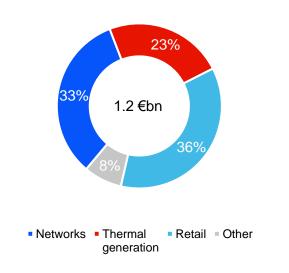




Opex evolution (€bn)¹



Efficiency by business



2. Of which CPI +0.9 €bn and forex -0.3 €bn

^{1.} Total fixed costs in nominal terms (net of capitalization)

Our commitment to SDGs and Human Capital





Charging points² (th)

Engaging local communities (mn beneficiaries) Our people 2030¹ High-quality, inclusive and fair education 2.5 Talent attraction and retention Appraise performance of Access to affordable and clean energy 10.0 people we work with³ 8 DECENT WORK AND Employment and sustainable and 8.0 inclusive economic growth Climate corporate survev³ Climate change 2030 Diversity 13 CLIMATE ACTION Global implementation of the Reduction of CO₂ specific emissions (kg/kWh_{eq}) 0.23 diversity and inclusion policy **Training** Innovation and infrastructure/Sustainable cities 2021 Enable digital skills diffusion 9 INDUSTRY, INNOVATI among people we work with Smart meters (mn) 46.9 Digitalization capex (€bn)

5.4

455

2021

100% of people involved 99% of people appraised

100% of people involved 86% of people participating

Recruiting should ensure equal gender splitting of the candidates (c. 50%)

100% of people involved in digital skills training

- Cumulated figures since 2015
- Public & private charging points installed (public 5.5k in 2018E and 24.1k in 2021)
- Eligible and reachable people having worked in the Group for at least 3 months

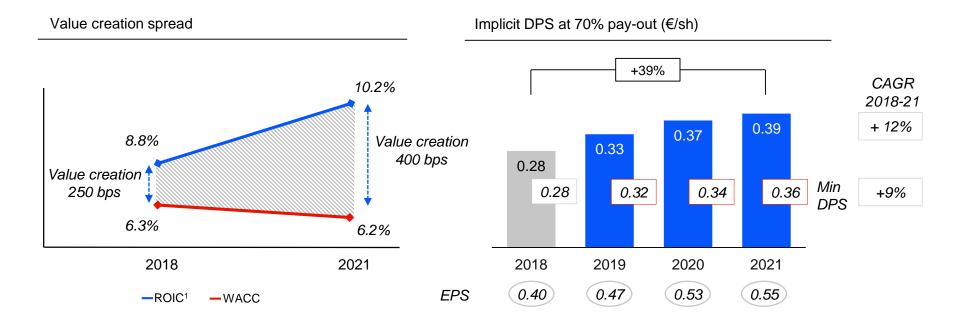
Sustainable, profitable, digitalized and customer centric



			2015	2018	2021	
	Renewables focus	Owned RES capacity/Total capacity %	41%	46%	55%	
	CO2 Footprint	Specific Co2 emissions kg/kWh	0.409	0.356	0.345	
	End Users	mn	61	73	75	
	Retail customers	Mn customers in the free market	17	22	36	
1 1 1	New businesses	Gross margin Enel X €bn	n.a.	0.5	0.9	
	Digital impact	Cumulated EBITDA 2019-21 (€bn)	n.a.	-	2.5	
	Group simplification	Group net income/total net income	64%	70%	71%	
	Cash flow generation	FFO – gross capex €bn	1.8	2.6	4.4	~1.7x

Improved return on invested capital supporting dividend growth



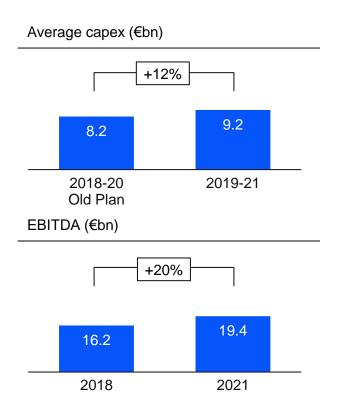


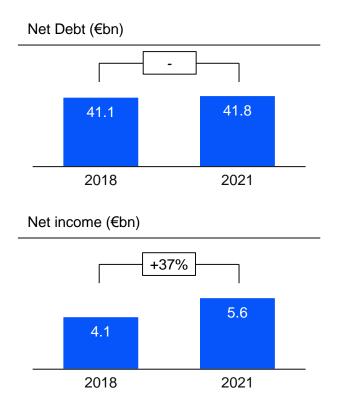
Adjusted for IFRS15

2019-2021 Our Plan

New investment cycle drives growth while debt remains stable



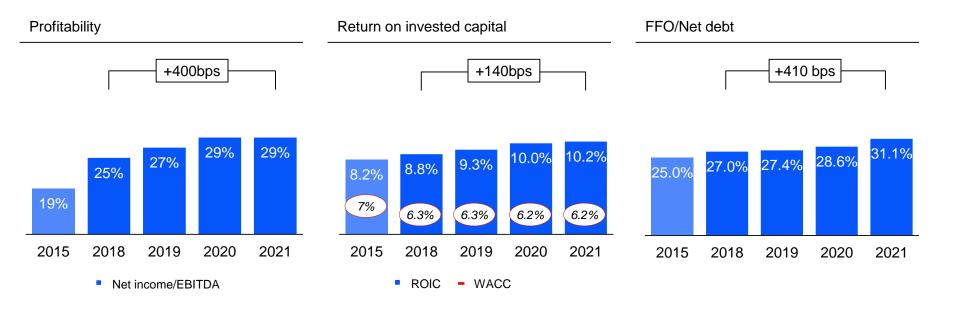






Solid improvement in profitability, returns, and credit metrics

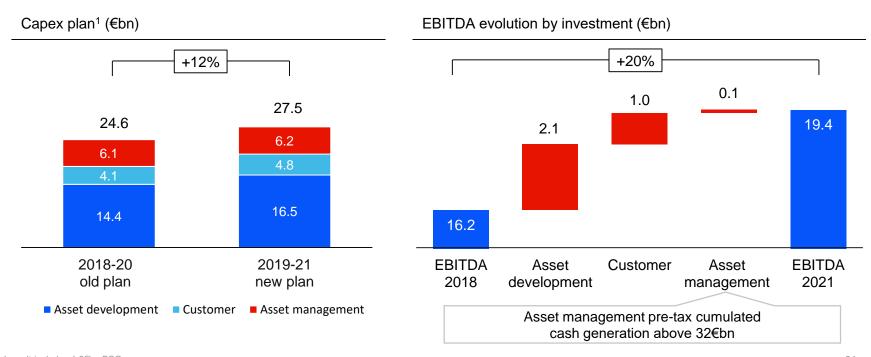




2019-2021 Capital Allocation

Increased capex plan focused on asset development and customers



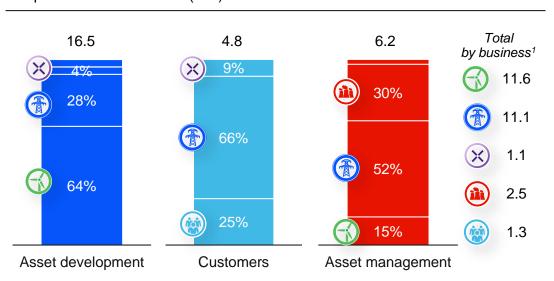


It includes 1.6€bn BSO capex

Growth driven by networks and renewables



Capital allocation 2019-21 (€bn)



Incremental EBITDA² (€bn)

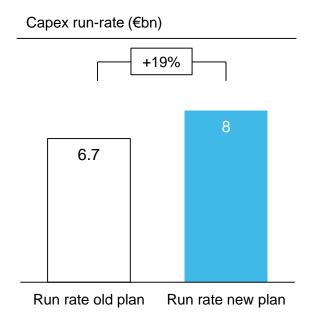
2018 target vs 2021
+1.0
+1.2
+0.4
+0.5
+0.5

^{1.} It excludes other equal to -0.1 €mn. Thermal generation includes nuclear. Calcukated on 2018 target

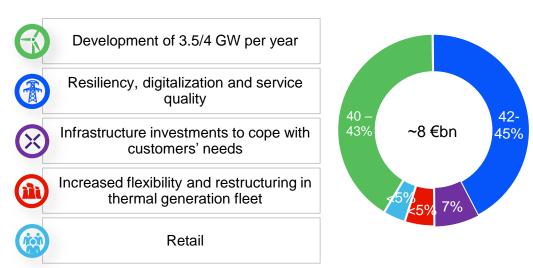
Excluding the impact of our asset rotation programme

Beyond plan period, run rate capex grows from 6.7€bn to 8€bn





Drivers of run rate by business line



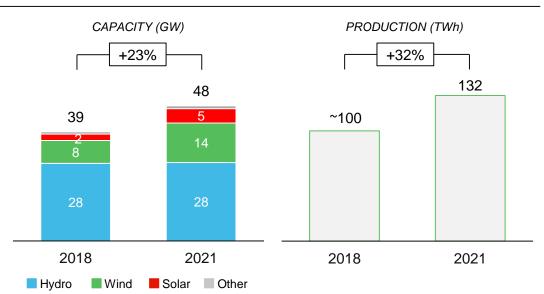
2019-2021 **Business Line Highlights**

Renewables: diversifying mix, improved visibility

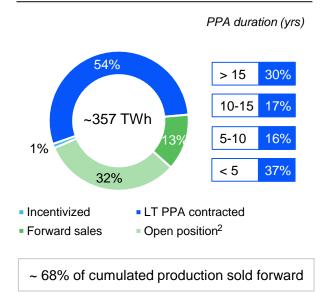




Installed capacity and Production by technology¹



2019-21 Sales portfolio composition



Consolidated capacity only

^{2.} Volumes to be sold forward in year n-1

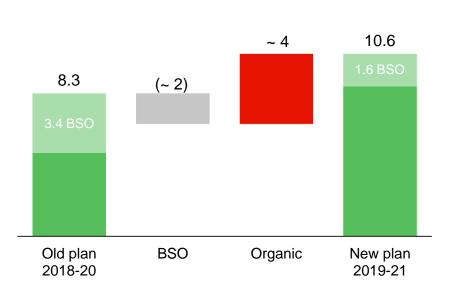
Incremental asset development capex fully allocated to renewables

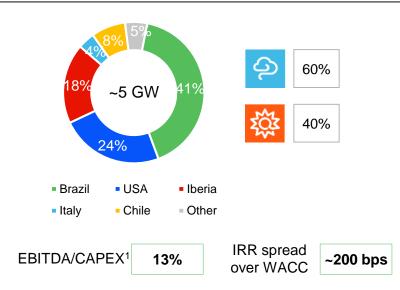




Asset development capex evolution (€bn)

Incremental renewable capacity by geography and technology



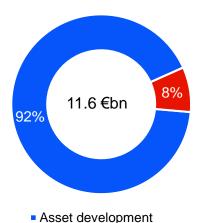


Renewables: accelerating growth



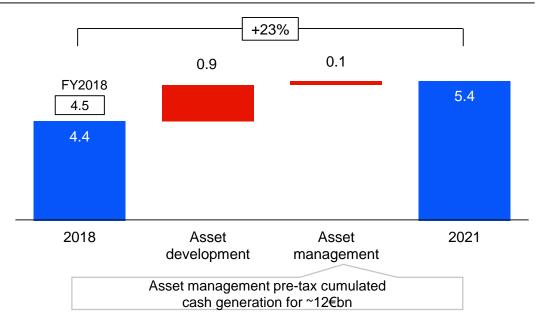


Gross Capex 2019-21



Asset management

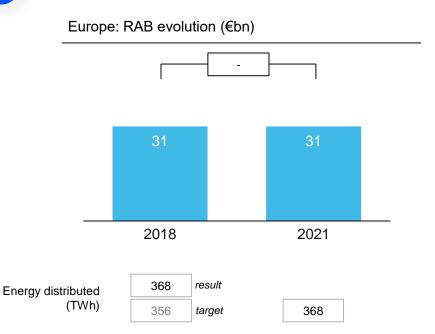
2018-21 EBITDA evolution (€bn)



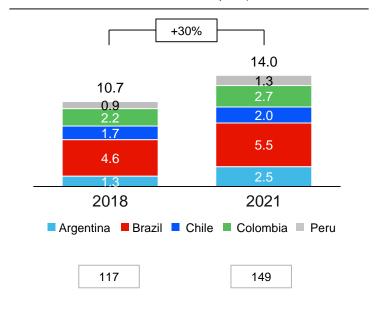
Networks: 4% total RAB growth









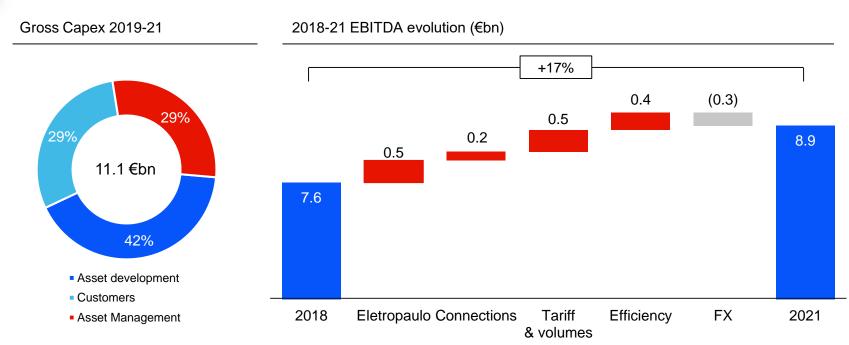


- WACC nominal pre-tax
- 2. Blend of Rio, Cearà, Goias and Eletropaulo

Networks: profitability supported by asset turnaround and efficiencies





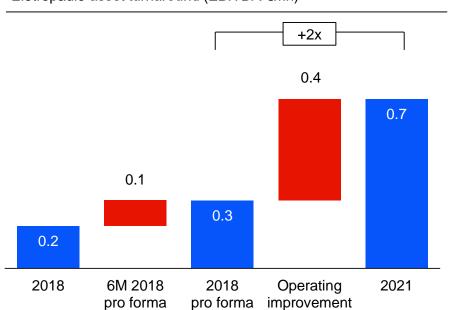


Networks: Eletropaulo turnaround doubling EBITDA





Eletropaulo asset turnaround (EBITDA €mn)



Eletropaulo operational KPIs

	2018	2021
Electricity distributed (TWh)	43	+9%
Quality index1 (%)	-2.1	+99bps
Opex/end user (€/cust)	63	-30%

2021 Networks benchmark

	Eletropaulo 2021	Cearà 2021
RAB/end user (€/cust)	~255	~275
Opex/end user (€/cust)	~44	~ 36

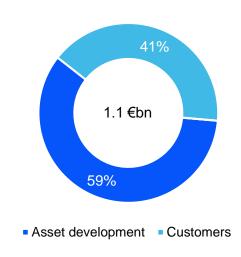
Enel X: capturing new opportunities with customers

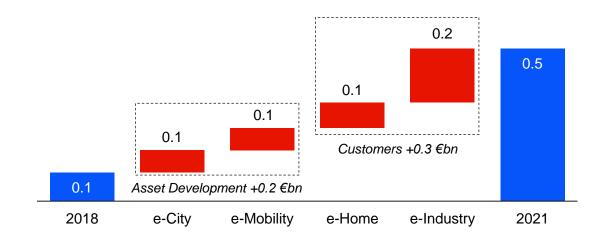




Gross Capex 2019-21

2018-21 EBITDA evolution¹ (€bn)



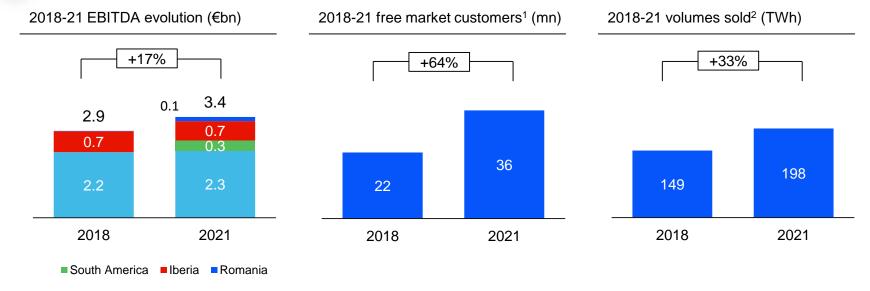


. Rounded figures 41

Retail: further growth on increase in customer base and efficiency







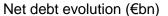
^{1.} Free market power and gas customers. Includes Italy, Spain and Romania

[.] Free market. Includes Italy, Spain and Romania

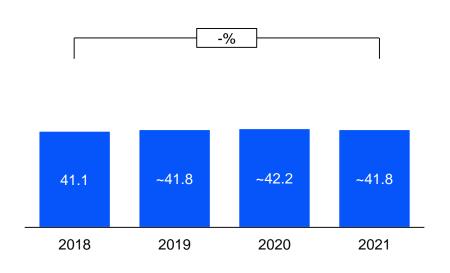
2019-2021 Financial Management

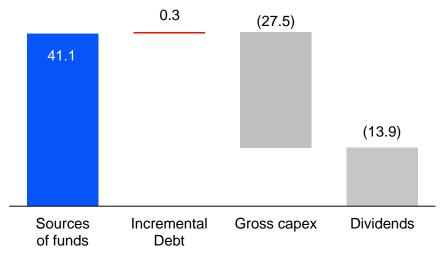
Stable debt throughout the plan





Source of funds allocation 2019-21 (€bn)

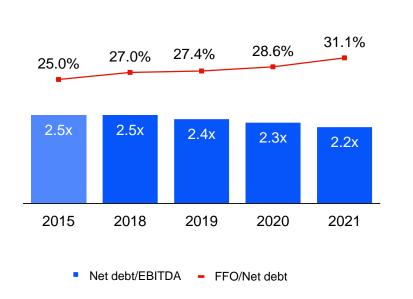




Improving credit metrics



Credit metrics



Long term credit rating

	Rating	Outlook
Standard & Poors	BBB+	Stable
Moody's	Baa2	Stable
Fitch	A-	Stable

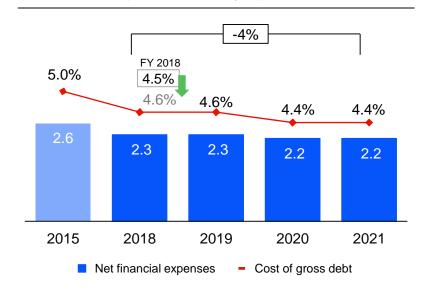
Continued reduction in cost of debt



Financial strategy for 2019-21 (€bn)

	Amount	Expected Current tota cost ² cost		
Bond refinancing including green bonds ¹	6.2	3%	4.2%	
Bank loans and other financing	2.8	2.5%	2.3%	
Hybrid refinancing	1.8	4.9%	6.4%	
Emerging markets	2.8	7.4%	7.6%	
Total	13.6	4.1%	4.8%	

Net financial expenses on debt (€bn)



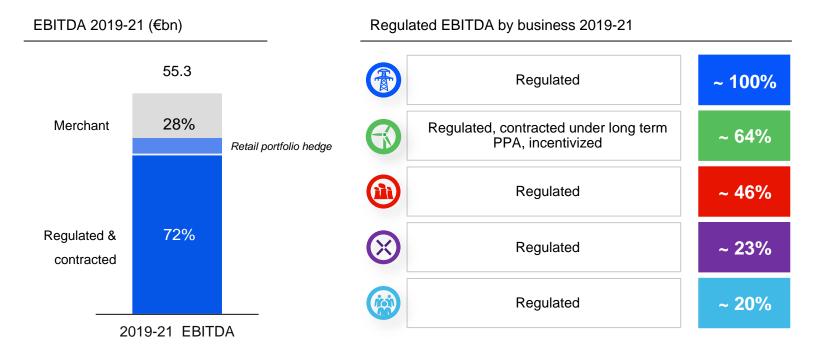
^{1. 1 €}bn Green bond already issued in January 2019

Enel estimates on current cost associated with financial instruments

2019-2021 Risk Management

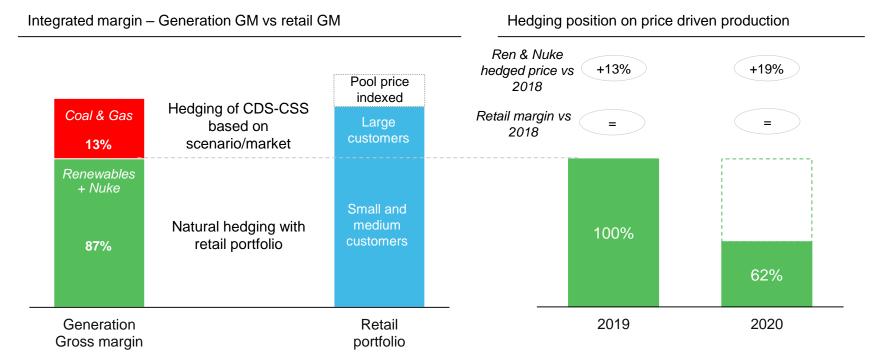
Operating risk: low EBITDA exposure to merchant risk





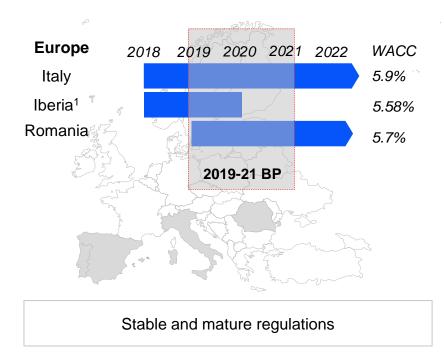
Operating risk: natural margin hedge from retail portfolio

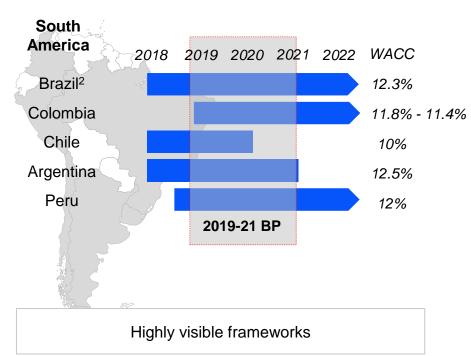




Operating risk: low regulatory risk over the plan period







[.] WACC nominal pre-tax

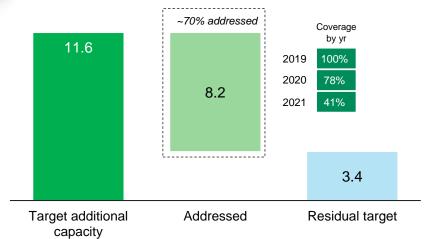
^{2.} Blend of Rio, Cearà, Goias and Eletropaulo

Operating risk: renewables growth already significantly addressed

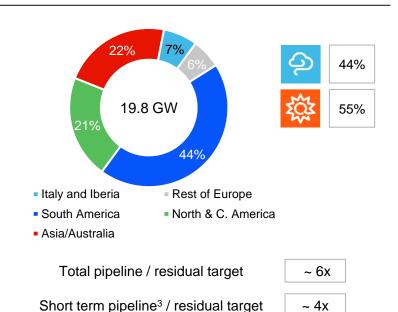




2019-21 Additional capacity addressed¹ (GW)



Pipeline by geography and technology² (GW)



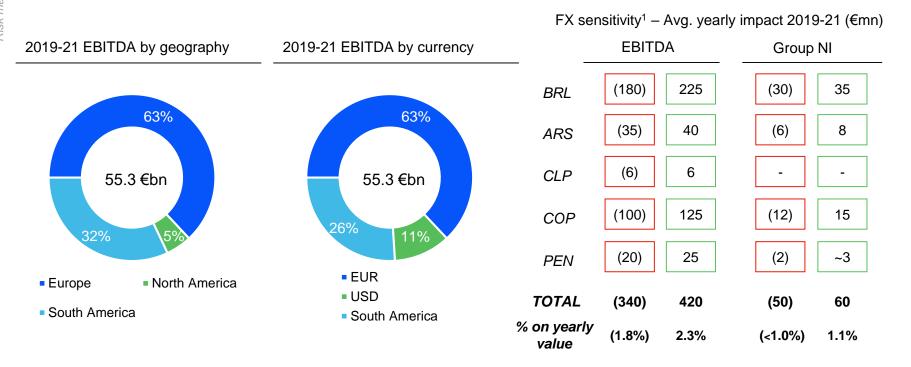
It includes managed capacity

^{2.} As of December 2018

^{3.} Includes 2019-2021 CODs only

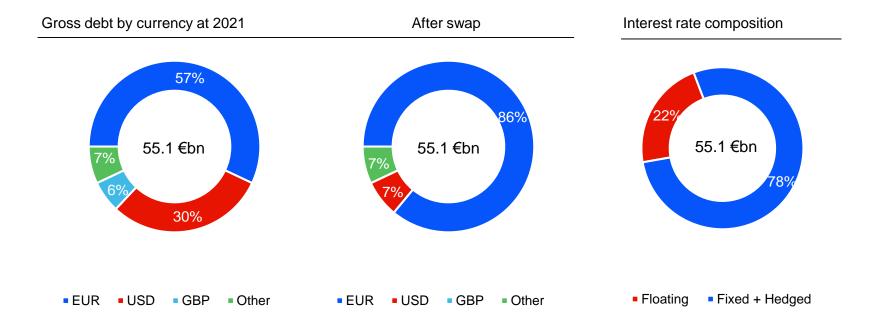
Currency risk: low exposure to volatile currencies





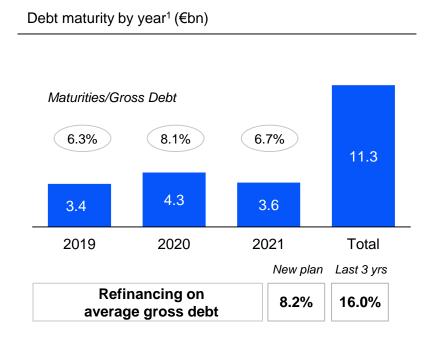
Financial risk: gross debt hedges softening FX swings and rates movements

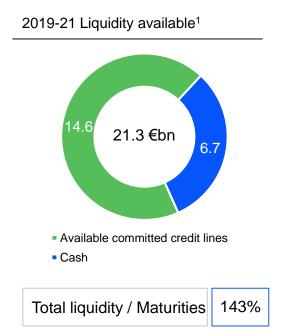




Financial risk: limited re-financing needs; strong available liquidity





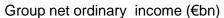


As of December 2018 54

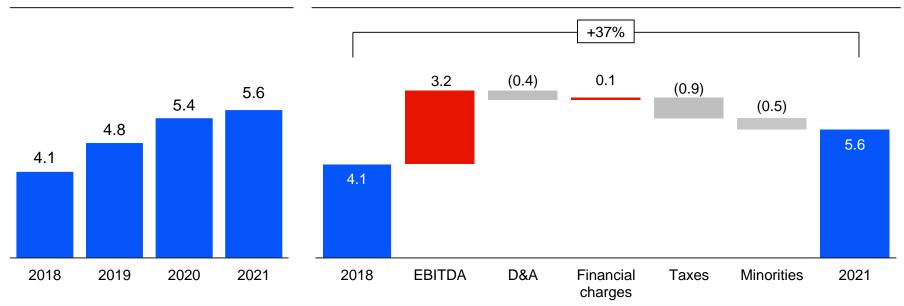
2019-2021 Earnings & Targets

Strategy driving 37% increase in earnings vs 20% increase in EBITDA





2018-21 Group net ordinary income evolution (€bn)



Visible value creation for our shareholders



Earnings growth	2018	2019	2020	2021	CAGR (%) 2018-21
Ordinary EBITDA (€bn)	16.2	~17.4	~18.5	~19.4	~+6%
Net ordinary income (€bn)	4.1	~4.8	~5.4	~5.6	~+11%
Value creation					
Pay-out ratio	70%	70%	70%	70%	-
Implicit DPS (€/sh)	0.28	0.33	0.37	0.39	~+12%
Minimum dividend per share (€)	0.28	0.32	0.34	0.36	~+9%
Three years minimum dividend per share					

Investor Presentation

FY 2018 consolidated results



Key highlights of the period





Continued exceptional delivery on renewables development Double digit increase in end users

Further decline in operating costs

Portfolio rotation and further simplification to accelerate growth and optimize risk profile

Significant progresses on SDGs 4, 7 and 8

Ordinary EBITDA up by 4% Group Net income up by 9%

Financial targets delivery



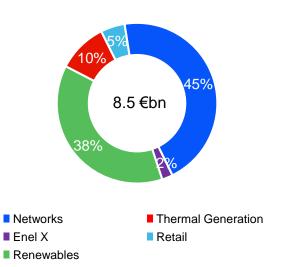
	2018	2018 target	2017	Δ ΥοΥ
Ordinary EBITDA (€bn)	16.2	16.2	15.6	+4%
Net ordinary income (€bn)	4.1	4.1	3.7	+9%
Dividend per share (€)	0.28	0.28	0.237	+18%
Net debt (€bn)	41.1	41-42	37.4	+10%
FFO/Net debt	27%	26.5%	27%	- %

Industrial growth: capex

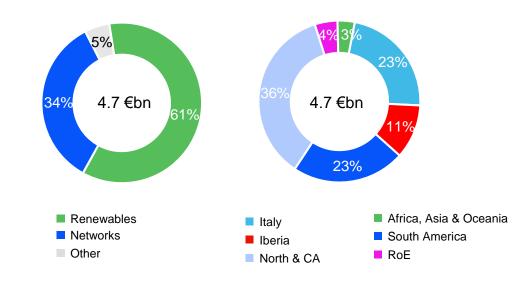






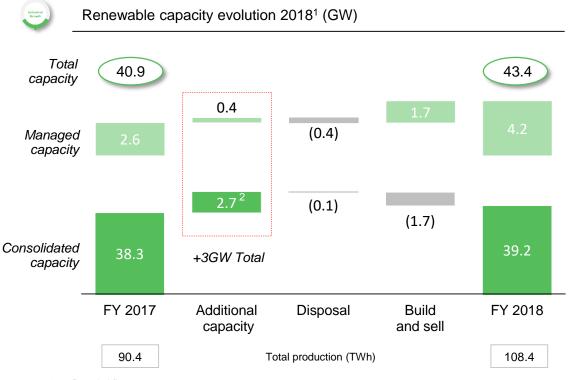


FY 2018 Asset development capex by business and geography



Continued delivery on renewables growth





Additional capacity of 3 GW mainly in North & Central America

Asset rotation to maximize portfolio returns

Production up by 20%

68% of 2019-21 total production already sold forward

[.] Rounded figures

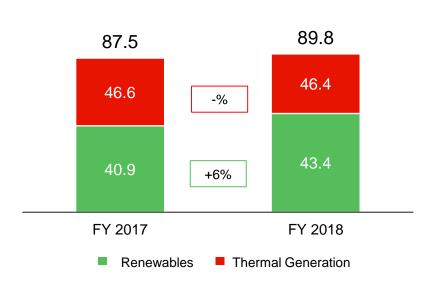
^{2.} Including acquisitions for 0.2 GW

Group's decarbonization



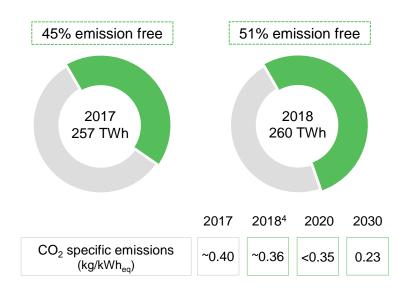


Share of renewables on total installed capacity¹ (GW)









^{1.} Includes managed capacity for 2.6 GW in FY2017 and 4.2 GW in FY 2018.

^{2.} Emission free production includes nuclear generation and production from managed capacity

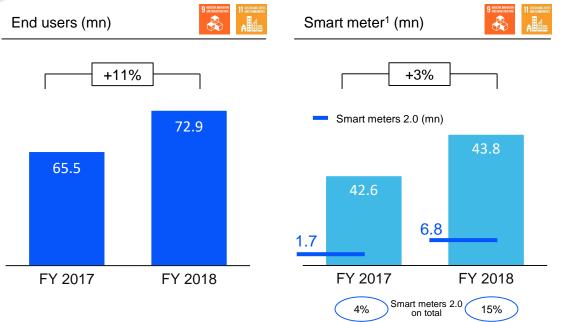
^{3.} Target certified as «Science based». CO2 specific emissions will be <0.345 kg/kWheg in 2021

Calculated including managed capacity

Networks









+1.2 mn smart meters installed +5.1 mn meters 2.0 installed in Italy

Eletropaulo: + 7 mn customers Turnaround underway

Goias restructuring

Promising regulatory outlook

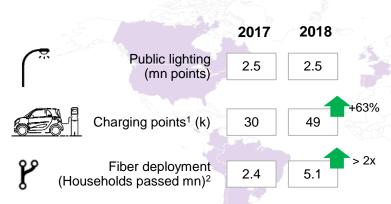
FY 2017 restated 64

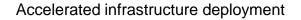
Enel X

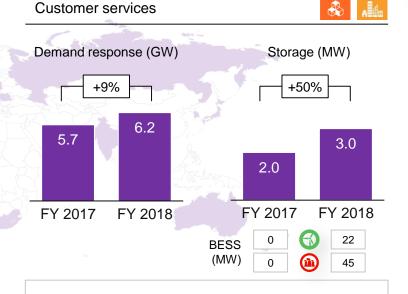












Global leadership in demand response

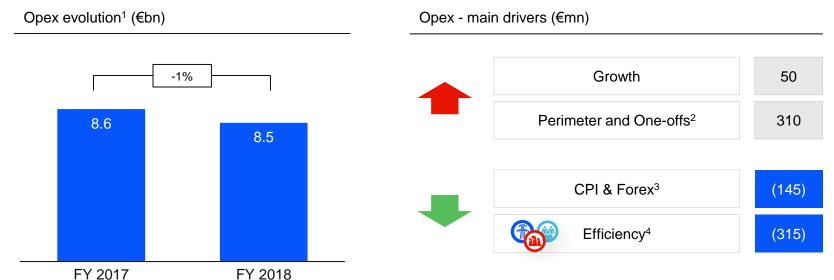
^{1.} Public & private charging points installed (public 1.8 k in 2017 and 5.5 k in 2018)

^{2.} Italy only, clusters A&B and C&D

Driving efficiencies across all businesses







^{1.} In nominal terms, rounded figures. Adjustments: FY 2017 excludes +45 €mn one-offs, FY 2018 excludes +94 €mn one-offs

^{2.} Includes net delta Perimeter of +264 €mn

^{3.} Including hyperinflation in Argentina for 56 €mn

I. Includes impact of IFRS 15 for -163 €mn

Portfolio management and simplification

Deals executed



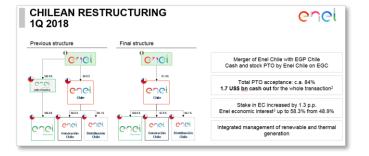






ELETROPAULO ACQUISITION





Recent transactions

EGP Brazil

Sale of 540MW¹ renewable assets Enterprise value 700 €mn

EGP North America

Acquisition of 650 MW from US JV Equity value of 256 US\$mn

Enel Americas

Shares swap on 5% of Enel Americas capital

Accounted as held for sale 67

enei

Our commitment to SDGs – Communities & people









High-quality, inclusive and fair education

1.0

2018¹

2.5

2030¹



Access to affordable and clean energy

6.3

10.0



Employment and sustainable & inclusive economic growth

1.8

8.0

2018¹

Our people

Talent attraction & retention

Appraise performance of people we work with2

Climate corporate survey²

Global implementation of diversity and inclusion policy

99% people appraised

86% people participating

39% women in recruit, processes

> 35% people involved

Diversity & Training

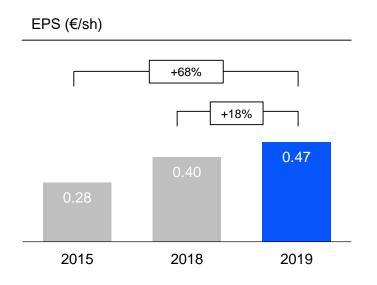
Enable digital skills diffusion among our people

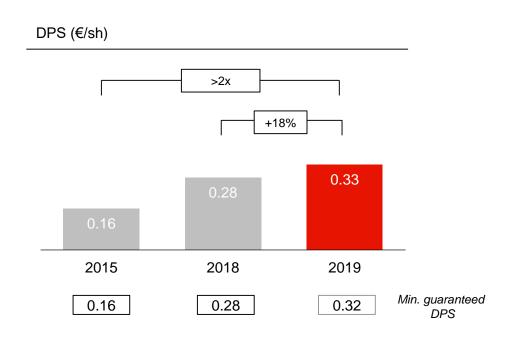
Cumulated data and targets from 2015

Eligible and reachable people having worked in the Group for at least 3 months

Shareholder remuneration







FY 2018 consolidated results Financial results

Financial highlights (€mn)



	FY 2018	FY 2017	Δ yoy	Net of FX ⁴
Revenues	75,672	74,639	+1%	
Reported EBITDA	16,351	15,653	+4%	
Ordinary EBITDA ¹	16,158	15,555	+4%	+7%
Reported EBIT	9,900	9,792	+1%	
Ordinary EBIT	9,793	9,736	+1%	
Reported Group net income	4,789	3,779	+27%	
Group net ordinary income ²	4,060	3,709	+9%	+10%
Capex ³	8,530	8,499	-%	
Net debt	41,089	37,410	+10%	
FFO	11,075	10,126	+9%	

Excluding extraordinary items for 98 €mn in FY 2017 and for 193 €mn in FY 2018. Includes hyperinflation in Argentina for 62 €mn

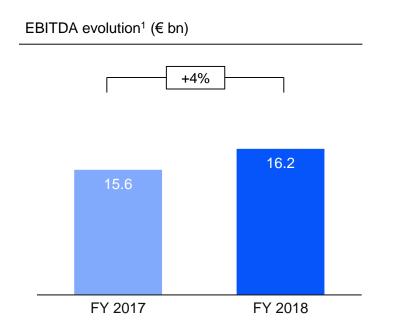
Including one off for +161 €mn in FY 2017 and +308 €mn in FY 2018

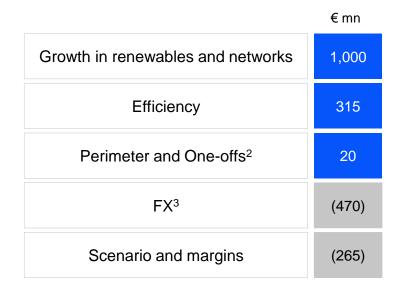
Including 775 €mn for capex related to HFS in FY 2017 and 378 €mn in FY 2018 related to 71 BSO Mexico

Includes hyperinflation in Argentina

Ordinary EBITDA evolution (€bn)







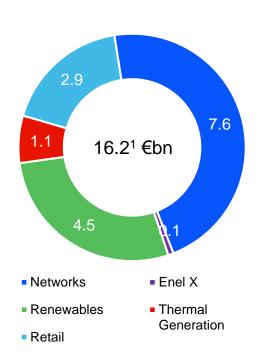
^{1.} Rounded figures.

^{2.} FY 2017 includes one off for +298 €mn and FY 2018 for +80 €mn. Net delta Perimeter is equal to +238 €mn

^{8.} Includes hyperinflation in Argentina for 62 €mn

Ordinary EBITDA by business line







Performance driven by growth and volume/prices

+12%

Δ ΥοΥ



Growth and efficiencies

+3%



Higher margins across all markets

+20%



Focus on new infrastructures and services

-



Normalization of market environment and thermal gap

(40%)

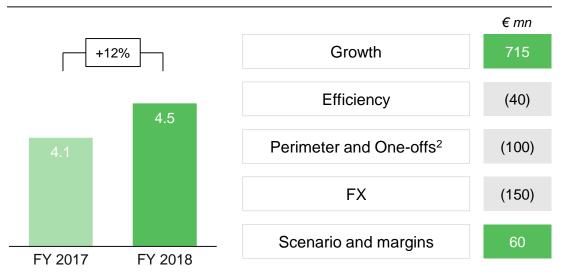
Rounded figures 73

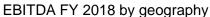
Global Renewable energies

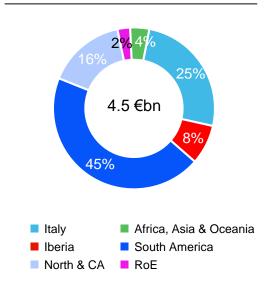












^{1.} Rounded figures

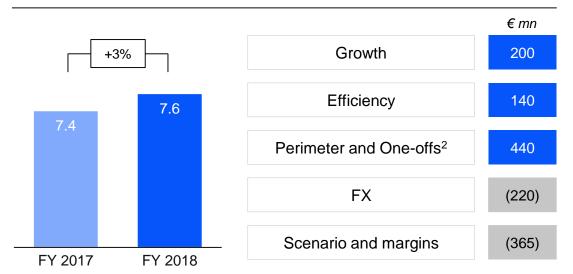
⁷⁴

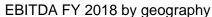
Global Infrastructure and networks

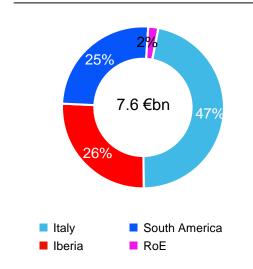




EBITDA evolution¹ (€bn)







^{1.} Rounded figures.

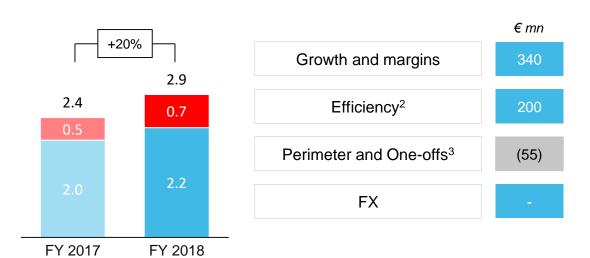
^{2.} FY 2017 includes one offs for -135 €mn, FY 2018 includes one offs for +124 €mn. Net delta Perimeter is equal to +181 €mn

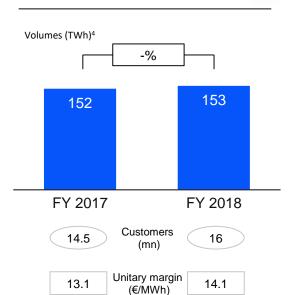
Retail



Free market - main KPIs

EBITDA evolution¹ (€bn)





■ Italy
■ Iberia

^{1.} Rounded figures.

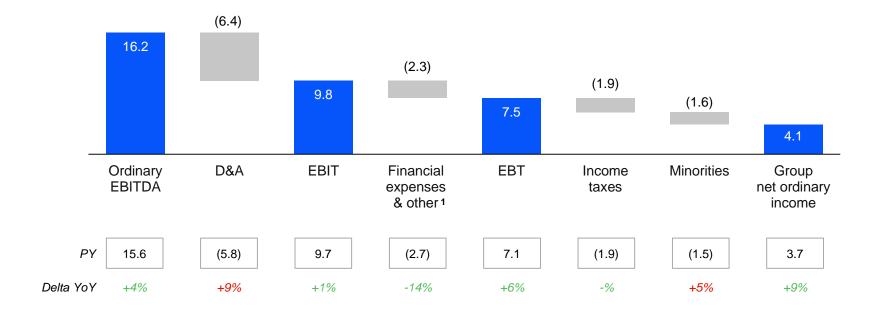
^{2.} Includes impact of IFRS 15 for 163 €mn

^{3.} FY 2018 includes one offs for – 4€mn. Net delta Perimeter is equal to -52 €mn

^{4.} Net of energy losses

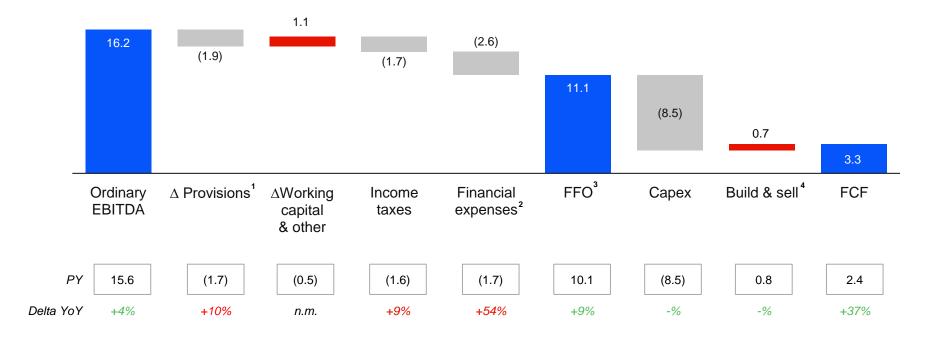
From Ordinary EBITDA to Net Ordinary Income





Cash flow (€bn)





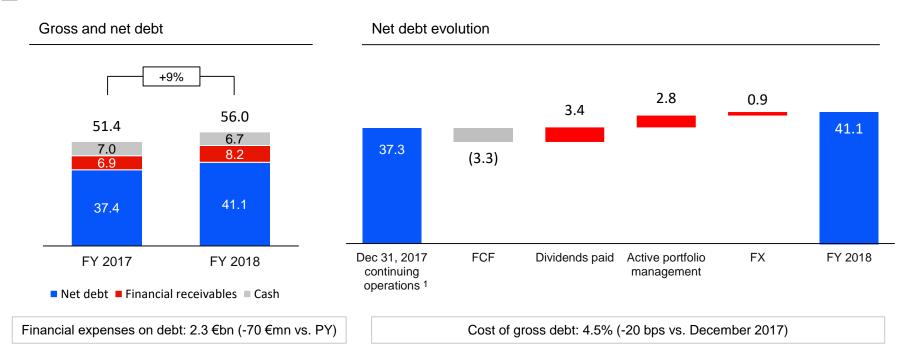
^{1.} Accruals, releases, utilizations of provisions in EBITDA (i.e. personnel related and risks and charges)

^{2.} Includes dividends received from equity investments

^{3.} Funds from operations

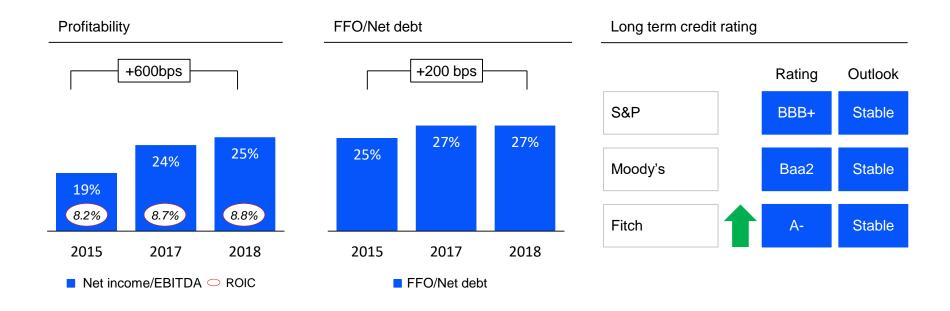
Debt and financial expenses (€bn)





Solid improvement in profitability, returns, and credit metrics





Closing remarks



numan

apital

Solid 2018 results support good prospects for future years

Focus will be on organic development, efficiencies and simplification

Simplification

alia alalia vialiva

Strong commitment to SDGs to create sustainable value

2019 guidance, reiterated, underpins a yoy EPS and DPS growth of c. 18%

2019-2021 Financial annexes

Agenda



Macro scenario

Thermal generation

Renewables

Infrastructure & Networks

Retail

Enel Group

2019-2021 Macro scenario

GDP, CPI, FX



		GDP	(%)			СРІ	(%)			FX agair	ıst€¹	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	0.8	1.2	1.1	1.0	1.1	1.5	1.6	1.7	n.m.	n. m.	n. m.	n. m.
Iberia	2.5	2.3	2.0	1.8	1.7	1.7	1.7	1.7	n.m.	n. m.	n. m.	n. m.
South America												
Argentina	(2.4)	3.1	3.1	3.0	33.8	20.0	17.0	14.0	43.2	36.2	38.6	40.4
Brazil	1.1	2.8	3.0	2.8	3.7	4.0	4.2	4.2	4.5	4.3	4.4	4.5
Chile	4.0	3.2	3.2	3.2	2.7	3.0	3.0	3.1	796.1	744	746	747
Colombia	2.7	2.9	3.1	3.1	2.7	3.4	3.4	3.4	3,725.0	3,657	3,767	3,859
Peru	4.0	4.0	4.1	4.1	4.0	2.5	2.6	2.5	3.9	4.0	3.9	3.9
Europe and North Africa												
Romania	4.3	4.0	3.3	2.9	4.3	3.4	2.8	2.4	4.7	4.9	4.9	5.0
Russia	1.6	1.9	1.7	1.7	1.6	4.2	4.3	4.2	80.0	74.1	75.6	76.9
North & Central America												
USA	2.9	2.3	2.1	1.9	2.9	2.2	2.3	2.3	1.1	1.2	1.2	1.2
M exico	2.0	2.5	2.6	2.5	2.0	3.7	3.4	3.3	22.5	22.7	22.9	23.2

1. Year end 85

Commodities' prices



	2018	2019	2020	2021
Gas TTF €/MWh	22.8	19.7	18.9	18.5
Gas Henry Hub \$/mmbtu	3.1	3.0	3.1	3.2
Oil Brent \$/bbl	71.5	69.0	67.5	63.5
Coal API2 \$/ton	91.9	77.0	75.0	74.0
CO₂€/ton	15.9	16.0	17.5	18.0

2019-2021 Thermal generation

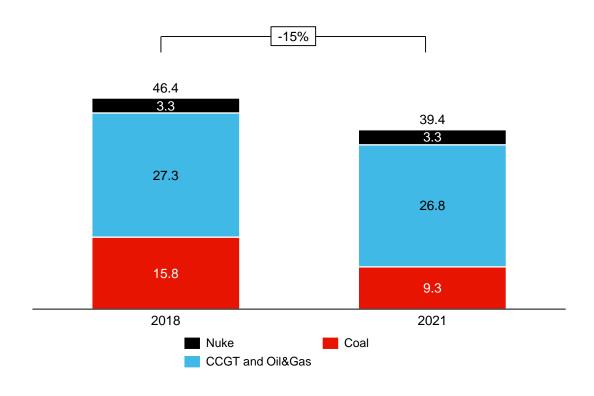
Final installed Capacity (GW)



	Nuk	æ	CCGT and	d Oil&Gas	Co	al	То	tal
	2018	2021	2018	2021	2018	2021	2018	2021
Italy	-	-	7.3	6.9	6.3	5.5	13.6	12.6
Iberia	3.3	3.3	7.8	7.7	5.5	3.0	16.2	14.1
South America	-	-	6.9	6.9	0.8	8.0	7.7	7.6
Europe and North Africa	-	-	5.3	5.2	3.6	-	8.9	5.3
North & Central America	-	-	-	-	-	-	-	-
Africa, Asia & Oceania	-	-	-	-	-	-	-	-
Total	3.3	3.3	27.3	26.8	15.8	9.3	46.4	39.5

Installed Capacity (GW)





2019-2021 Renewables

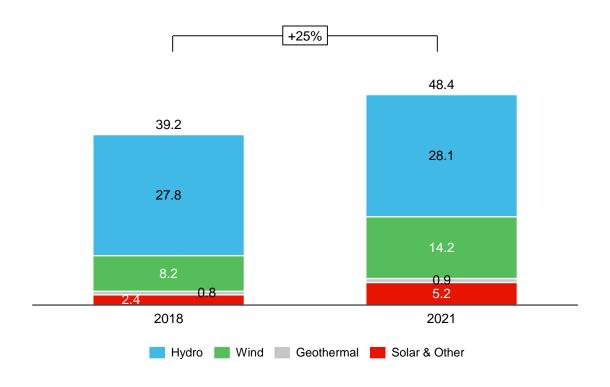
Final Consolidated capacity (GW)



	Hye	dro	W	ind	Geoth	ermal	Solar 8	& Other	То	tal
	2018	2021	2018	2021	2018	2021	2018	2021	2018	2021
Italy	12.4	12.4	0.8	1.0	0.8	8.0	0.1	0.1	14.0	14.3
Iberia	4.8	4.8	1.7	2.6	-	-	0.0	1.1	6.5	8.4
South America	10.0	10.2	1.6	3.1	0.0	0.1	1.6	2.6	13.3	15.9
Europe and North Africa	0.0	-	0.7	1.1	-	-	0.1	0.1	0.9	1.3
North & Central America	0.6	0.6	2.9	5.8	-	0.1	0.3	0.5	3.8	7.0
Africa, Asia & Oceania	-	-	0.4	0.7	-	-	0.3	0.8	0.7	1.4
Total	27.8	28.1	8.2	14.2	0.8	0.9	2.4	5.2	39.2	48.4

Consolidated capacity (GW)





2019-2021 Infrastructure & Networks

Electricity distributed, End users, Smart meters



	Electricity dist	tributed (TWh)	End use	rs (mn)	Smart me	ters (mn)
	2018	2021	2018	2021	2018	2021
Italy	227.7	233.0	31.4	31.6	31.4	31.6
Iberia	124.7	119.0	12.2	12.4	11.6	12.3
South America	117.4	149.2	26.5	27.7	0.4	2.2
Europe and North Africa	15.6	16.4	2.9	3.0	0.5	0.9
Total	485.4	517.6	72.9	74.7	43.8	46.9

2019-2021 Retail

Power & gas customers and volumes¹

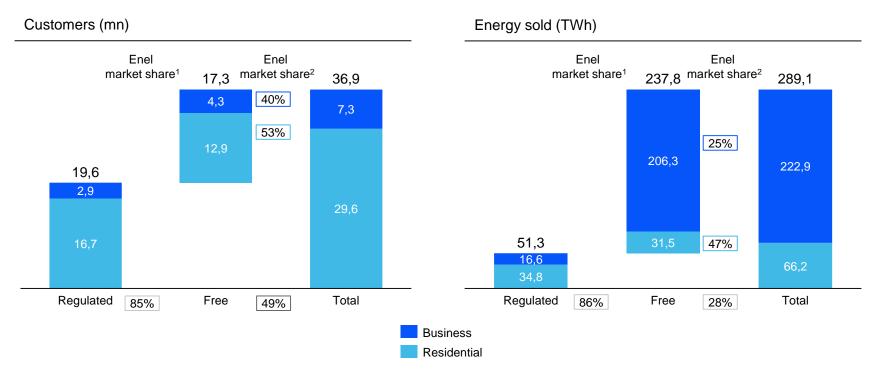


		Pov	ver			G	ias	
	Custom	ers (mn)	Volume	es (TWh)	Custome	ers (mn)	Volumes	(bsmc)
	2018	2021	2018	2021	2018	2021	2018	2021
Italy	25.2	18.4	102.3	92.3	4.1	4.8	4.8	5.1
Iberia	10.8	10.9	89.6	105.7	1.6	1.9	6.4	6.3
South America	25.8	28.2	91.1	184.1	0.0	0.0	0.0	0.7
Europe and North Africa	3.0	4.1	10.4	13.3	0.0	0.3	0.0	0.4
Total	64.7	61.6	293.4	395.3	5.7	7.0	11.2	12.4

1. Net of "Salvaguardia" 96

Italian power market 2018



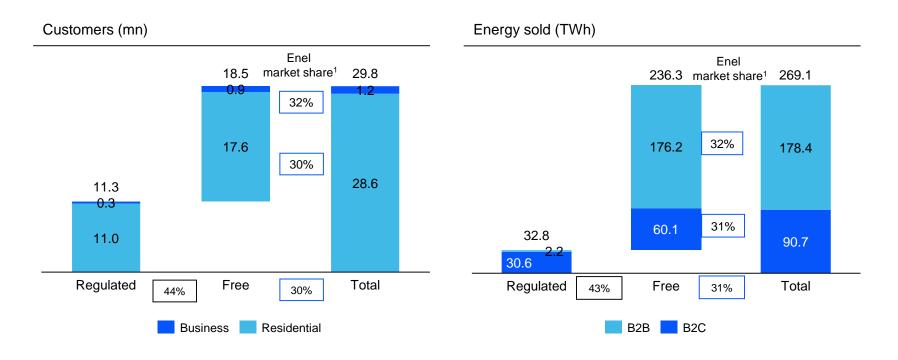


¹ Enel estimate based on closing 2018; % calculated on Total Italian Regulated Market

² Enel estimate based on closing 2018; % calculated on Total Italian Free Market (not including Last Resort - "Salvaguardia")

Spanish power market 2018

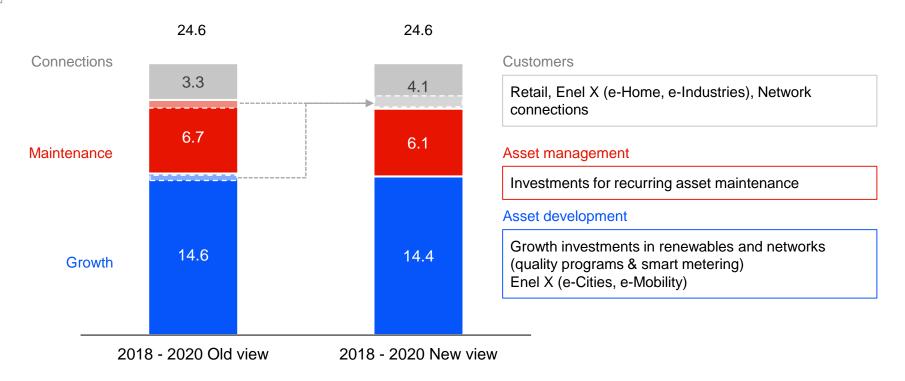




2019-2021 Enel Group

Old Plan Capex reconciliation (€bn)





Gross Capex (€bn)



		Global Ge & Tra					astructure: tworNs	5		Renev Ener				Re	tail			En	el X				vices Other			Tot	al	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	0.2	0.2	0.1	0.1	1.7	1.7	1.7	1.5	0.3	0.3	0.3	0.4	0.2	0.3	0.3	0.3	0.1	0.1	0.2	0.2	0.1	0.1	0.1	0.1	2.5	2.5	2.6	2.5
Iberia	0.3	0.4	0.5	0.5	0.7	0.7	0.6	0.6	0.2	0.7	0.5	0.5	0.1	0.1	0.1	0.1	0.0	0.1	0.1	0.1	0.0	-	-	-	1.4	2.0	1.7	1.8
South America	0.3	0.2	0.2	0.2	1.3	1.3	1.4	1.2	0.6	1.1	1.3	1.1	0.0	-	-	-	0.0	0.1	0.1	0.1	0.0	-	-	-	2.2	2.8	3.0	2.6
Europe and North Africa	0.1	0.0	-	-	0.2	0.1	0.1	0.1	0.1	0.2	0.1	0.1	0.0	-	-	-	0.0	-	-	-	0.0	-	-	-	0.4	0.4	0.3	0.2
North & Central America	0.0	0.0	-	0.1	-	-	-	-	1.7	1.7	1.2	1.1	-	-	-	-	0.0	0.1	-	0.1	-	-	-	-	1.7	1.8	1.2	1.2
Africa, Asia & Oceania	-	0.0	-	-	-	-		-	0.1	0.2	0.4	0.4	-	-	-	-	-	-	-	-	-	-	-	-	0.1	0.2	0.4	0.4
Other	0.0	0.0	-	-	0.0	-		-	0.0	-	-	-	-	-	-	-	0.0	-	-	-	0.0	-	(0.2)	(0.1)	0.1	0.1	(0.3)	(0.2)
Total	0.8	0.8	0.8	0.8	3.8	3.8	3.8	3.5	3.2	4.2	3.8	3.5	0.4	0.5	0.4	0.4	0.2	0.4	0.4	0.4	0.1	0.1	(0.1)	-	8.5	9.8	9.1	8.6
Total Capex 2019 - 2021				2.5				11.1				11.6				1.3	1			1.1				(0.1)				27.5

Asset development capex (€bn)



		Global Ge & Tra	eneration ading		1		astructure tworNs	s		Renev Ener				Re	tail			En	el X				vices Other			Tot	al	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	0.0	-	-	-	0.8	8.0	8.0	0.7	0.1	0.1	0.2	0.3	-	-	-	-	0.0	0.1	0.1	0.2	0.0	-	-	-	1.1	1.1	1.2	1.2
Iberia	0.0	-	0.1	0.2	0.3	0.3	0.2	0.3	0.2	0.7	0.5	0.4	-	-	-	-	0.0	-	-	-	0.0	-	-	-	0.5	1.0	0.8	0.9
South America	0.1	-	-	-	0.4	0.5	0.6	0.4	0.5	1.0	1.2	1.0	-	-	-	-	0.0	0.1	0.1	0.1	0.0	-	-	-	1.1	1.6	1.9	1.4
Europe and North Africa	0.0	0.0	-	-	0.1	-	-	-	0.1	0.2	0.1	0.1	-	-	-	-	0.0	-	-	-	-	-	-	-	0.2	0.3	0.2	0.1
North & Central America	0.0	0.0	-	0.1	-	-	-	-	1.7	1.7	1.2	1.1	-	-	-	-	0.0	-	-	-	-	-	-	-	1.7	1.7	1.2	1.2
Africa, Asia & Oceania	-	0.0	-	-	-	-	-	-	0.1	0.2	0.4	0.4	-	-	-	-	-	-	-	-	-	-	-	-	0.1	0.2	0.4	0.4
Other	(0.0)	0.0	-	-	-	-	-	-	0.0	-	-	-	-	-	-	-	0.0	-	-	-	0.0	-	(0.2)	-	0.0	0.1	(0.2)	(0.1)
Total	0.1	0.1	0.2	0.3	1.6	1.6	1.7	1.3	2.9	3.9	3.5	3.2	-	-	-	-	0.1	0.2	0.2	0.2	0.1	-	(0.1)	-	4.7	5.9	5.5	5.1
Total Capex 2019 - 2021				0.6				4.6				10.6				-				0.7				(0.1)				16.5

Asset management capex (€bn)



		Global Ge & Tra	neration ading			Global Infra & Net	astructure worNs	s		Renev Ener				Re	tail			En	el X				vices Other			Tot	al	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	0.1	0.1	0.1	0.1	0.5	0.4	0.4	0.4	0.1	0.1	0.1	0.1	-	-	-	-	-	-	-	-	0.0	-	-	-	0.7	0.7	0.7	0.6
Iberia	0.3	0.4	0.4	0.3	0.2	0.2	0.2	0.2	0.0	0.1	0.1	0.1	-	-	-	-	-	-	-	-	0.0	-	-	-	0.6	0.6	0.6	0.5
South America	0.2	0.2	0.1	0.1	0.4	0.4	0.4	0.4	0.1	0.1	0.1	0.1	-	-	-	-	-	-	-	-	0.0	-	-	-	0.7	0.7	0.6	0.6
Europe and North Africa	0.1	0.0	-	-	0.0	-	-	-	0.0	-	-	-	-	-	-	-	-	-	-	-	0.0	-	-	-	0.1	0.1	0.1	0.1
North & Central America	0.0	0.0	-	-	-	-	-	-	0.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0	0.0	0.0	0.0
Africa, Asia & Oceania	-	0.0	-	-	-	-	-	-	0.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0	0.0	0.0	0.0
Other	0.0	0.0	-	-	0.0	-	-	-	0.0	-	-	-	-	-	-	-	-	-	-	-	0.0	-	-	-	0.1	0.1	0.0	0.0
Total	0.7	0.7	0.6	0.5	1.1	1.1	1.0	1.0	0.3	0.3	0.3	0.3	-	-	-	-	-	-	-	-	0.1	0.1	0.0	0.0	2.3	2.3	2.0	1.9
Total Capex 2019 - 2021				1.9				3.2				0.9												0.2				6.2

Customers capex (€bn)



			eneration ading			Global Infr & Ne	astructure tworNs	s		Renev Ener				Re	tail			En	el X				vices Other			Tot	al	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	-	-	-	-	0.4	0.4	0.4	0.4	-	-	-	-	0.2	0.3	0.3	0.3	0.0	-	-	-	-	-	-	-	0.7	0.7	0.7	0.7
Iberia	-	-	-	-	0.2	0.2	0.2	0.2	-	-	-	-	0.1	0.1	0.1	0.1	0.0	0.1	0.1	0.1	-	-	-	-	0.3	0.4	0.3	0.4
South America	-	-	-	-	0.4	0.4	0.4	0.4	-	-	-	-	0.0	-	-	-	0.0	-	-	-	-	-	-	-	0.4	0.5	0.5	0.5
Europe and North Africa	-	-	-	-	0.1	-	-	-	-	-	-	-	0.0	-	-	-	0.0	-	-	-	-	-	-	-	0.1	0.1	0.1	0.1
North & Central America	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.0	0.1	-	-	-	-		-	0.0	0.1	-	-
Africa, Asia & Oceania	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	0.0	-		-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-			-	-	-	-	-	-	-	-	-	0.0	-		-	-	-	(0.1)	(0.1)	0.0	-	(0.1)	(0.1)
Total		-	-	-	1.0	1.1	1.1	1.1	-	-	-	-	0.4	0.5	0.4	0.4	0.1	0.2	0.1	0.2	-		(0.1)	(0.1)	1.5	1.7	1.6	1.6
Total Capex 2019 - 2021		-				3.3				-				1.3				0.5				(0.1)			4.8		

Ordinary EBITDA



			eneration ading		C	Global Infra & Net		S		Renev Ener				Re	tail			En	el X				vices Other			Tota	al	
	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021	2018	2019	2020	2021
Italy	0.0	0.1	0.2	0.2	3.6	3.7	3.7	3.6	1.2	1.2	1.3	1.4	2.2	2.2	2.3	2.3	0.0	-	0.1	0.2	0.1	0.1	0.1	0.1	7.1	7.5	7.7	7.6
Iberia	0.4	0.6	0.6	0.7	2.0	2.0	1.9	1.9	0.4	0.4	0.5	0.5	0.7	0.5	0.6	0.7	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	3.6	3.6	3.7	3.9
South America	0.5	0.5	0.6	0.6	1.9	2.5	2.9	3.2	2.0	2.0	2.2	2.4	-	0.3	0.3	0.3	0.1	0.1	0.1	0.1	(0.1)	(0.1)	(0.1)	(0.1)	4.4	5.3	6.0	6.7
Europe and North Africa	0.2	0.1	0.2	0.1	0.2	0.1	0.2	0.2	0.1	0.1	0.2	0.2	0.0	0.1	0.1	0.1	0.0	-	-	-	0.0	-	-	-	0.5	0.4	0.6	0.6
North & Central America	(0.0)	-	-	-	-	-	-	-	0.7	8.0	8.0	8.0	-	-	-	-	0.0	-	-	0.1	(0.0)	-	-	-	0.7	0.7	0.9	1.0
Africa, Asia & Oceania	-	-	-	-	-	-	-	-	0.1	0.1	0.1	0.2	-	-	-	-	(0.0)	-	-	-	-	-	-	-	0.1	0.1	0.1	0.2
Other	(0.0)	-	-	0.1	(0.0)	-	-	-	0.1	(0.1)	(0.1)	(0.1)	-	-	-	-	(0.0)	-	-	-	(0.2)	(0.1)	(0.5)	(0.5)	(0.2)	(0.2)	(0.5)	(0.5)
Total	1.1	1.4	1.6	1.6	7.6	8.3	8.7	8.9	4.5	4.5	5.0	5.4	2.9	3.1	3.3	3.4	0.1	0.1	0.3	0.5	(0.1)	-	(0.4)	(0.4)	16.2	17.4	18.5	19.4
Total EBITDA 2019 - 2021				4.7				25.8				15.0				9.7				0.9				(0.8)				55.3

Baseload power price & production sold forward



		Baseloa	ad price	
	2018	2019	2020	2021
ltaly (€/MWh)	61.3	56.9	56.2	55.1
lberia (€/MWh)	57.3	56.5	55.0	55.4

		Production sold forward							
	20	2018		2019		2020		2021	
	price	%	price	%	price	%	price	%	
ltaly (€/MWh)1	46.0	100%	53.0	90%	58.7	25%	-	0%	
lberia (€/MWh)1	67.5	100%	73.4	85%	78.1	40%	-	0%	
Brazil (USD/MWh)	60.2	100%	60.4	100%	61.9	100%	60.6	100%	
Chile (USD/MWh)	79.0	100%	79.3	100%	84.4	100%	84.2	100%	
Colombia (USD/MWh)	61.5	100%	65.9	100%	69.9	90%	74.0	60%	
Peru (USD/MWh)	49.1	100%	51.8	100%	52.6	100%	55.0	100%	

Delivery on gas contract renegotiation

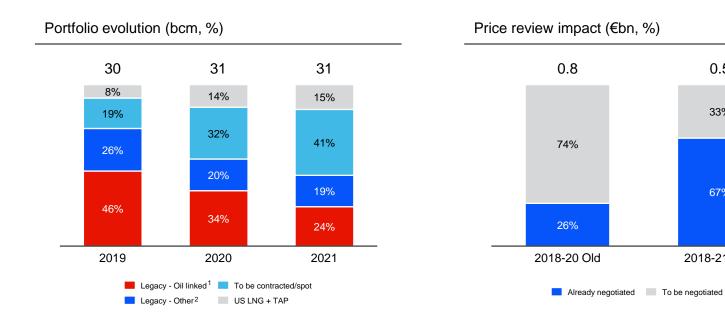


0.5

33%

67%

2018-21 New





2019-2021 Environmental Social and Governance annexes

Agenda



Our 2018 ESG delivery

Our 2019-21 ESG targets

Our ESG pillars and backbones

Our commitment to Sustainable Development Goals

Growth across low carbon technologies and services

Operational improvement for a better service

Engaging local communities

Engaging the people we work with

Digitalization and cyber security

Innovation boost

Our Corporate governance

Our 2018 ESG delivery

Our commitment to low carbon growth





Plan actions - 2018-2020

2018

Development of renewable capacity and reduction of thermal capacity



43.4 GW renewable capacity¹



46.4 GW thermal capacity

Implementation of environmental international best practices to selected coal plants

82 €mn of investments for environmental retrofit

Reduction of CO₂ specific emissions

0.356 kg/kWh $_{\rm eq}$ (-23% vs 2007) 2

Electrification, storage & demand response



6.2 GW demand response



3.0 MW/yr storage

Includes managed capacity for 4.2 GW

^{2.} Includes managed production. Considering only consolidated production, CO₂ specific emissions are equal to 0.369 kg/kWh_{eq}

Assets optimization and innovation





Plan actions - 2018-2020

Large scale infrastructure innovation mostly in grid digitization, smart meters and charging points

Foster global partnerships and 'high potential' startups to reap new technologies and ways to 'service' energy

2018

- 49k charging points¹
- 43.8 mn smart meters²

- 15 projects with startups in deployment in the business
- 2 new Innovation Hubs (Catania, Pisa)

- Public and private charging points installed
- 2. Includes replacement of smart meters

Engaging local communities





Plan actions - 2018-2020

2018¹

High-quality, inclusive and fair education

1.0 mn beneficiaries

Access to affordable and clean energy, mainly in Africa, Asia and Latin America

3.3 mn beneficiaries²

Employment and sustainable and inclusive economic growth

1.8 mn beneficiaries

[.] Cumulated figures since 2015

Engaging people we work with





Plan actions - 2018-2020

Appraise performance of people we work with¹

Climate corporate survey¹

Global implementation of the diversity and inclusion policy

Enable digital skills diffusion among people we work with

2018

- 100% of people involved
- 99% of people appraised
- · 100% of people involved
- · 86% of people participating

39% women involved in recruiting processes

35% of people involved in digital skills training

Digitalization and cyber security





Plan actions - 2018-2020

- Single strategy approach based on business risk management
- Business lines involved in key processes: risk assessment, response and recovery criteria definition and prioritization of actions
- Integrated information systems (IT), industrial systems (OT) and Internet of Things (IoT) assessment and management
- 'Cyber security by design' to define and spread secure system development standards

2018

89% of internet web applications protected through advanced cyber security solutions

Enel's CERT¹ acknowledgement in deployment in 8 countries² of presence and affiliation with international organizations³

15 cyber security knowledge sharing events held

- 1. Computer Emergency Response Team
- 2. Italy, Spain, Romania, Argentina, Brazil, Peru, Colombia, Chile
- 3 First and Trust introducer

Our 2019-21 ESG targets

Our ESG pillars and backbones to capture opportunities from energy transition





SUSTAINABLE LONG TERM **VALUE CREATION**



High-quality, inclusive

and fair education

(mn beneficiaries)

2015-2030

2.5

(O)

2015-2030

10.0

Access to affordable and clean energy (mn beneficiaries)



2015-2030

8.0

Employment and sustainable and inclusive economic growth (mn beneficiaries)



Reduction of CO₂ specific

emissions (kg/kWh_{ea})

2030

0.23



2021

46.9 5.4 455

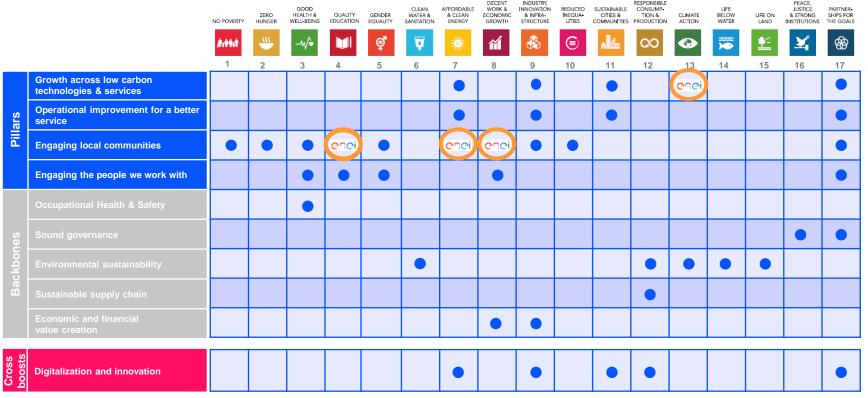
Smart meters¹ (mn) Digitalization capex (€bn) Charging points² (k)

- Includes replacement of smart meters
- Public and private charging stations

Our commitment to Sustainable Development Goals



Our targets are set across the board of the 17 UN SDGs



Growth across low carbon technologies and services





Plan actions

Development of renewable capacity and reduction of thermal capacity in 2019-21

Implementation of environmental international best practices to selected coal plants

Reduction of CO₂ specific emissions

Electrification, storage & demand response

Related targets/commitments



+11.6 GW renewable capacity¹



-7GW thermal capacity

340 €mn of investments for environmental retrofit in 2019-21

 $0.23 \text{ kg/kWh}_{eq} \text{ in } 2030^2$



9.9 GW demand response



173 MW/yr storage

New products and services and new power production technologies – Electric mobility; home and business solutions; marine energy; data valorization; integrated storage solutions

CO₂ specific emissions will be <0.345 kg/kWh_{ea} in 2021

Includes managed capacity

Operational improvement for a better service





Plan actions

Related targets/commitments

Large scale infrastructure innovation mostly in grid digitization, smart meters and charging stations 46.9 mn smart meters1

5.4 €bn digitalization capex in 2019-21

455k charging stations²

E&C³ and **O&M**⁴ automation and **IoT** applied to **O&M** – Generation assets flexibility and digitalization; networks efficiency; PV panels manufacturing automation; trading automation

Customer centricity – New products and services co-creation and sales increase leveraging on cross countries synergies

- 1. Includes replacement of smart meters
- Public and private charging stations
- 3. Engineering and Construction
- 4. Operation and Maintenance

Engaging local communities





Plan actions

Related targets/commitments¹

High-quality, inclusive and fair education

2.5 mn beneficiaries in 20301

Access to affordable and clean energy

10.0 mn beneficiaries in 20301

Employment and sustainable and inclusive economic growth

8.0 mn beneficiaries in 20301

Engaging people we work with





Plan actions

Appraise performance of people we work with¹

Climate corporate survey¹

Global implementation of the diversity and inclusion policy

Enable digital skills diffusion among people we work with

Related targets/commitments

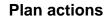
- 100% of people involved
- · 99% of people appraised
- 100% of people involved
- 86% of people participating

Recruiting should ensure equal gender splitting of the candidates (c. 50%)

100% of people involved in digital skills training

Cross boosts Digitalization and cyber security







- Single strategy approach based on business risk management
- Business lines involved in key processes: risk assessment, response and recovery criteria definition and prioritization of actions
- Integrated information systems (IT), industrial systems (OT) and Internet of Things (IoT) assessment and management
- 'Cyber security by design' to define and spread secure system development standards

Related targets/commitments

100% of internet web applications protected through advanced cyber security solutions

15 cyber security knowledge sharing events per year

Cross boosts Innovation





Plan actions

Bosting Group's innovation through a tools portfolio composed by innovation hub network, crowdsourcing platforms, intelligence, internal innovation communities active on forefront topics, internal entrepreneurship, innovation with startups and larger companies, suppliers, universities and research centers

Related targets/commitments

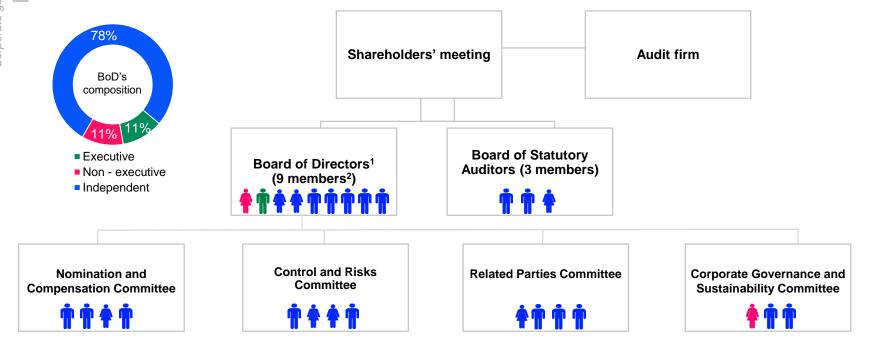
Implementation in the business of 60 projects with startups in 2019-21

Opening of a new Innovation Hub in 2019-21

Our Corporate governance

Corporate governance structure





I. Chairperson can be considered independent in accordance with TUF criteria

^{2.} Out of which 3 directors drawn from minority slates

Sorporate governance

Board composition



BoD's members

P. Grieco



Non ex (Chairperson) **CGSC**

F. Starace



Executive (CEO and General Manager)

A. Antoniozzi



Independent CGSC RPC

A. Bianchi



Independent NCC RPC

C. Calari



Independent NCC RPC

P. Girdinio



Independent **CRC NCC**

A. Pera



Independent CRC NCC

A. Svelto



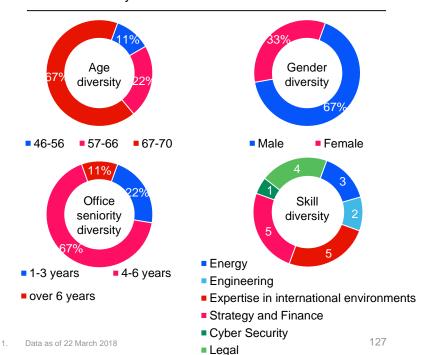
Independent CRC RPC

A. Taraborrelli



Independent **CRC CGSC**

BoD's Diversity¹



Short-term variable remuneration¹



Objective		Type of target	Macro objective		
	Entry level (50%)	Target (100%)	Over (120%)		
Ordinary consolidated net income 40%2	3.9 € bn	4.1 €bn	4.2 €bn	Economic	Profitability
FFO/Consolidated net financial debt	26%	27%	28%	Financial	Cash and debt management
Consolidated cash cost	11.5 €bn	11.4 €bn	11.3 €bn	Economic	Efficiency
Safety in the workplace	FI ³ 2018 =1.17 & FA ⁴ <=9	FI ³ 2018=1.15 & FA ⁴ <=9	FI ³ 2018=1.11 & FA ⁴ <=9	ESG	Safety

^{1.} Management by objectives (MBO) 2018

^(%) Weight in the variable remuneration

FI: Work-related accident Frequency Index

FA: Number of Fatal Accidents during 2018, except for road events

Long-term variable remuneration¹



Objective					Type of target	Macro objective
	Entry (50%)	Target (100%)	Over I (150%)	Over II (280%) ⁵		
TSR ² 50% ³	Enel's TSR from 90% to 100% of TSR Index	Enel's TSR from 100% to 110% of TSR Index	Enel's TSR from 110% to 115% of TSR Index	Enel's TSR > 115% of TSR Index	Market	Performance
ROACE ⁴	36.4%	37.5%	38.0%	>38.6%	Financial	Profitability
CO ₂ emissions reduction	≤ 380 gCO ₂ /KWheq ⁶	≤ 350 gCO ₂ /KWheq ⁶	≤ 340 gCO ₂ /KWheq ⁶	≤ 330 gCO ₂ /KWheq ⁶	ESG	Environmental

^{1.} Long-Term Incentive Plan (LTI) 2018-2020. 30% payment (if any) in the 4th year. 70% payment (if any) in the 5th year (deferred payment)

. In 2020

Average TSR Enel compared to average TSR EUROSTOXX Utilities Index-EMU. In case of negative absolute TSR of Enel, the incentive (if any) is reduced – on the basis of
a regressive scale – of the same negative percentage of the absolute TSR of Enel share, multiplied for a constant value equal to 1.5

^{. (%)} Weight in the variable remuneration

Cumulative for the period 2018-2020

^{5.} For the CEO/General manager. 180% for the other beneficiaries of the LTI Plan 2018-2020

Disclaimer



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Pursuant to art. 154-bis, paragraph 2, of the Italian Unified Financial Act of February 24, 1998, the executive in charge of preparing the corporate accounting documents at Enel, Alberto De Paoli, declares that the accounting information contained herein correspond to document results, books and accounting records.

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