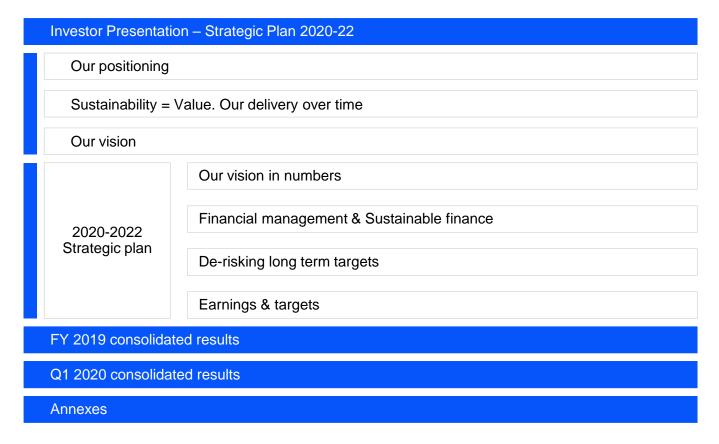


June 2020



### **Agenda**





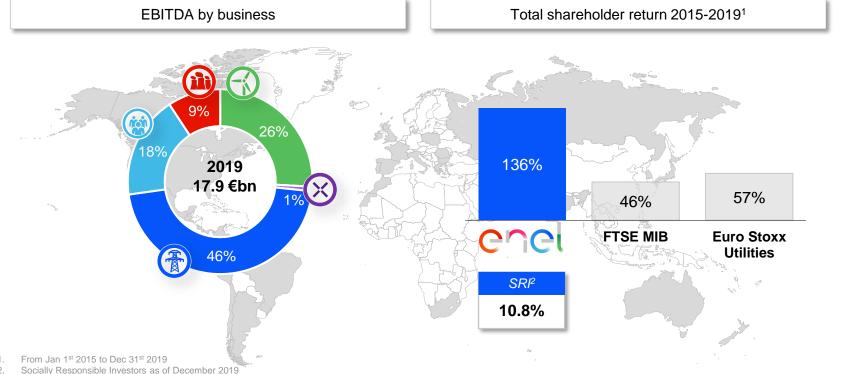




### **Our positioning**

## A sustainable and fully integrated business model delivering value for shareholders





### Enel's leadership in the new energy world





<sup>1.</sup> By number of end users. Publicly owned operators not included

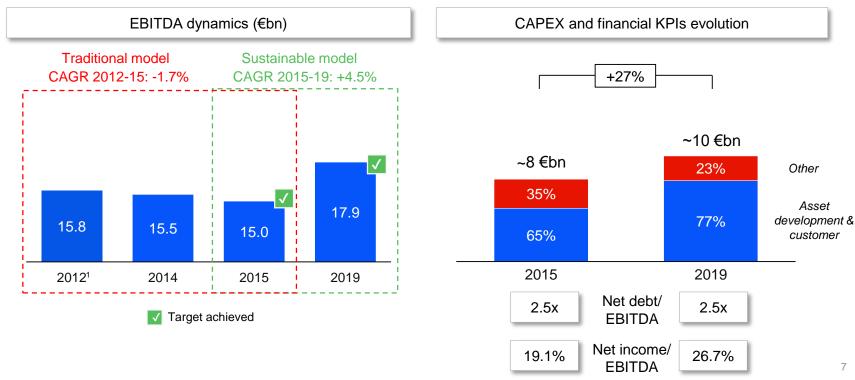
<sup>2.</sup> By installed capacity. Includes managed capacity for 3.7 GW

Including customers of free and regulated power and gas markets

# Sustainability = Value Our delivery over time

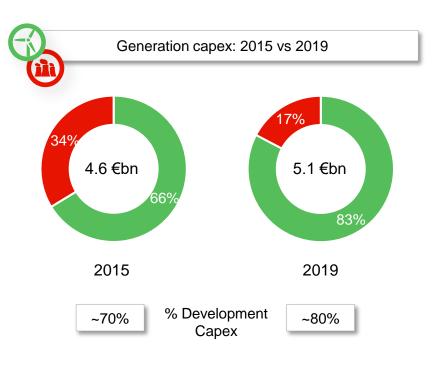
### A sustainable business model that has delivered growth and improved visibility

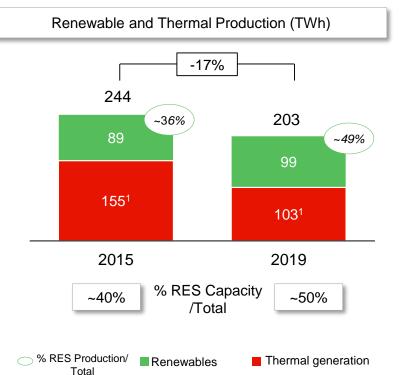




### We have focused our capital allocation on renewables...

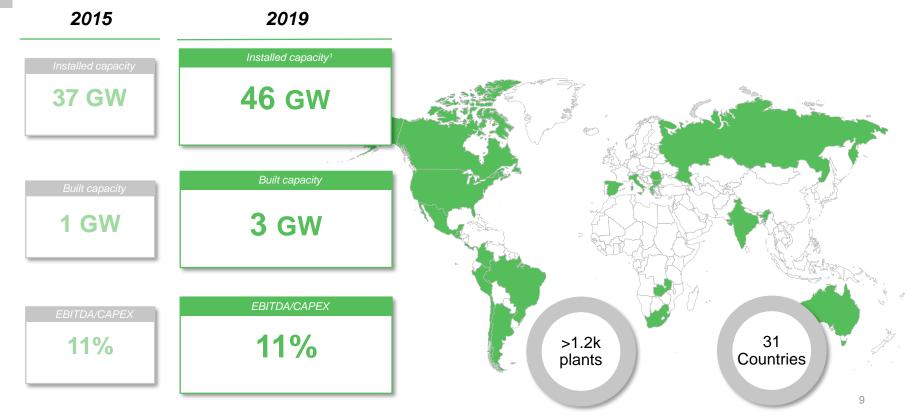






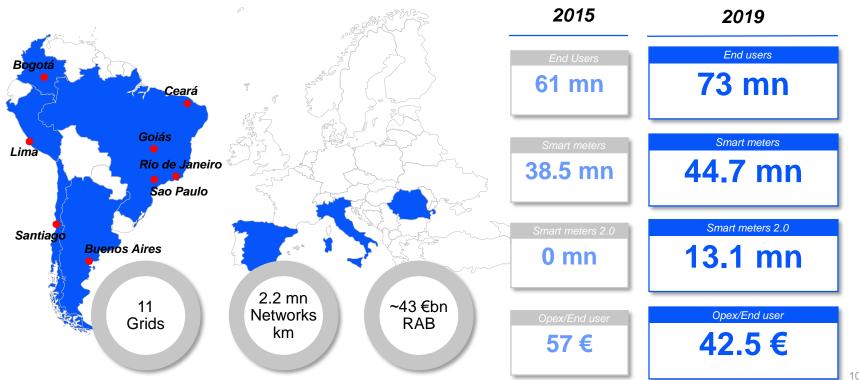
#### ...to become the world leader in renewables





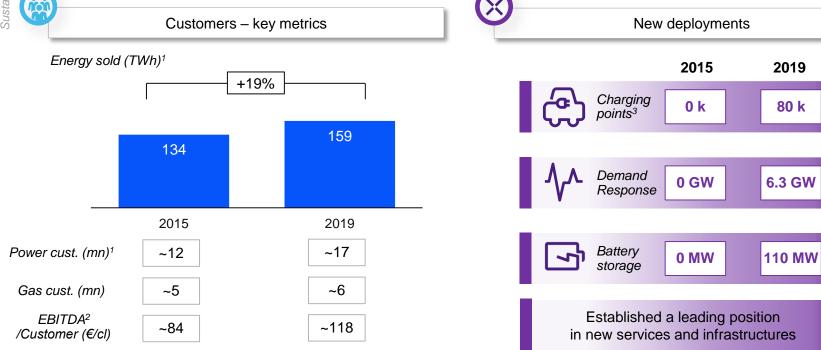
#### Grid expansion and digitalisation have driven efficiencies and created value





### We focused on customers and platforms to seize future opportunities



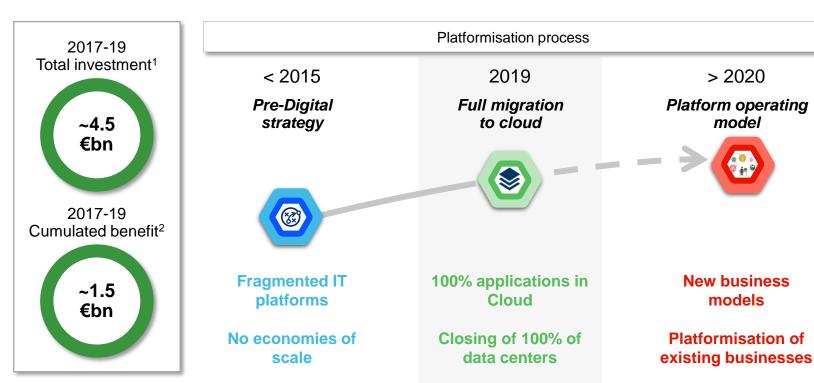


Retail free power market, excluding energy sold through PPA in Latin America. Regulated customers: 38.4mn in 2015 and 46.9mn in 2019

Calculated on Gas and Power free market

### A pervasive innovation and digitalisation process drives change in our organization

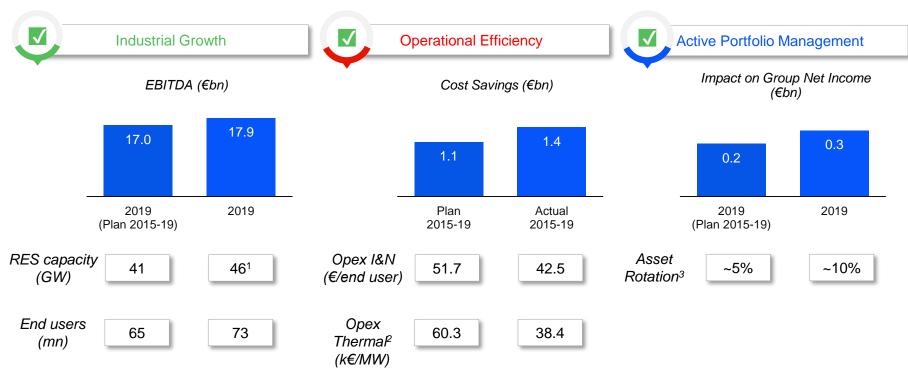




Digitalization capex

### **Delivery on strategic pillars**





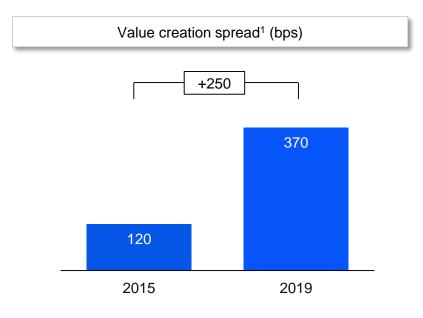
<sup>1.</sup> Including managed capacity for 3.7 GW

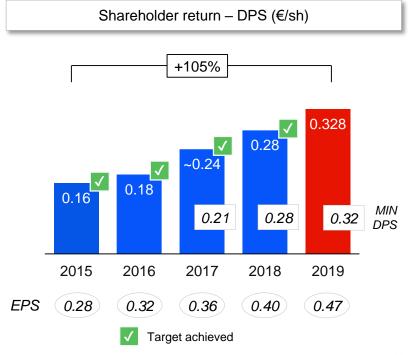
<sup>2.</sup> Plan 2015-19 pro forma, does not include large hydro

Asset rotated in the period on invested capital

#### Value creation and shareholders remuneration





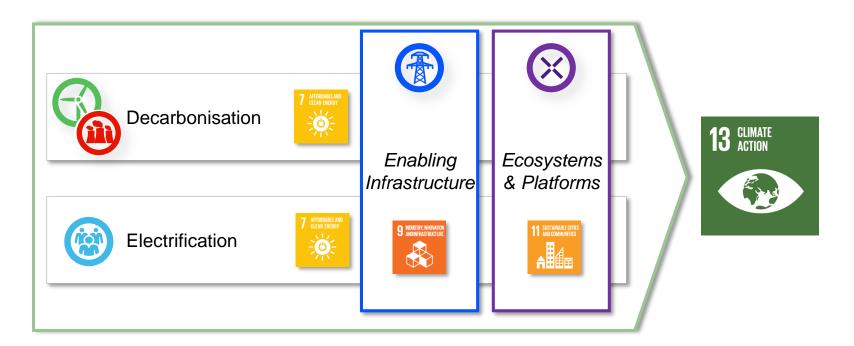


### **Our vision**



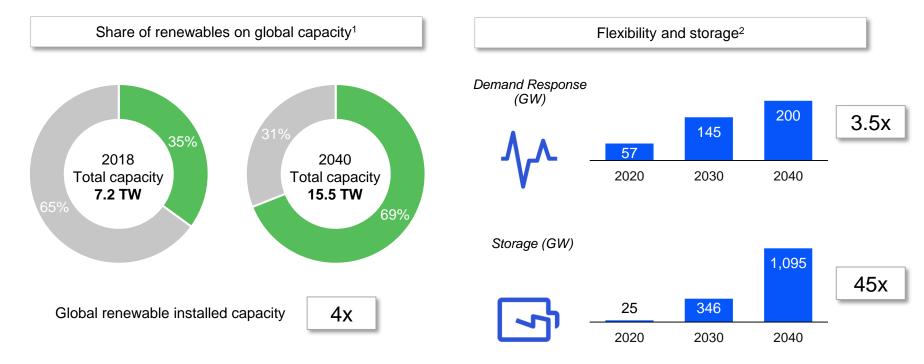
### Our strategy addresses dynamically the evolution of sector trends





### Global outlook: decarbonisation through new renewable capacity and services





Source: IEA WEO 2019 SDS Scenario

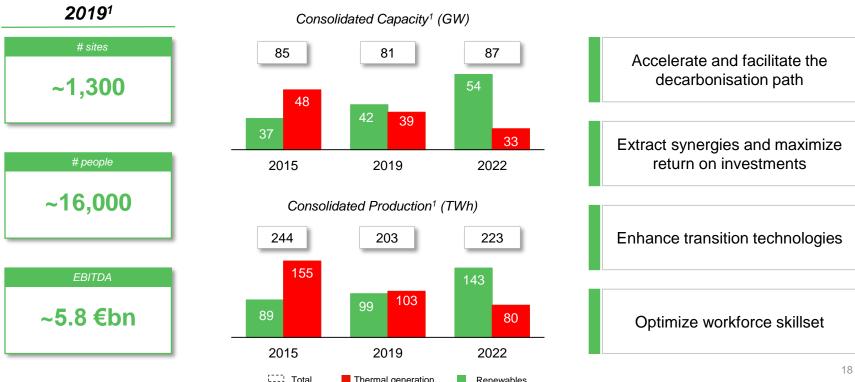
<sup>2.</sup> Source: BNEF NEO 2019, BNEF long term energy storage





#### Global Power Generation: a new global business line to accelerate decarbonisation





Renewables

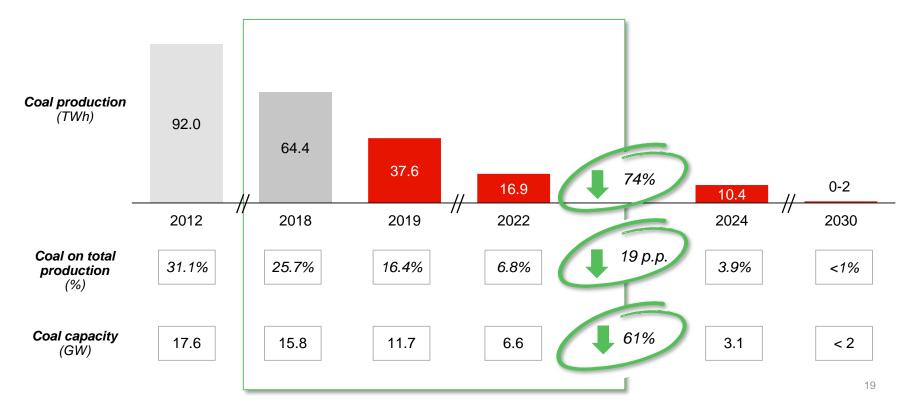
Thermal generation





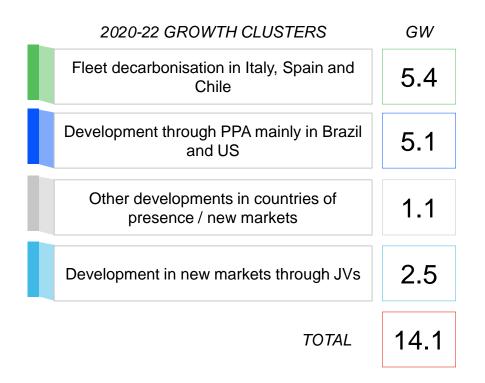
### Phasing out of coal production over the plan period and beyond...

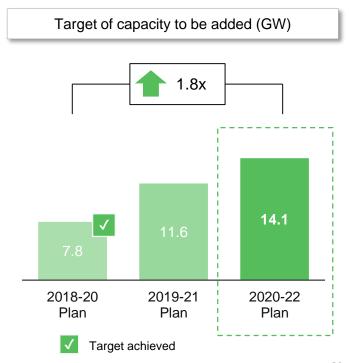




#### ...with an accelerated renewables deployment





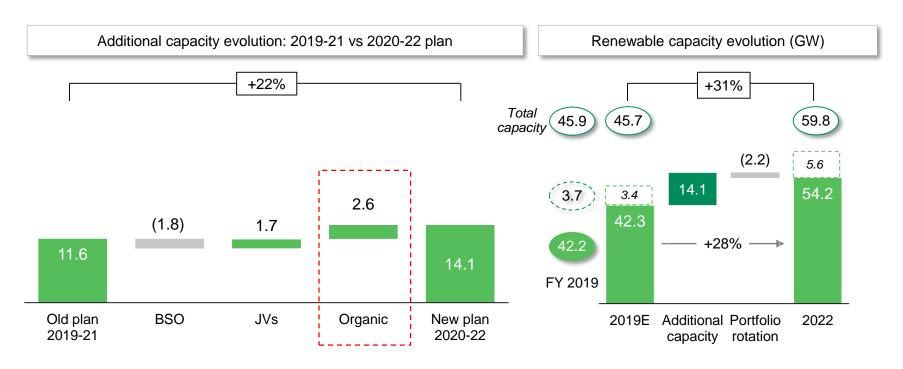






### Further acceleration of renewable additions fueled by organic development



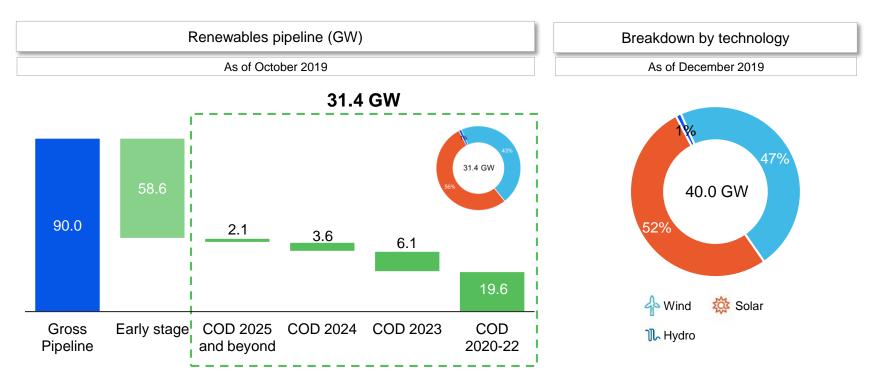






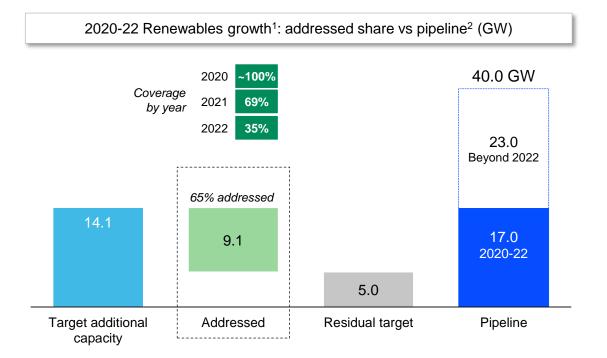
### The largest and most diversified pipeline of the industry is fueling future growth ambitions

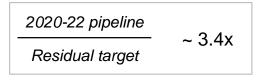




### High level visibility on deployment goals





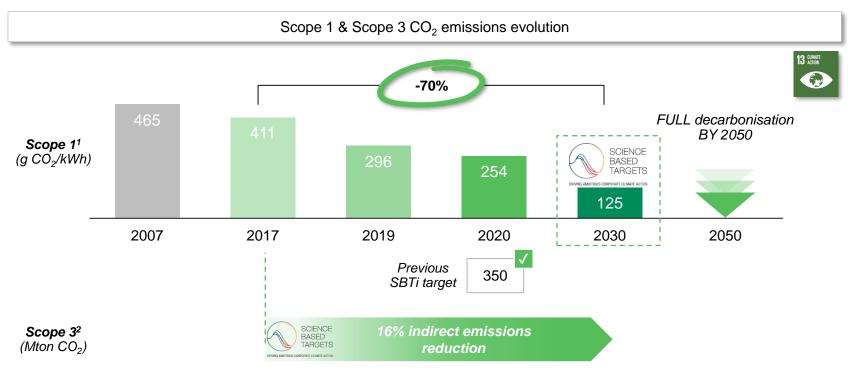






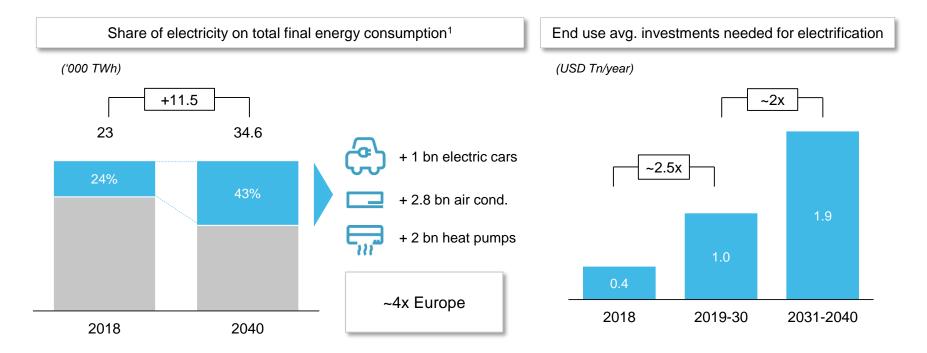
### Strategy strongly supports our path towards full decarbonisation by 2050





### Global outlook: electricity is winning the energy battle





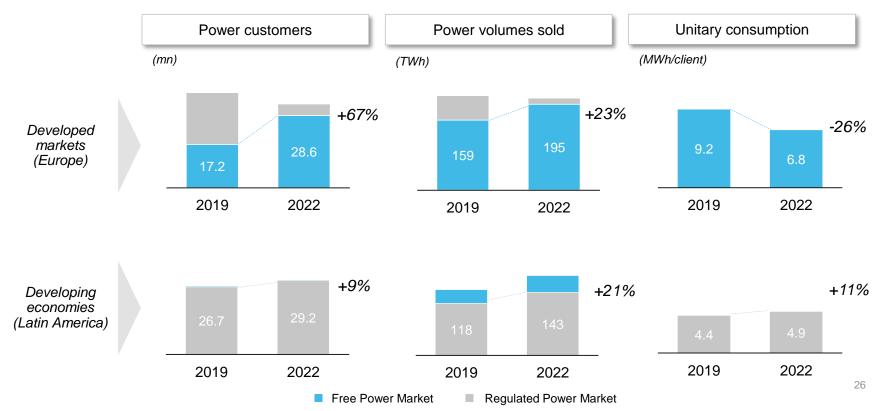






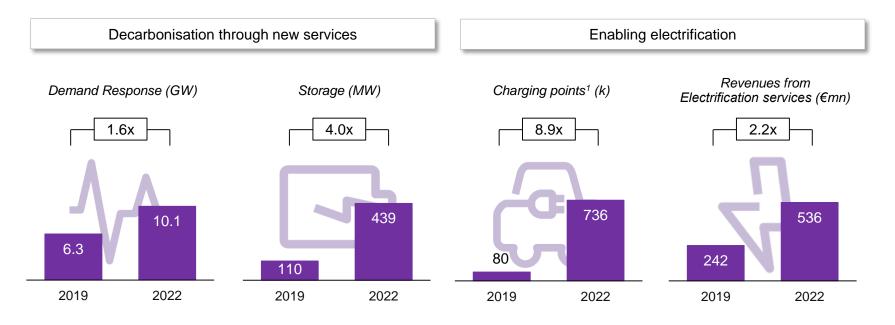
### Retail will position ahead of electrification trends, paving the way for further growth





### New services enable decarbonisation and electrification of consumption





# Global outlook: networks as the backbone of a sustainable electric system





Aggregator

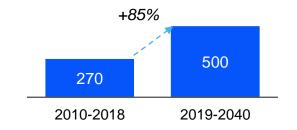
Wind/PV

Aggregator

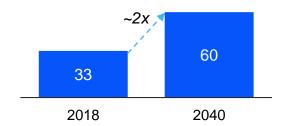
Prosumer Prosum

DSO role stands out as pivotal in the transition: a key enabler and a unique value creation opportunity

Average yearly investments in networks (USD bn)1



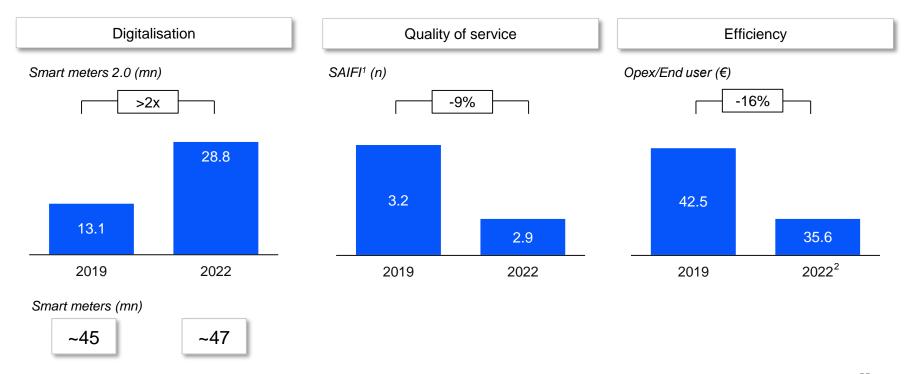
Average investments in smart meters and grids (USD bn)<sup>2</sup>



- . Source: World Energy Investment and WEO
- Internal elaborations on WEO data.

## Development of Infrastructure and Networks centered on digitalisation, quality and efficiency



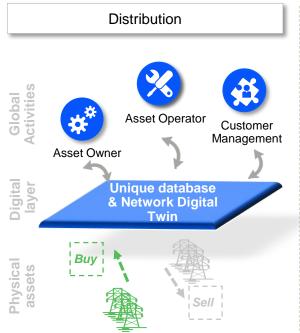


<sup>1.</sup> Calculated as weighted average on end users

In real terms

#### Towards a platform company

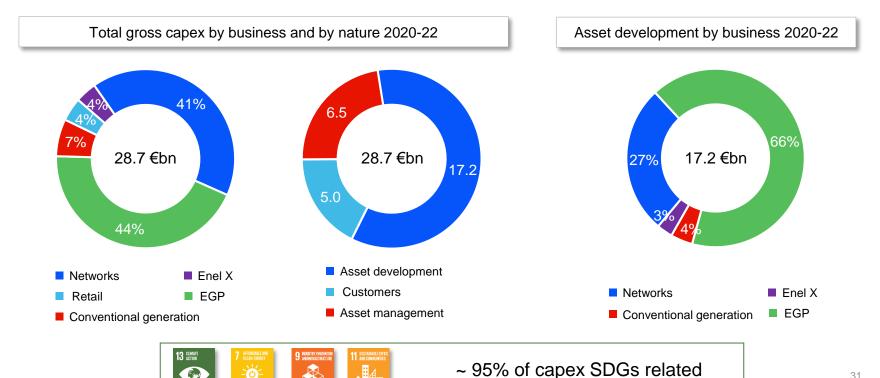






#### A fully sustainable capex plan





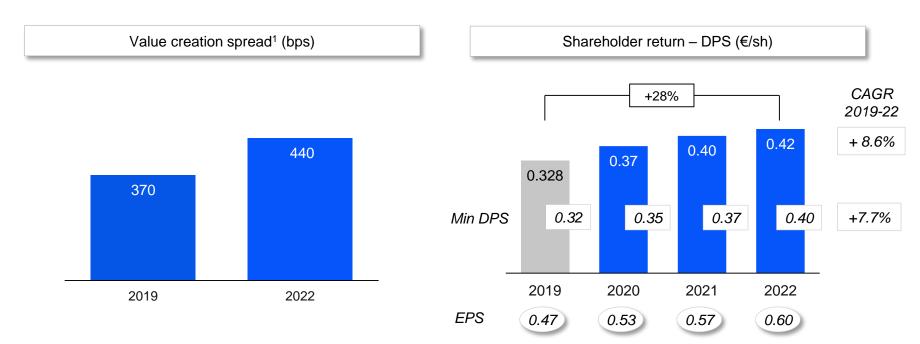
#### Sustainable, profitable, digitalised and customer centric



		2015	2019	2022	
Renewables focus	Owned RES capacity/Total capacity <sup>1</sup>	41%	50%	60%	
CO <sub>2</sub> Footprint	Specific CO <sub>2</sub> emissions g/kWh	409	296	220	
Coal power plants	#	19	12	7	
Networks end users	mn	61	73	75	
Smart meters 2.0	mn	-	13.1	28.8	
Retail customers	mn in the free market <sup>2</sup>	17	23	35	
Demand response	GW	-	6.3	10.1	
Charging points	<b>'000</b>	-	80	736	

### Purpose driven strategy promotes sustainable value creation for shareholders

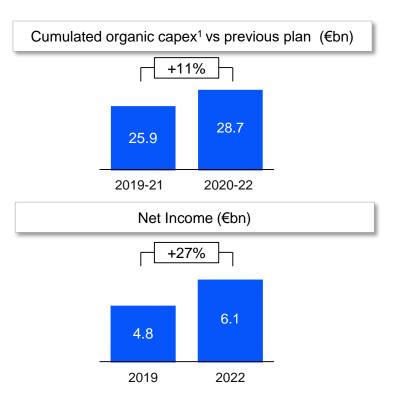


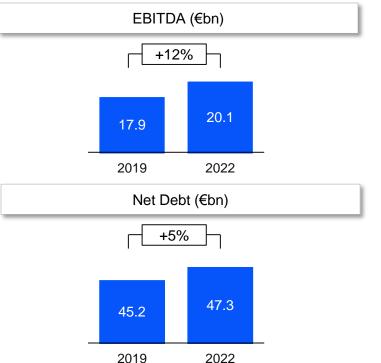


### 2020-2022 Strategic Plan

### Strategic plan at a glance

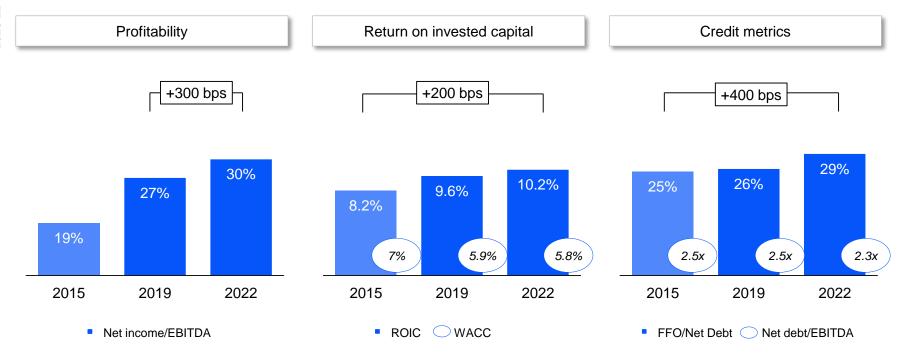






## Focus on profitability, value creation and balance sheet

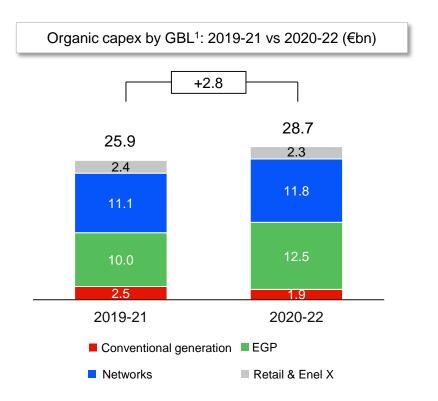


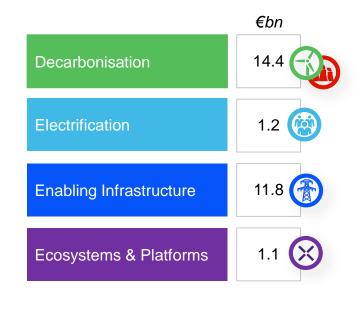


## 2020-2022 Our vision in numbers

## Organic capex up by 11% to pursue strategic vision

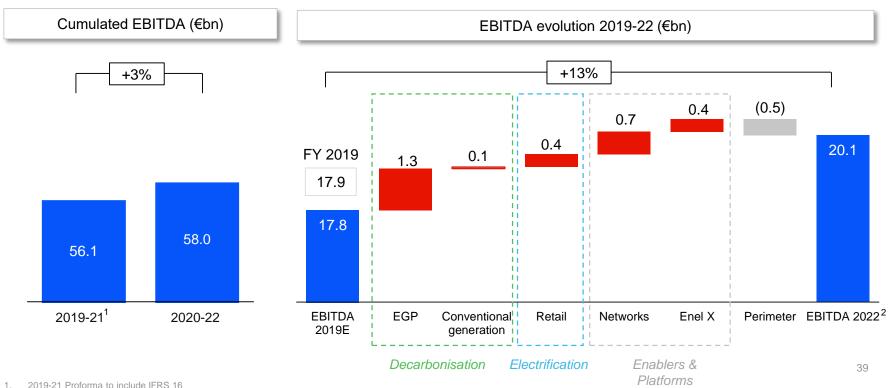






#### Sound EBITDA growth reflecting strategic priorities...

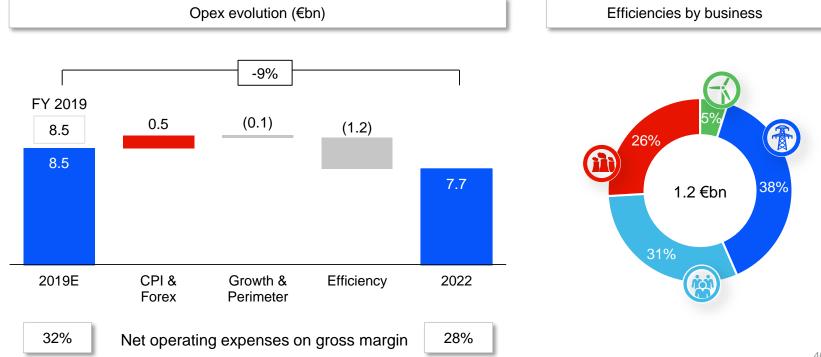




EBITDA 2022 includes -100 €mn related to Holding

## ...supported by ongoing delivery and focus on efficiencies

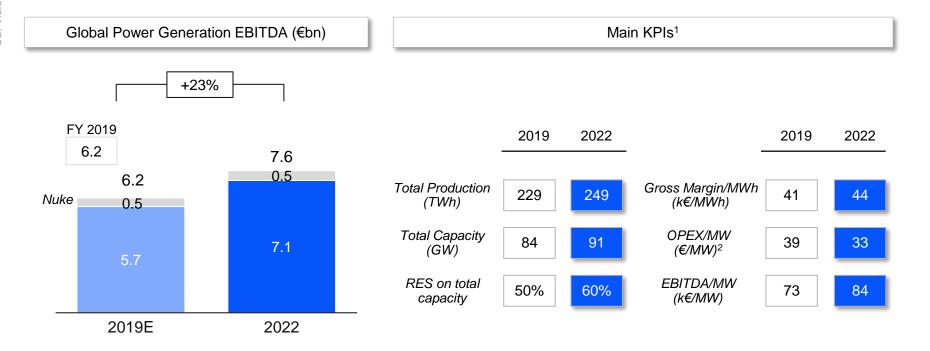






## Profitability of generation enhanced by decarbonisation

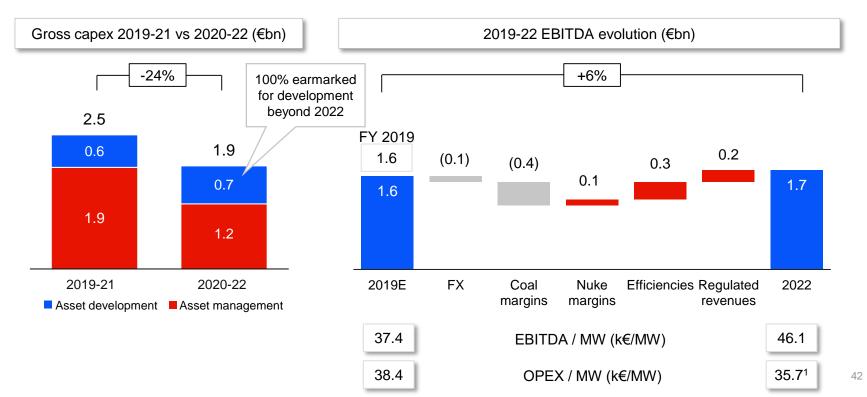






## Conventional generation focuses on flexibility and efficiencies

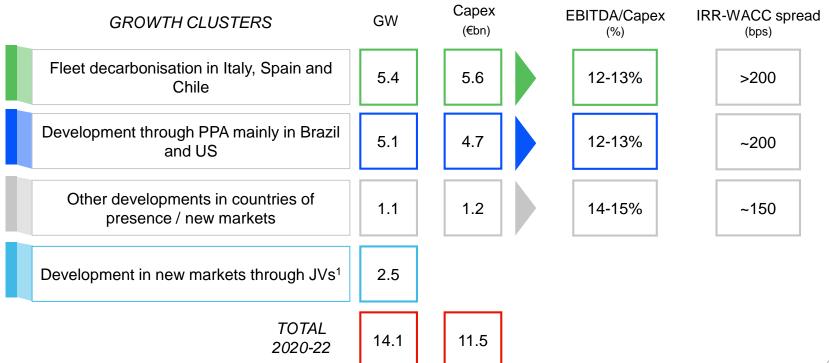






## Renewable capex tailored to maximise economic value of decarbonisation

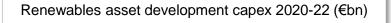


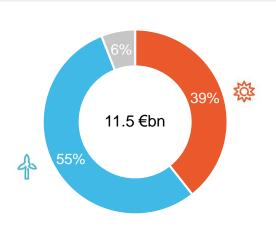




#### Renewable capex to maximise economic value of decarbonisation







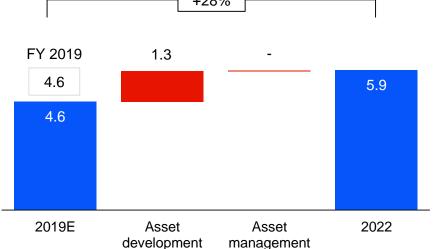
Asset development capex

Asset management capex

11.5

1.0

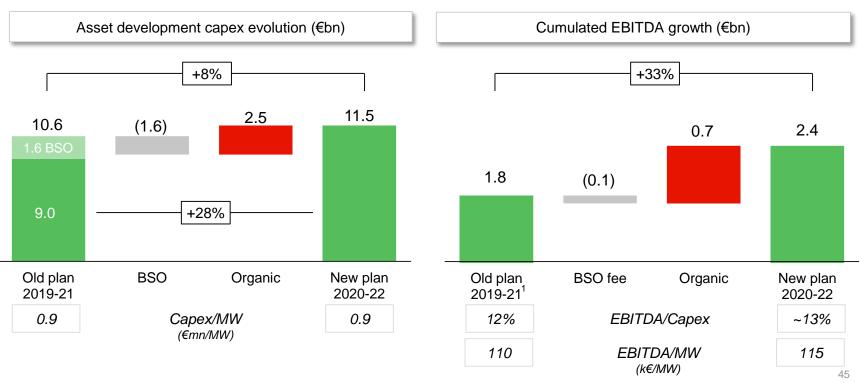






## Higher share of organic capex increases EBITDA evolution



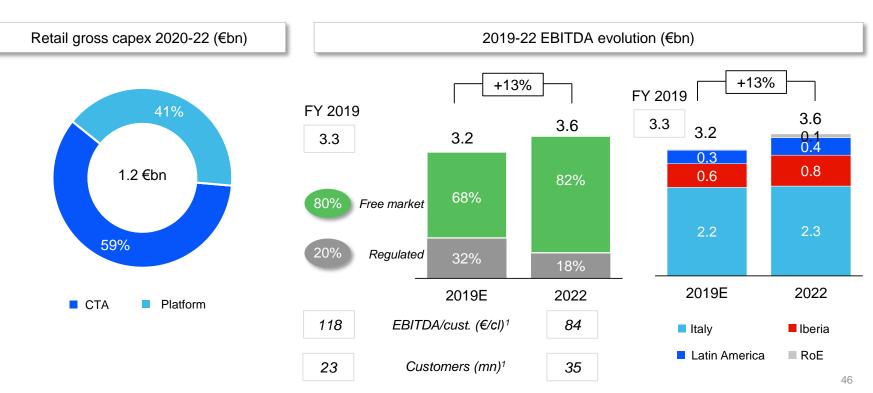




## Our vision in numbers

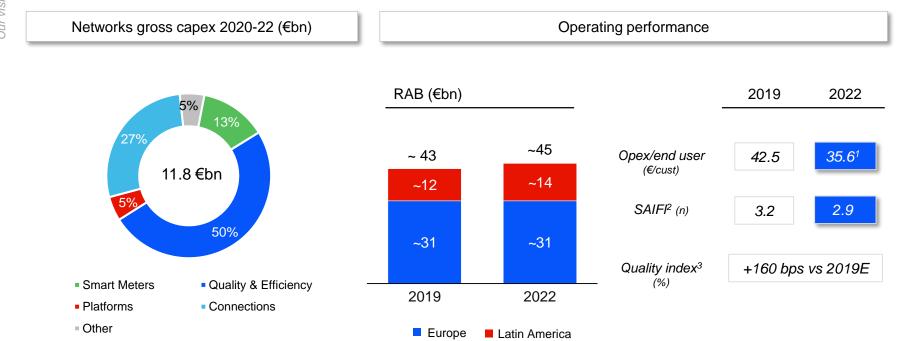
#### Retail EBITDA growth due to platformisation and related activities





#### **Networks** capex focused on quality and efficiencies





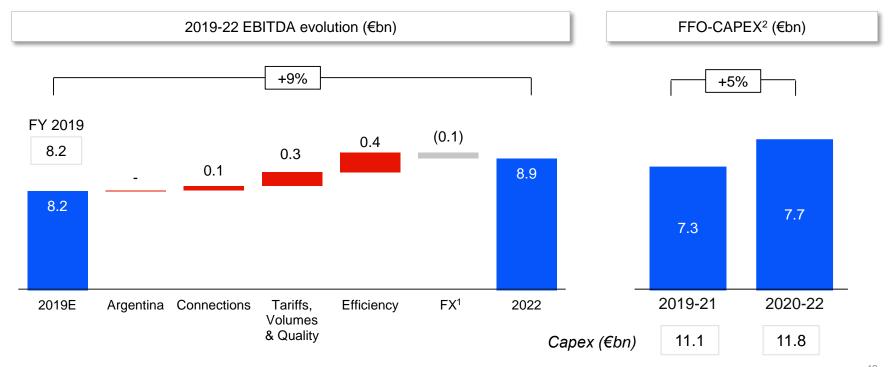
In real terms

Calculated as weighted average on end users

Quality on services rewards/penalties and losses reduction economic impact on gross margin

## Infrastructure & networks set to improve cash generation





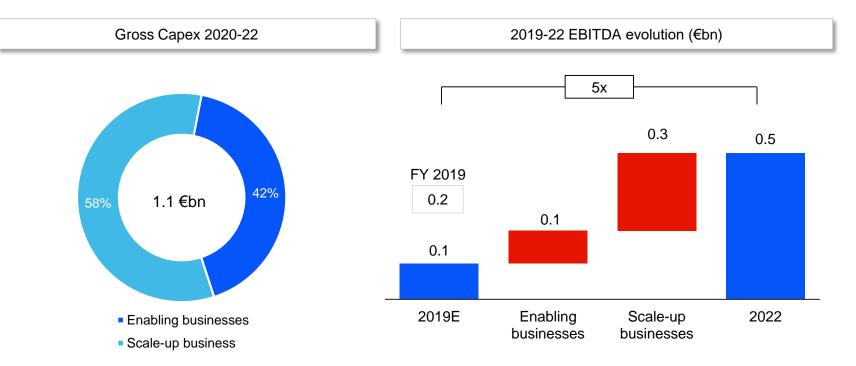
Excluding Argentina

Including not unbundled activities in Latin America



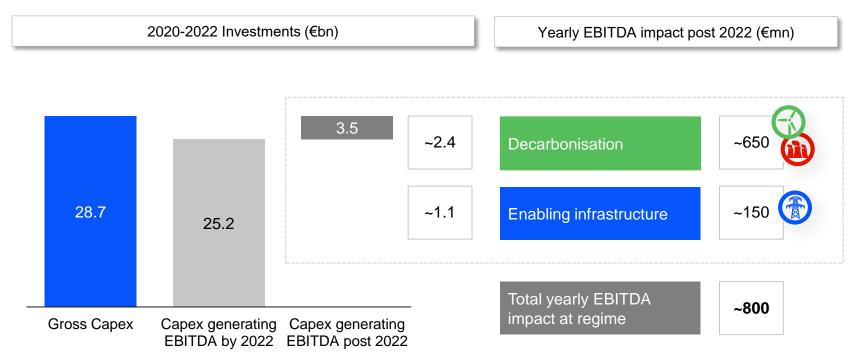
#### Enel X will capture new opportunities with customers





## ~12% of 2020-2022 capex to generate ~ 800€mn EBITDA post 2022

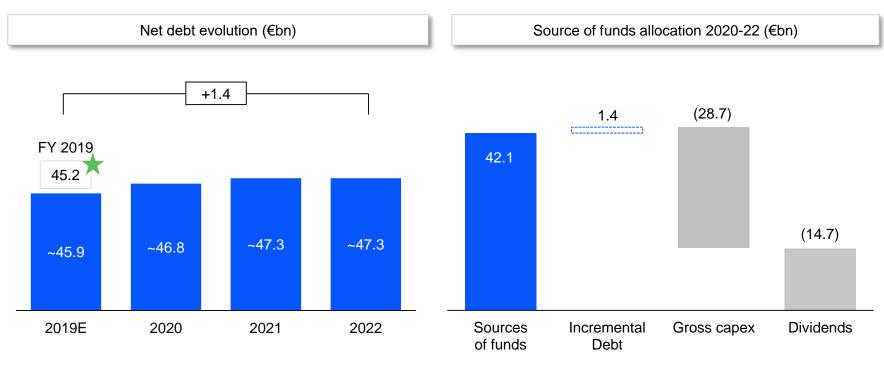




# 2020-2022 Financial management & Sustainable finance

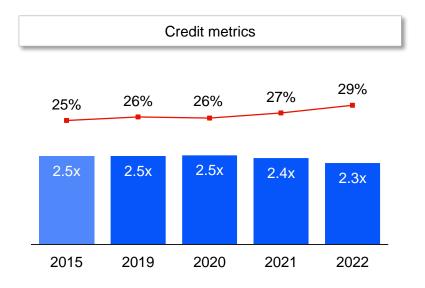
#### Debt evolution reflecting capital allocation dynamics





#### Improving credit metrics

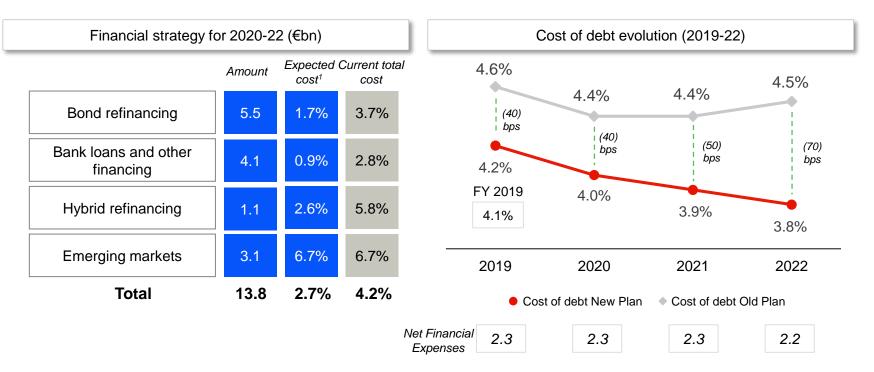






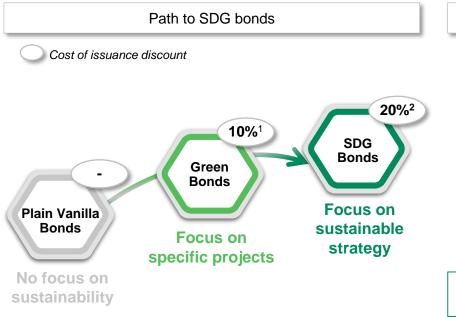
#### Continued reduction in cost of debt

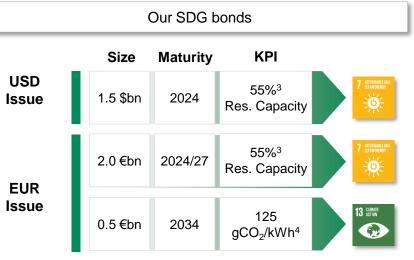




#### Our journey to Sustainable Finance...







**3.9 €bn** - 3.6x covered – 7 yrs weighted avg. maturity Weighted average coupon: **0.4%**<sup>5</sup>

<sup>.</sup> Green Bond issuance dated 21st January, 2019

<sup>2.</sup> SDG Linked Bond issuance dated 10<sup>th</sup> October, 2019

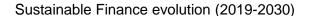
<sup>.</sup> Percentage of consolidated renewable capacity on total capacity at 2021

<sup>4.</sup> Reduction of Scope 1 GHG emissions 70% per kWh by 2030 from a 2017 base-year.

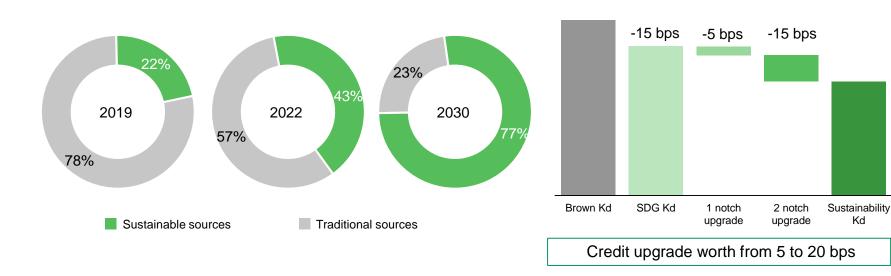
<sup>5.</sup> Including CCIRS on US dollar coupon into euros

#### ...will support cost of debt reduction throughout the period





Expected impact on cost of debt

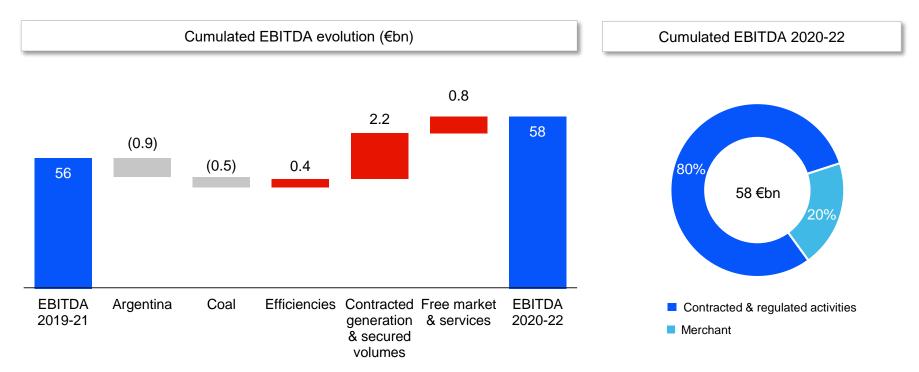


Kd

## De-risking long term targets

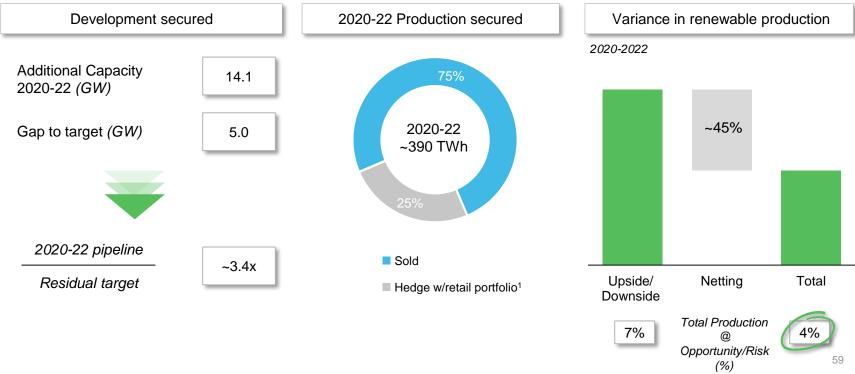
## 2020-22 EBITDA centered on sustainable businesses and benefitting from improved risk profile





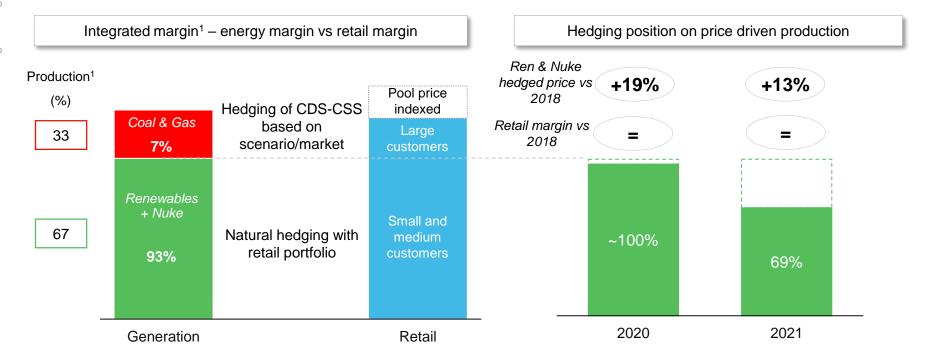
## Operating deployment: renewables' contribution to growth secured across the board





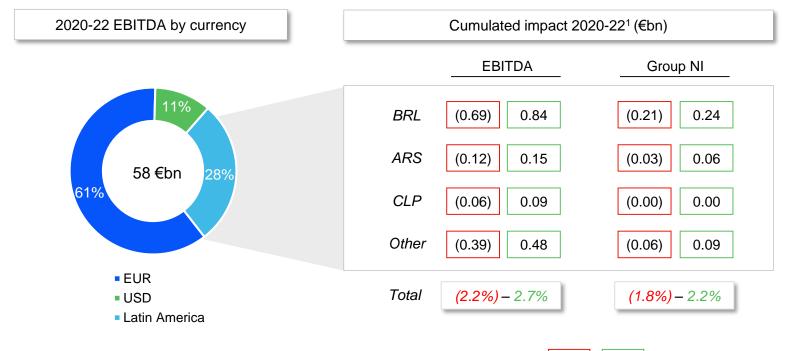
## Operating deployment: over 90% of generation energy margin covered by sales to customer base





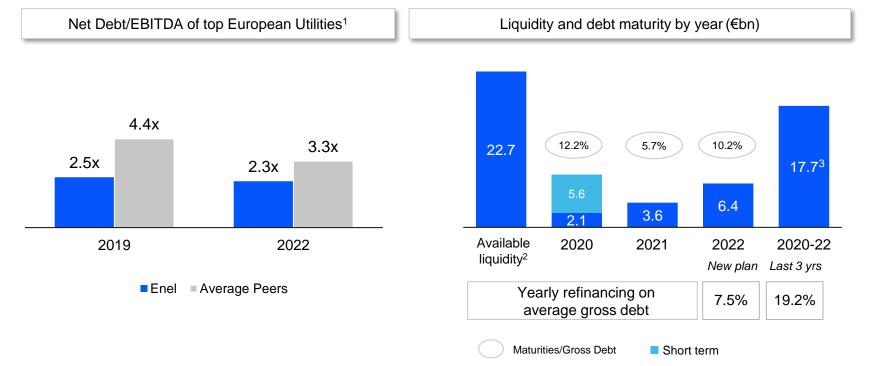
## Currency exposure: a low bottom line impact from volatile currencies





## **Excellent credit quality and well distributed** maturities





The panel includes integrated European Utilities (EDP, Iberdrola, EDF, E.on, Innogy, Engie, Naturgy). Source: Bloomberg estimates @ 04/03/2020

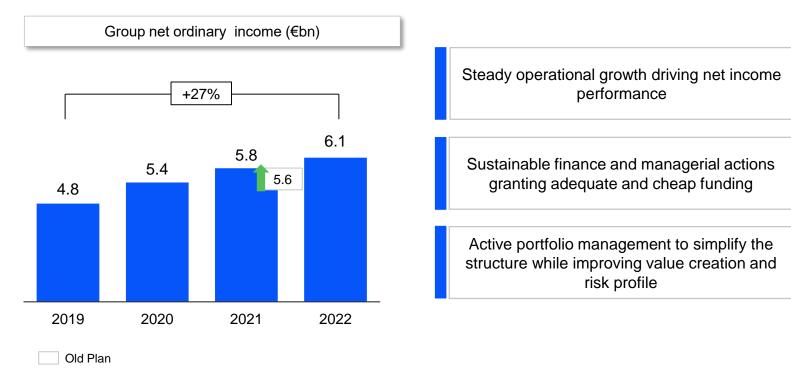
<sup>2.</sup> As of March 31st, 2020

Includes the short term debt.

## 2020-2022 Earnings & Targets

#### Sustainable strategy delivers earnings growth of 27% CO





#### Visible value creation for our shareholders



Earnings growth	2019	2020	2021	2022	2019-22 CAGR
Ordinary EBITDA (€bn)	17.9	18.6	19.4	20.1	+3.9%
Net ordinary income (€bn)	4.8	5.4	5.8	6.1	+8.3%
					2019-22
Value creation					CAGR
Pay-out ratio	70%	70%	70%	70%	-
Implicit DPS (€/sh)	0.328	0.37	0.40	0.42	+8.6%
Minimum guaranteed DPS (€)	0.32	0.35	0.37	0.40	+7.7%

## **Closing remarks**

#### **Closing remarks**



Accelerating decarbonisation through renewables growth and coal phase out

Future proofing operations ahead of electrification of consumption

Solid balance sheet with ample liquidity

Sustainable value creation for all stakeholders

Significant growth opportunities beyond the plan

### **FY 2019 Consolidated results**



Consolidated results

March, 19 2020





Francesco Starace

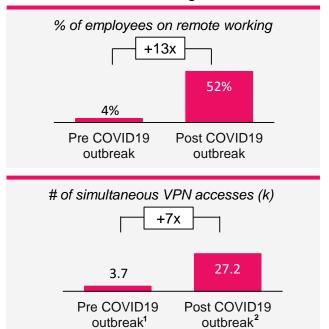


#### COVID-19

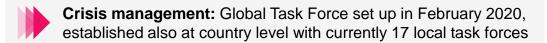
#### Business continuity management: our people

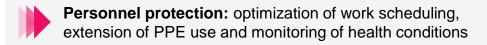


#### Remote working trends









**External suppliers:** request to adopt same protection measures activated by Enel

#### COVID-19

#### Business continuity management: our assets





- √ 100% remote operational management of renewable assets, 100% remote monitoring of conventional generation
- ✓ Optimization of power plants operation schemes and rescheduling of maintenance activities guaranteeing business continuity



- √ c. 45 mn smart meters, 205k switchgears, 2,200
  primary substations and 135k secondary
  substations remotely controlled
- ✓ Operations can be transferred between operating and back up centers ensuring the reliability of the network



- ✓ Complete remote management of all the activities, including call centers
- ✓ Customer interactions through digital channels only
- ✓ Robot process automation to minimize front-end and back-end disruption



- ✓ Digital native business
- Management and deployment of activities remotely controlled in full

100% IT portfolio core applications on cloud provide full accessibility from everywhere and scalability

#### COVID-19



Risk assessment: strategic deployment not affected, resilient business set up

#### **Macroeconomic Risks**



- √ 80% contracted and regulated activities protect earnings from macro economic cycle
- ✓ Energy margin fully covered in 2020
- FX: 10% simultaneous devaluation of local currencies against euro translates into max c.2% negative impact on earnings

#### **Business Risks**



**Prices:** 2020 production sold forward: Latin America 100%, Europe >80%



Renewables: no material disruption in supply chain, so far deployment in line with target



**Distribution:** minor delays in smart meter installation



**Retail:** well diversified and resilient customer base



Cost efficiencies: benefits from large scale remote working and restriction in travels

#### **Financial Risks**



Strong coverage and leverage ratios set to improve over the 2020-22 period



Limited **re-financing** needs in the plan period



**Liquidity** to cover 1.9x debt to mature by 2022





# Key highlights of the year



Strong financial results

Push on decarbonisation

Grid digitalisation

Free market growth

Rating improvements

+11% EBITDA

+17%
Net Income

+3 GW
Renewables
- 4.1 GW
Coal

+5.9 mn Smart meters 2.0

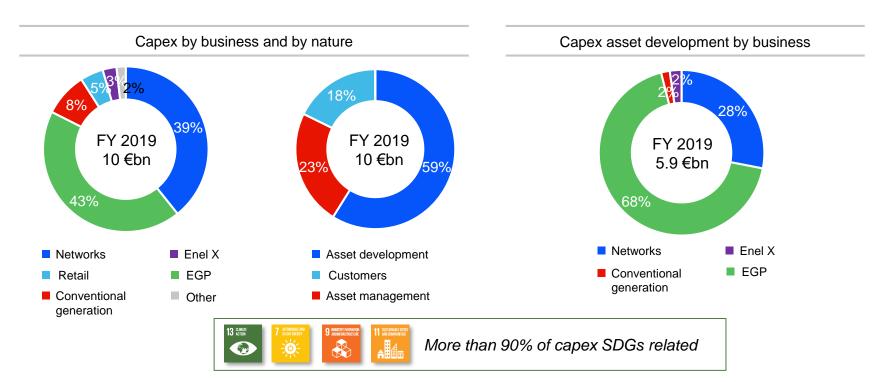
+1.2 mn
Customers

Fitch A-Moody's Baa2/+ MSCI AAA CDP A

# Delivering on a fully sustainable capex plan



Capex increased by 17% yoy



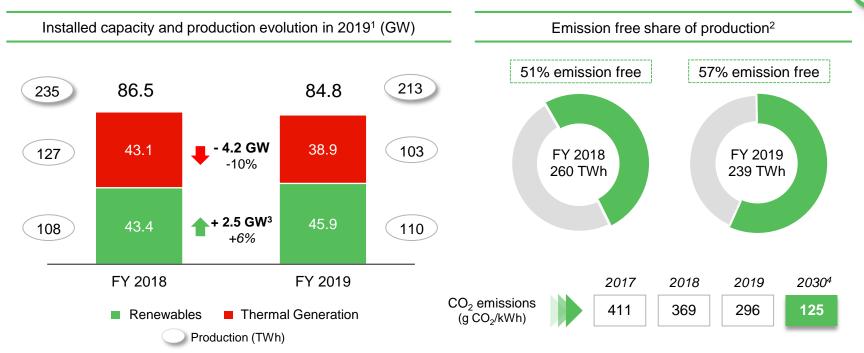


## **Global Power Generation**









- Rounded figures. Includes renewable managed capacity (4.2 GW in FY2018; 3.7 GW in FY 2019). Does not include nuclear (~3.3GW capacity; production of 24 TWh in FY2018 and 26 TWh in FY2019).
- Emission free production includes nuclear generation and production from managed 77 capacity (9.1 TWh in FY2018 and 10.2 TWh in FY2019)
- Net of asset rotation activities
- 4. Target certified by the Science Based Target initiative (SBTi)

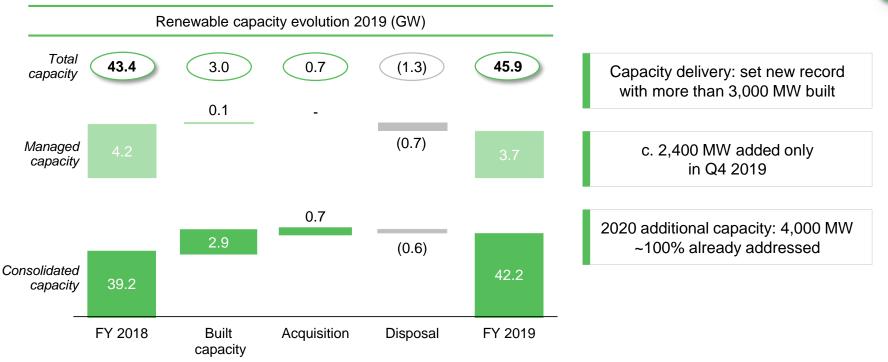


# Renewables capacity evolution









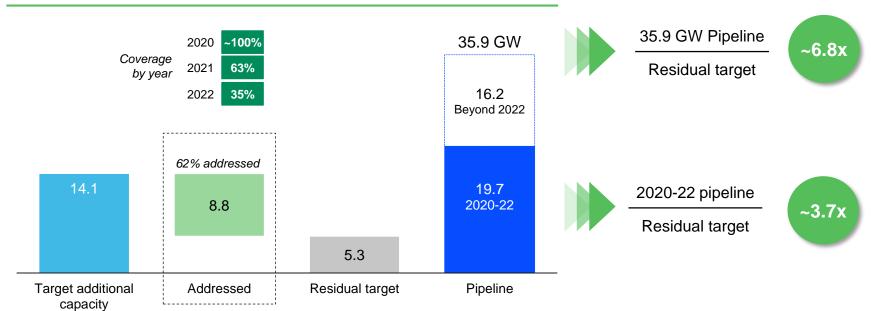


# High level visibility on deployment goals





2020-22 Renewables growth<sup>1</sup>: addressed share vs pipeline<sup>2</sup> (GW)



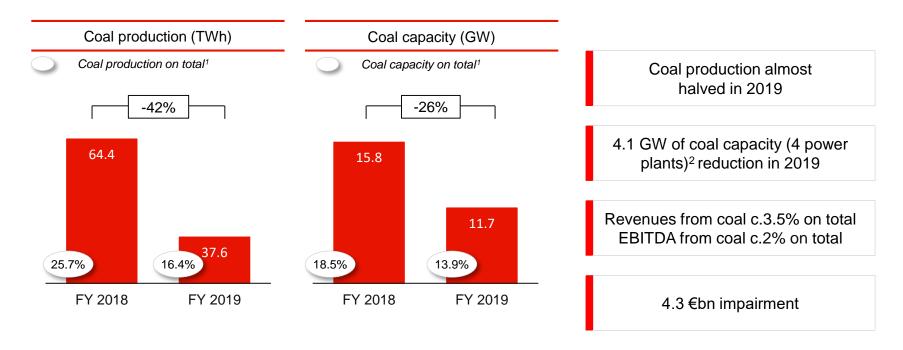
Includes managed capacity

79 As of December 2019

# Focus on coal phase out



Acceleration of decarbonisation with coal capacity down by 4.1 GW



Does not include managed capacity and production

<sup>2.</sup> Reftinskaya, Tarapacà, Bastardo and Alcudia



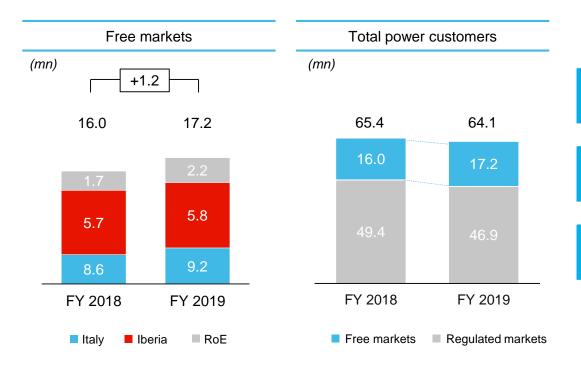
# Electrification

#### Retail

#### Progressive shift towards more profitable free markets







Free market customers up by 1.2 mn driven by Italy

End of Italian regulated tariff: 2021 for SME, 2022 for retail

+200k regulated customers in Latin America reaching 26.7 mn

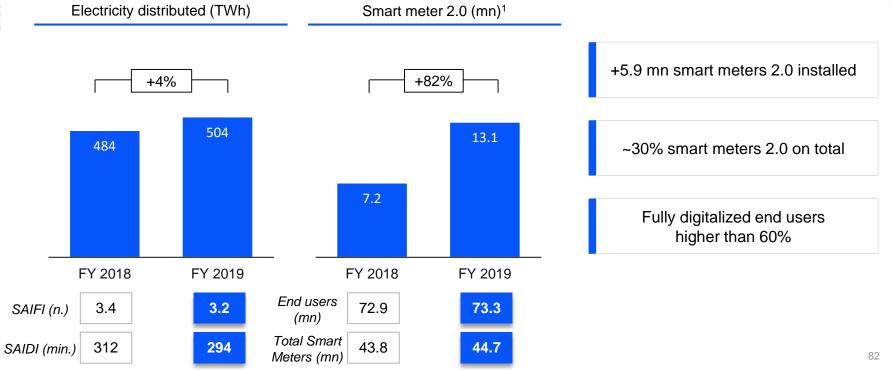
# Enabling Infrastructure

## **Networks**

## Continued effort on grid digitalisation with meters 2.0 almost doubled





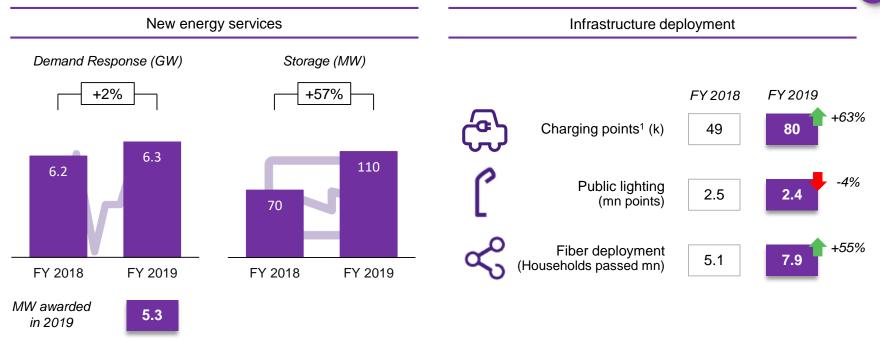


# Ecosystems and Platforms

# **Enel X**Development ramp up of our value added services

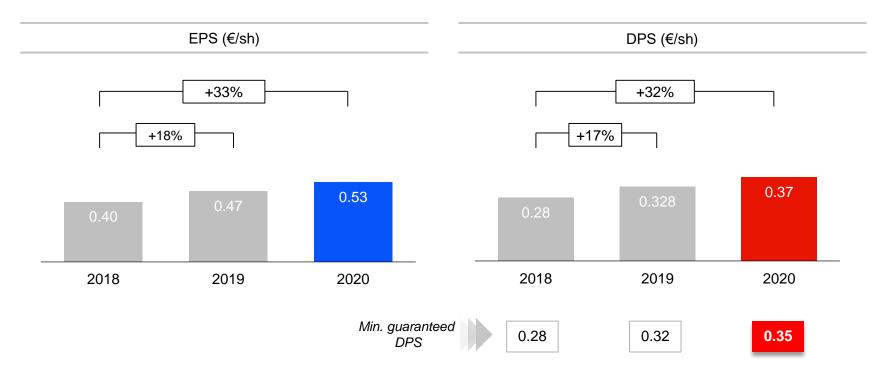






## **Shareholder remuneration**



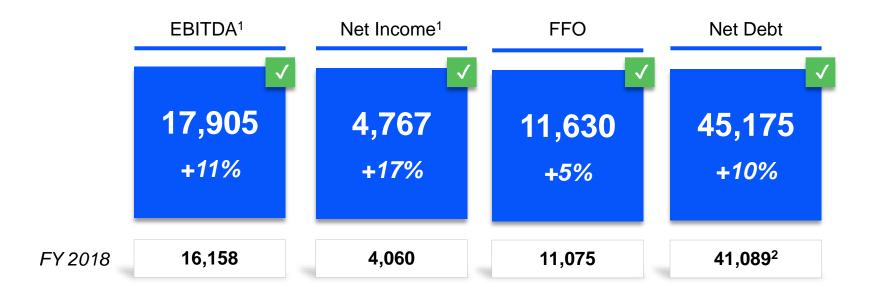






# Financial highlights (€mn)





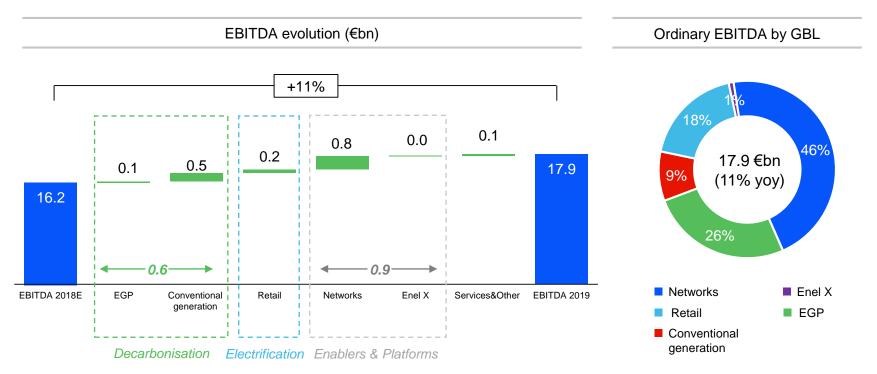
<sup>1.</sup> Ordinary figures

<sup>2.</sup> As of December 31st 2018. IFRS 16 impact from January 1st, 2019

# Ordinary EBITDA evolution<sup>1</sup>



Performance supported by our sustainable and integrated business model

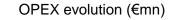


<sup>87</sup> 

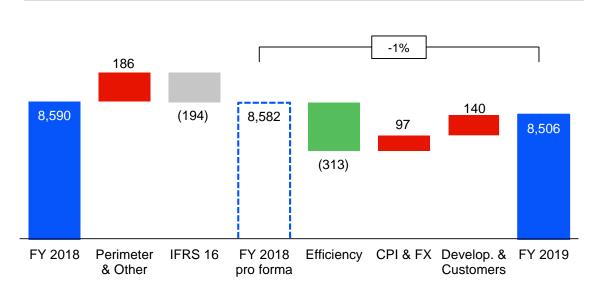
# **Operational efficiency**

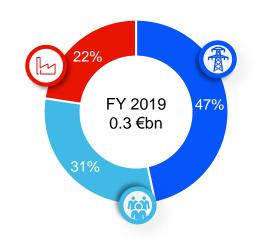
#### Efficiencies reached 300€mn in 2019





#### Efficiencies by business







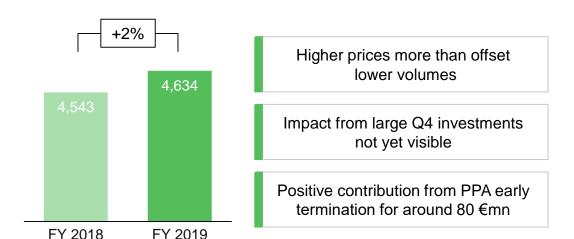
### **Enel Green Power**

Robust sustained growth

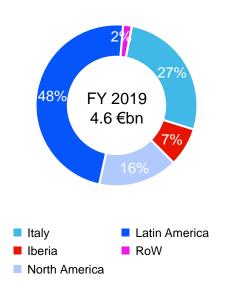




#### EBITDA evolution (€mn)



#### EBITDA FY 2019 by geography



EBITDA/ Capex<sup>1</sup> (%) 11%

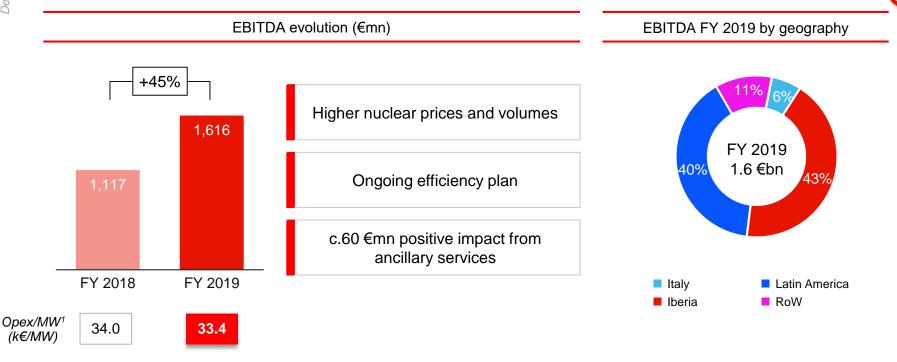
11%

# **Conventional generation and Global trading**

enel

Performance driven by higher nuclear prices and continued efficiencies





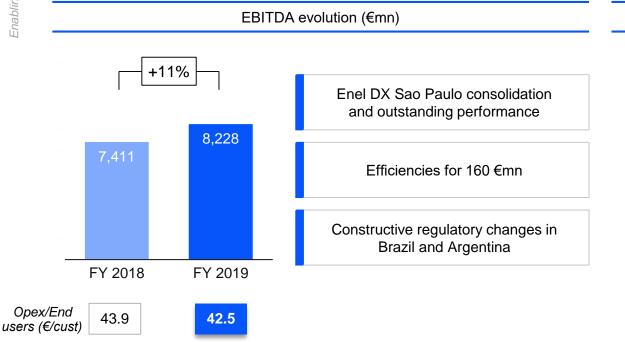
. Thermal generation 90

# Infrastructure and Networks

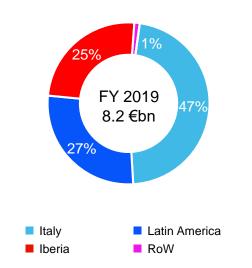
EBITDA growth driven by Enel DX Sao Paulo and efficiencies







#### EBITDA FY 2019 by geography





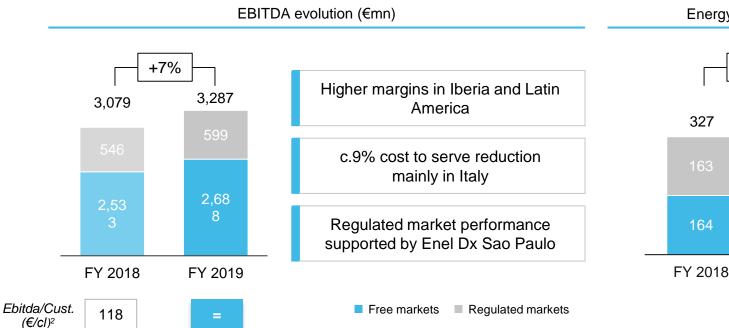
# Electrification

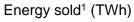
#### Retail

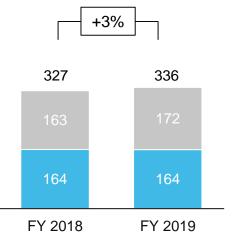
#### Performance propelled by free market











2. Free market power and gas

<sup>.</sup> Includes energy losses;

# Profit & loss (€mn)



	FY 2019	FY 2018	$\Delta$ yoy	
Ordinary EBITDA	17,905	16,158	+11%	Higher D&A mainly due to IFRS16, consolidation of
D&A	(6,809)	(6,365)	+7%	Enel DX Sao Paulo and higher investments
EBIT	11,096	9,793	+13%	
Financial expenses <sup>1</sup>	(2,413)	(2,370)	+2%	Lower cost of debt by around 40bps
Results from equity investments	(88)	81	n.m.	
EBT	8,595	7,504	+15%	Results from equity investments negatively Impacted by North America JV unwinding
Income taxes	(1,960)	(1,864)	+5%	impacted by North America 37 unwinding
Minorities	(1,868)	(1,580)	+18%	Higher minorities due to increasing contribution of
Group net ordinary income <sup>2</sup>	4,767	4,060	+17%	activities in Latin America

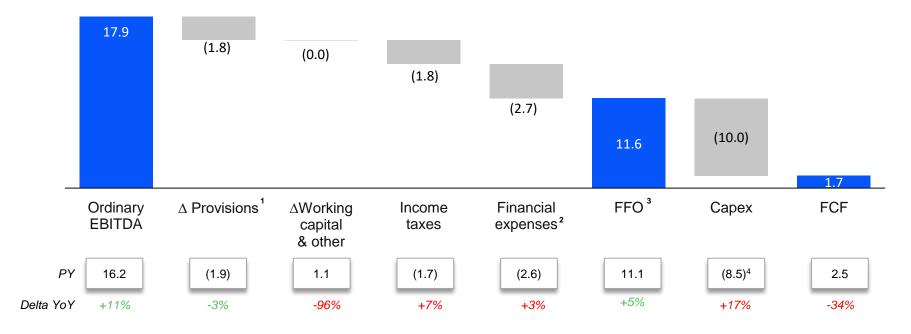
<sup>1.</sup> Includes other financial expenses (-101 €mn for FY 2018, -158 €mn for FY 2019)

Excludes extraordinary items in FY 2018 (+729 €mn: +128 €mn earn out Retegas, +64 €mn EF Solar, +646 €mn Slovenske, -98 €mn impairment, -11 €mn Income on equity Powecrop) and FY 2019 (-2593 €mn: +97 €mn disposals Mercure plant, +49 €mn second tranche earn out Rete Gas, -1,412 €mn coal plants and other impairments Italy, -108 €mn impairment USA, -902 €mn impairments coal plants Iberia, -151 €mn impairments coal plants Bocamina 1 and Tarapaca, -60 €mn impairment RGRES, -34 €mn Slovenske investment impairment and -4 €mn impairment of financial asset for SE disposal; -38 €mn Devaluation FUNAC; -30 €mn Price adj Kafireas)

# Cash flow (€bn)

## Solid FFO generation supports increasing capex





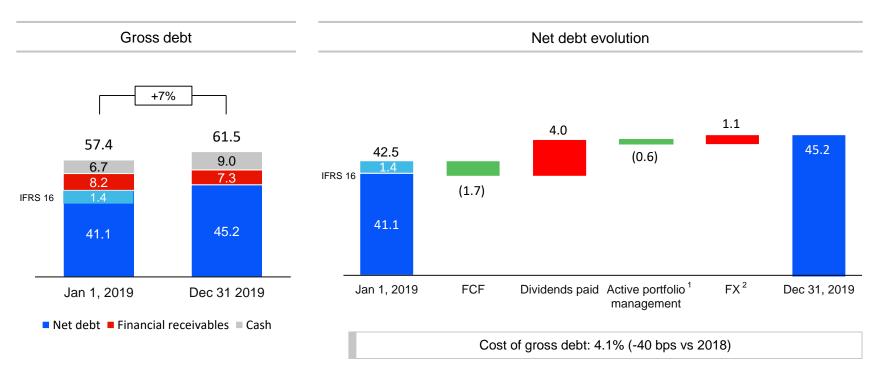
Accruals, releases, utilizations of provisions in EBITDA (i.e. personnel related and risks and charges), accruals of bad debt

- 2. Includes dividends received from equity investments
- 3. Funds from operations
- Gross of BSO capex HFS

# Debt (€bn)



## Cost of debt declined by 40 bps, Net Debt impacted by FX and IFRS16



Includes New Leasing for 0,1 €bn

<sup>2.</sup> Includes foreign exchange derivatives realized in the period

# **Closing remarks**



2019 strong financial results as a consequence of a strong operational execution More than **50%** of our **people** working remotely

No disruptions on operations

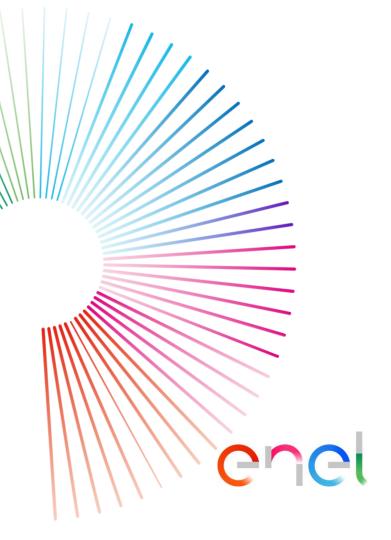
NO evidence of significant impacts thanks to a resilient and diversified business mix

Ample liquidity
available and
strong balance
sheet to face
volatile scenarios

# **Q1 2020 Consolidated results**

# Q1 2020 Consolidated results

May 6, 2020



# Key highlights of the period



Solid delivery

COVID-19

Push on renewables

Increase in Enel Chile and Enel Americas

+6% EBITDA

+11%
Net Income

Limited
economic impact
Ongoing actions
to support
people and
communities

+420 MW built 65% emissions free production

Progress in plan to reach 65% stake

#### COVID-19

#### Q1 2020 business and financial evolution



#### **Business evolution**



Renewables: 420 MW built in the quarter



Conventional generation and trading: neutral impact thanks to hedging, short position and balancing services due to load volatility



**Distribution:** 1% volumes decrease in Latin America; remuneration in Europe not impacted by reduction in volumes (-4% yoy)



**Retail:** -3% decrease in B2B volumes and +1% increase in B2C volumes<sup>1</sup> linked to COVID-19 crisis



130 €mn of negative impact on EBITDA from FX devaluation, of which 80 €mn linked to COVID-19 crisis

#### Financial evolution



25.9 €bn available liquidity as of April 30<sup>th</sup> 2020, of which 5.8 €bn cash and 20.1 €bn committed credit lines



**5.9 €bn long term debt maturing** from May 1<sup>st</sup> up to the end of 2021, 4.4 times covered by liquidity<sup>2</sup>



Available liquidity to cover **2.1 times long term debt to mature by 2022**<sup>2</sup>



**Strong balance sheet** to withstand volatile scenarios



0.4 €bn of temporary net working capital increase linked with COVID-19 crisis

Italy and Spair

<sup>100</sup> 

#### COVID-19



#### Enel at the forefront in supporting people, communities and stakeholders

#### Our people



#### Communities



Around **55%** of our global workforce **work remotely (37,500¹)**. Of these, 75% will work remotely until Christmas



Insurance policy for all employees worldwide

- ✓ First ever of its kind in the world.
- ✓ Cash allowance for hospitalized employees



Support to employees engaged in non remotable activities through the creation of a "Vacation Day Bank" mechanism

- √ 20,999 days donated by Enel's people<sup>2</sup>
- √ 29,700 days donated by the Company



MBO targets more aligned with people safety and business continuity

Over 200 initiatives: 70% to support health organization and 30% to mitigate impact on communities



Around 50 €mn donations globally to hospital institutions and social assistance services



**Top management to donate** around 15% of 2020 remuneration



Crowdsourcing for ideas to help countries deal with the emergency



**Dunning processes suspension** worldwide

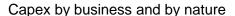
1. Daily average in the week 13-17 April 2020

101

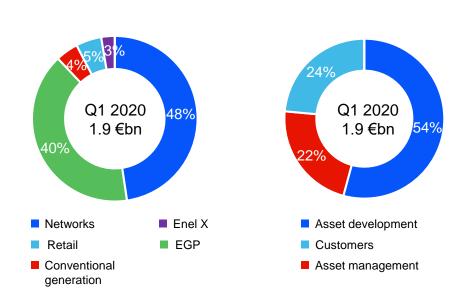
# Delivering on a fully sustainable capex plan

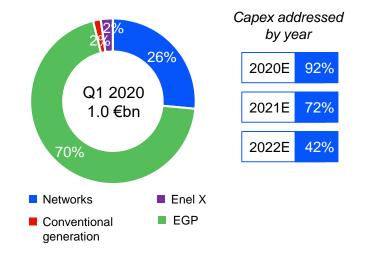






#### Asset development capex by business







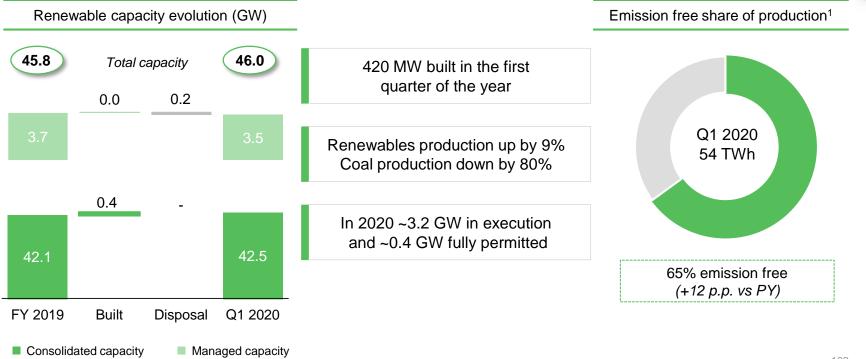


## Global Power Generation – Enel Green Power

Development target on track, 65% emission free production



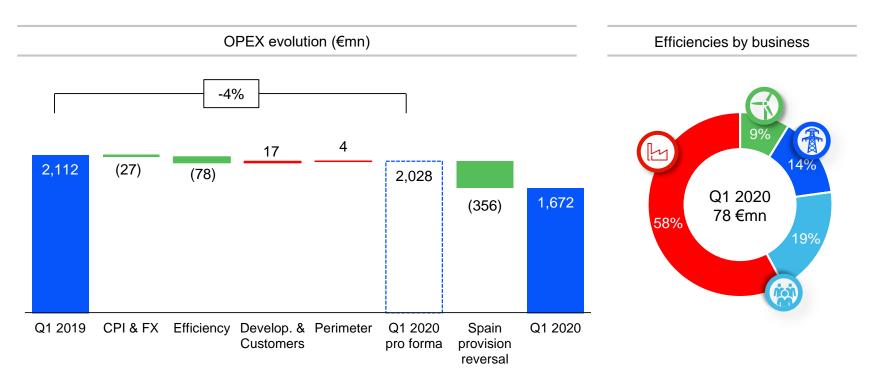




# **Operational efficiency**



Efficiencies doubled in Q1 versus PY, reaching around 80 €mn

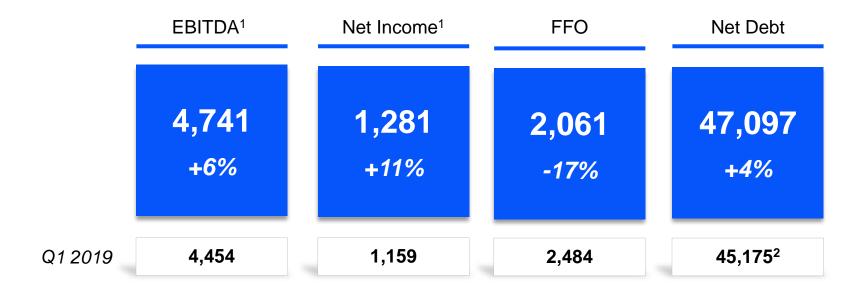






# Financial highlights (€mn)





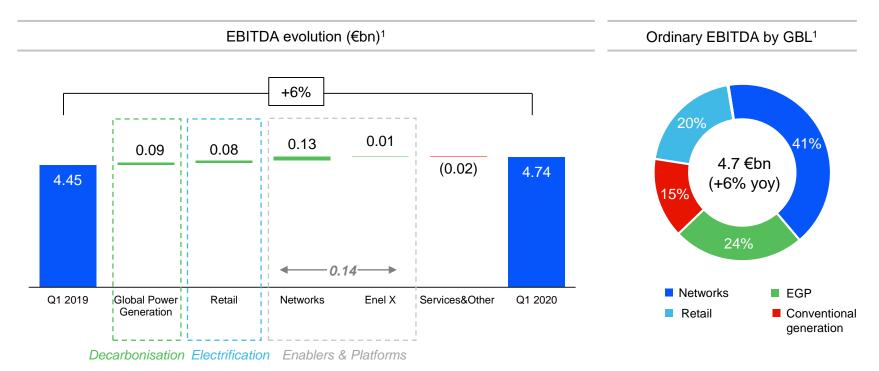
<sup>1.</sup> Ordinary figures

As of December 2019

# **Ordinary EBITDA evolution**

9% EBITDA growth net of FX devaluation



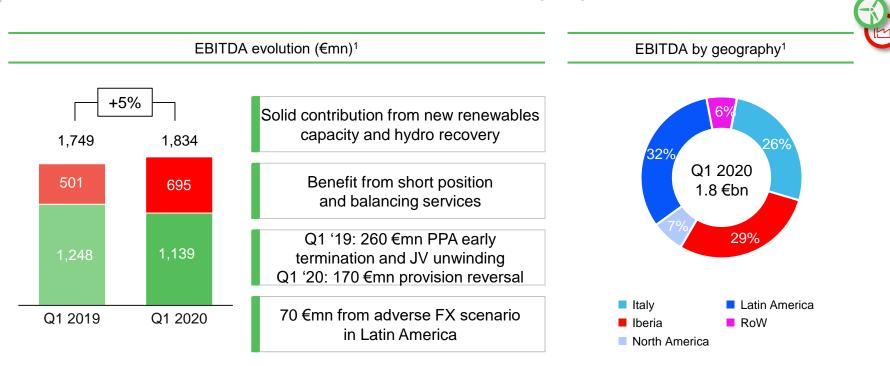




#### **Global Power Generation**



Performance supported by renewables volumes and ongoing efficiencies



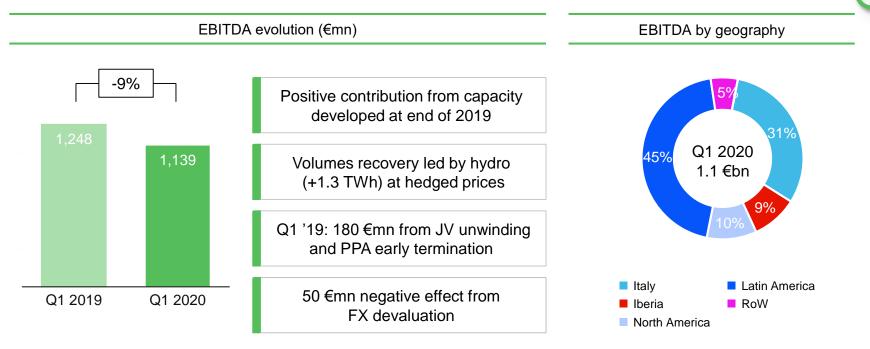
1. Includes Nuke and Trading

#### **GPG - Enel Green Power**



+7% underlying operating performance thanks to new capacity and volumes



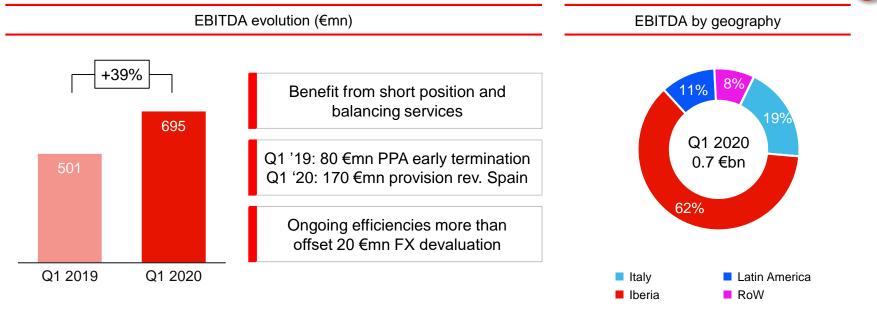


#### **GPG - Conventional generation and trading**

Hedging, short position and balancing services

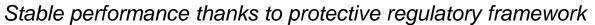






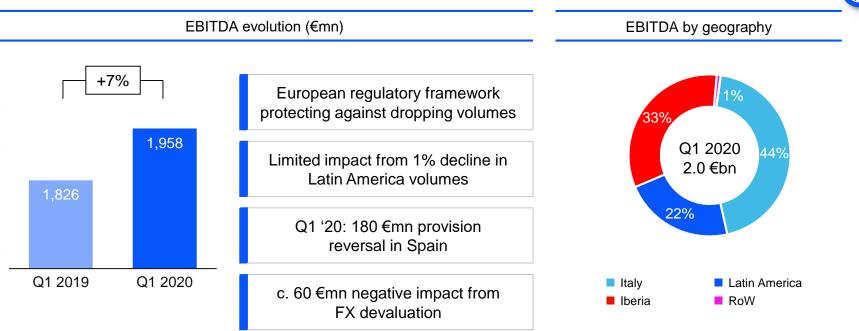


#### Infrastructure and Networks











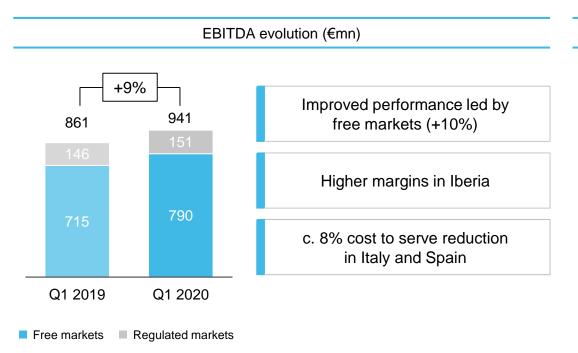
# **Electrification**

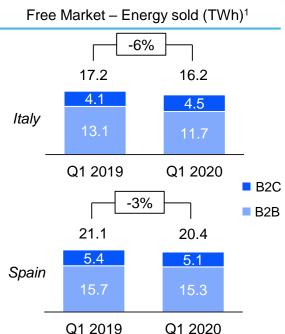
#### Retail

#### Strong performance, shift in demand from B2B to B2C









1. Includes energy losses;

#### Profit & loss (€mn)



	1Q 2020	1Q 2019	$\Delta$ yoy
Ordinary EBITDA	4,741	4,454	+6%
D&A	(1,607)	(1,567)	+3%
EBIT	3,134	2,887	+9%
Financial expenses <sup>1</sup>	(618)	(647)	-4%
Results from equity investments	14	(63)	n.m.
EBT	2,530	2,177	+16%
Income taxes	(809)	(624)	+30%
Minorities	(440)	(394)	+11%
Group net ordinary income <sup>2</sup>	1,281	1,159	+11%

D&A slightly increase due to investments growth, partially offset by coal impairments effects

Lower cost of debt by around 20 bps vs year end 2019

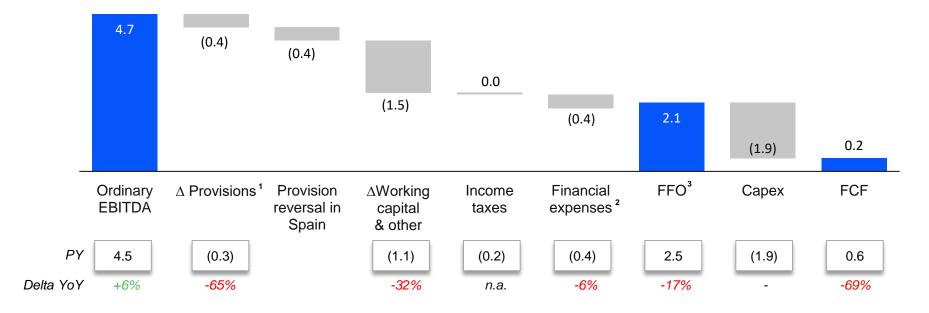
Higher taxes mainly due to higher EBT and positive deferred tax asset in 2019

<sup>1.</sup> Includes other financial expenses (-70 €mn in Q1 2019, -73 €mn in Q1 2020)

<sup>2.</sup> Excludes extraordinary items in Q1 2019 (+97 €mn disposals Mercure plant) and in Q1 2020 (-34 €mn: -3 €mn write-down of Funac in Brazil, -17 €mn Slovenske investment impairment, -22 €mn donations and other cost due to COVID-19, +8 €mn reversal impairment on coal plants in Iberia)

### Cash flow (€bn)

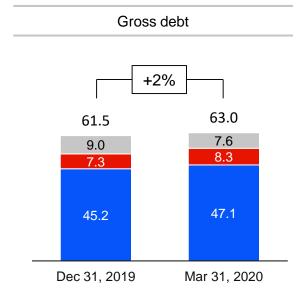




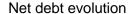
- 1. Accruals, releases, utilizations of provisions in EBITDA (i.e. personnel related and risks and charges), accruals of bad debt
- 2. Includes dividends received from equity investments
- 3. Funds from operations

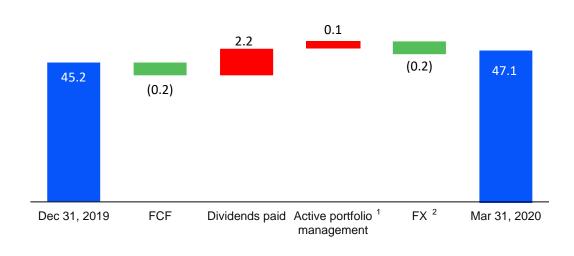
#### Debt (€bn)





■ Net debt ■ Financial receivables ■ Cash





Cost of gross debt: 3.9% (-20 bps vs year end 2019)

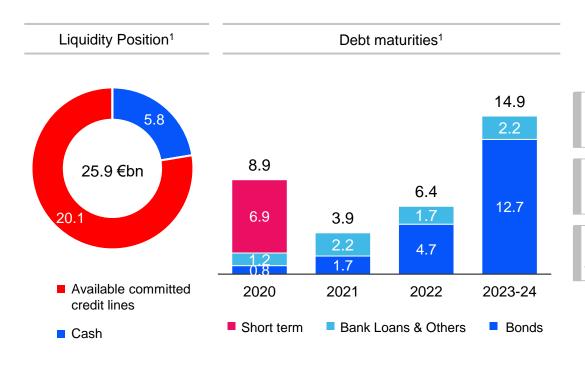
<sup>1.</sup> Includes New Leasing for 0,07 €bn

<sup>2.</sup> Includes foreign exchange derivatives realized in the period

#### Liquidity position

#### Business continuity supported by solid liquidity position





Liquidity of 25.9 €bn covers **2.1x**LT debt maturities in the plan

Limited re-financing needs with only 5.9 €bn LT debt maturing in 2020-21

Diversified and balanced cash allocation to minimize counterparty risk

As of April 30<sup>th</sup>, 2020

#### **Closing remarks**



Solid underlying
Q1 performance in
spite of COVID-19
crisis to support
year end delivery

Robust and integrated business model to absorb temporary shocks

Early management actions to support business continuity post lockdown through December

AGM to be held as expected on May 14th, set to approve dividend payment in July and a new remuneration policy

# **2020-2022 Annexes**

# Agenda



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	Retail	135
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annexes	Focus on Corporate Governance	153
	Focus on Innovation & Cybersecurity	159

# 2020-2022 Financial annexes

# 2020-2022 Macro scenario

# GDP, CPI, FX



		GDP (%)			CPI (%)		F.	X against €¹	
	2020	2021	2022	2020	2021	2022	2020	2021	2022
Italy	0.5	0.6	0.7	1.3	1.5	1.7	n. m.	n. m.	n. m.
Iberia	2.0	1.7	1.5	1.7	1.8	1.9	n. m.	n. m.	n. m.
Latin America									
Argentina	(1.3)	1.4	1.8	48.6	34.8	22.9	77.8	95.2	115.2
Brazil	2.6	2.6	2.5	4.1	3.9	3.7	4.4	4.5	4.7
Chile	3.0	2.9	2.9	3.0	3.0	3.0	753	752	752
Colombia	3.2	3.2	3.3	3.0	3.0	3.0	3,768	3,868	3,908
Peru	3.8	3.9	3.9	2.3	2.5	2.5	3.9	3.9	3.9
Rest of Europe									
Romania	2.3	2.1	2.0	2.8	2.6	2.6	4.8	4.9	4.9
Russia	1.7	1.7	1.5	4.0	3.7	4.0	72.6	72.0	72.3
North America									
USA	1.9	1.8	1.9	2.0	2.0	2.0	1.2	1.2	1.2

1. Year end 122

# **Commodities' prices**

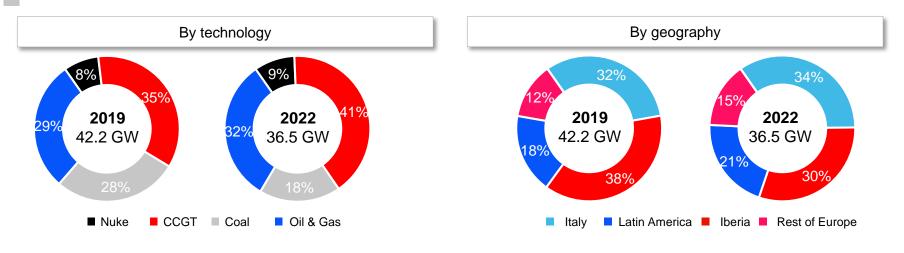


	2019	2020	2021	2022
Gas TTF (€/MWh)	13.5	19.2	19.5	19.7
Gas Henry Hub (\$/mmbtu)	2.5	3.1	3.1	3.1
Gas PSV (€/MWh)	16.0	20.9	21.1	21.3
Oil Brent (\$/bbl)	64.1	65.0	65.0	66.0
Coal API2 (\$/ton)	61.0	75.0	76.0	78.0
CO₂ (€/ton)	24.8	23.5	24.0	24.5

# 2020-2022 Conventional generation

### Installed capacity<sup>1</sup> (GW)



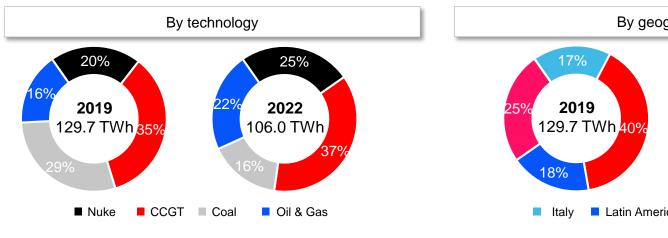


		Nu	ike			CC	:GT			Co	al			Oil 8	Gas			Tot	tal	
	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022
Italy	-	-	-	-	4.5	4.6	4.6	4.6	6.2	6.2	6.2	5.6	2.7	2.4	2.4	2.4	13.5	13.2	13.2	12.6
Iberia	3.3	3.3	3.3	3.3	5.5	5.5	5.5	5.5	4.8	2.8	0.2	0.2	2.3	2.3	2.3	2.1	16.0	13.9	11.3	11.1
Latin America	-	-	-	-	4.2	4.2	4.2	4.2	0.7	0.7	0.7	0.7	2.7	2.7	2.7	2.7	7.5	7.5	7.5	7.5
Rest of Europe	-	-	-	-	0.8	8.0	0.8	8.0	-	-	-	-	4.4	4.4	4.4	4.4	5.3	5.3	5.3	5.3
North America	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Africa, Asia & Oceania	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	3.3	3.3	3.3	3.3	15.0	15.0	15.0	15.0	11.7	9.6	7.1	6.6	12.2	11.9	11.8	11.6	42.2	39.9	37.3	36.5

Rounded figures. Latin America includes: South America, Costa Rica, Guatemala and Panama. Rest of Europe includes: Romania, Russia, Greece and Bulgaria. North America includes: Mexico, USA and Canada. Africa, Asia & Oceania includes: South Africa, India and Zambia

# Production<sup>1</sup> (TWh)





By geogra	aphy
25% 2019 129.7 TWh 40%	24% 2022 106.0 TWh
Italy Latin America	■ Iberia ■ Rest of Europe

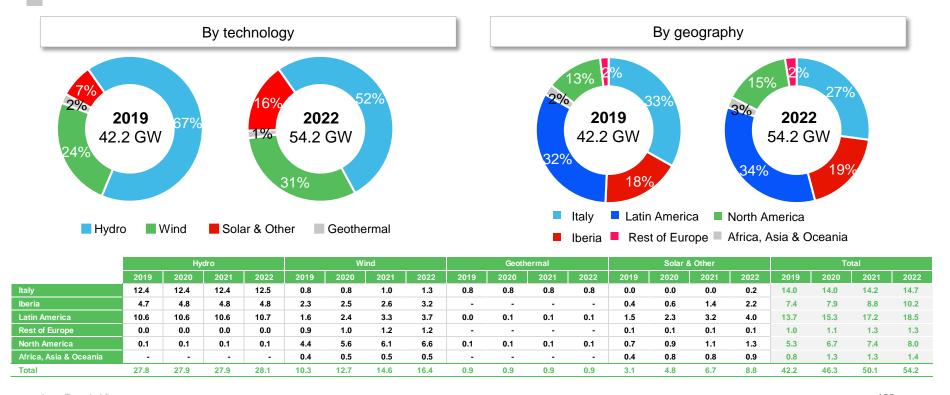
		Nu	ike			CC	:GT			Co	oal			Oil &	Gas			To	tal	
	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022
Italy	-	-	-	-	9.6	11.0	10.0	9.0	12.8	16.9	17.8	16.0	0.3	0.1	0.1	0.1	22.6	28.1	28.0	25.1
Iberia	26.3	26.4	26.1	26.5	11.7	9.2	10.1	11.1	7.6	8.5	3.3	0.1	5.7	8.7	8.5	8.4	51.3	52.8	48.0	46.1
Latin America	-	-	-	-	17.9	14.8	14.2	13.3	3.9	2.0	1.0	0.8	1.6	1.9	2.4	2.0	23.4	18.6	17.6	16.2
Rest of Europe	-	-	-	-	5.8	4.9	5.7	5.8	13.3	-	-	-	13.3	12.8	12.7	12.9	32.4	17.7	18.4	18.7
North America	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Africa, Asia & Oceania	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	26.3	26.4	26.1	26.5	45.0	40.0	40.0	39.2	37.6	27.3	22.1	16.9	20.9	23.5	23.8	23.4	129.7	117.3	112.0	106.0

. Rounded figures 126

# 2020-2022 EGP

### Consolidated capacity<sup>1</sup> (GW)

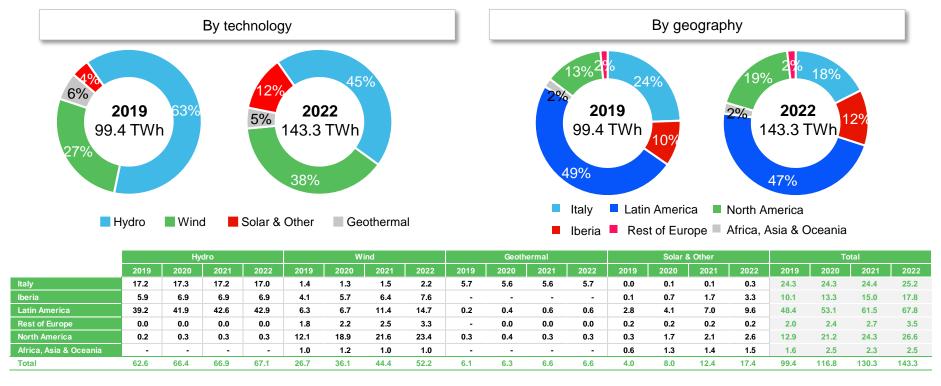




. Rounded figures 128

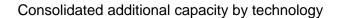
### Consolidated production<sup>1</sup> (TWh)

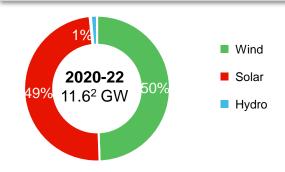




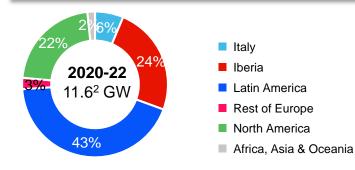
## Consolidated additional capacity and pipeline<sup>1</sup> (GW)







#### Consolidated additional capacity by geography



COD 2020-2022 Pipeline by geography

		С	OD	
	2020	2021	2022	Total
Italy	0.0	0.5	1.6	2.1
lberia	0.1	1.0	1.8	2.9
Latin America	-	0.3	4.8	5.1
Rest of Europe	0.0	0.0	0.3	0.3
North America	0.0	2.4	4.2	6.7
Africa, Asia & Oceania	0.0	0.3	2.3	2.6
Total	0.1	4.6	15.0	19.7

- Rounded figures
- Excluding Jvs for 2.5 GW

# 2020-2022 Infrastructure & Networks

## Electricity distributed, End users, Smart meters<sup>1</sup>



	Ele	ectricity dis	tributed (T	Wh)		End use	ers (mn)			Smart me	eters (mn)	
	2019	2020	2021	2022	2019	2020	2021	2022	2019	2020	2021	2022
Italy	224.6	226.5	226.8	227.1	31.5	31.5	31.5	31.6	31.4	31.4	31.4	31.6
Iberia	126.5	127.0	128.4	129.8	12.2	12.3	12.4	12.4	12.2	12.3	12.4	12.5
Latin America	137.3	139.8	143.5	147.1	26.7	27.1	27.6	28.1	0.4	0.6	1.1	1.6
Rest of Europe	15.7	16.0	16.2	16.4	2.9	2.9	3.0	3.0	0.7	0.8	1.0	1.2
Total	504.0	509.3	514.9	520.4	73.3	73.8	74.4	75.1	44.7	45.1	45.9	46.8

1. Rounded figures

# Current regulatory framework in Europe<sup>1</sup>



	Italy	lberia	Romania
WACC real pre tax 2019	5.9%	6.0%	6.9%
Next Regulatory Period	20242	2026	2024
Regulatory Period Length (years)	4+4	6	5
Metering Ownership	Owned by DSO	Owned by DSO	Owned by DSO
Smart meter inclusion in RAB	Yes	No	Yes

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### Current regulatory framework in Latin America<sup>1</sup>



	Argentina	Brazil	Chile	Colombia	Peru
WACC real pre tax 2019	12.5%	12.3%	10.0%²	11.79%	12.0%²
Next Regulatory Period	2022	2023	Nov 2020	2024	Nov 2022
Regulatory Period Length (years)	5	<b>5</b> (Rio, Goias) <b>4</b> (Ceará, São Paulo)	4	5	4
Metering Ownership	Owned by DSO	Owned by DSO	Owned by users/DSO	Owned by users/DSO	Owned by users <sup>4</sup>
Smart meter inclusion in RAB <sup>3</sup>	Yes	Yes	No	No	No <sup>4</sup>

<sup>1.</sup> February 2020

Return rate hefore taxes

<sup>..</sup> Return rate before taxes

<sup>3.</sup> Chile and Peru uses a Price Cap based on VNR (NRC – New Replacement value)

# 2020-2022 Retail

## Power & gas customers and volumes<sup>1</sup>



		Pov	ver			G	as	
	Custome	Customers (mn)		Volumes (TWh)		ers (mn)	Volumes (bsmc	
	2019	2022	2019	2022	2019	2022	2019	2022
Italy	23.7	18.5	97.5	92.6	4.1	4.4	4.7	4.7
Free Market	9.2	18.5	62.0	92.6	4.2	4.4	4.7	4.7
Regulated	14.4	-	35.6	-	-	-	-	-
Iberia	10.6	10.7	89.4	103.1	1.6	1.8	5.7	5.6
Free Market	5.8	6.6	78.1	90.2	1.4	1.6	5.6	5.4
Regulated	4.8	4.1	11.4	12.9	0.2	0.2	0.1	0.1
Latin America	26.7	29.2	105.0	180.9	-	0.0	-	0.5
Rest of Europe	3.1	3.9	9.7	12.9	0.1	0.2	0.0	0.3
Total	64.1	62.2	301.7	389.5	5.9	6.5	10.5	11.1

1. Rounded figures

## Power unitary margin and opex per client

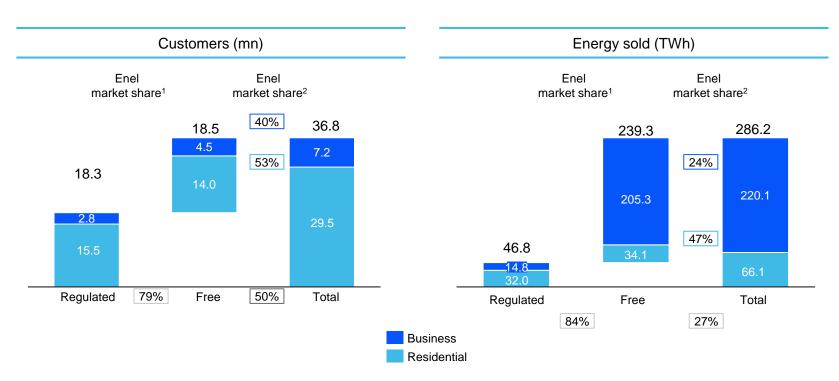


	Power unit (€/M			er client stomer)
	2019	2022	2019	2022
Italy	22.3	20.2	26.0	22.9
Iberia	10.5	9.8	35.5	30.5
Latin America	3.8	3.0	14.4	12.5
Rest of Europe	6.3	10.4	16.2	11.3

1. Includes only power free market

#### Italian power market 2019



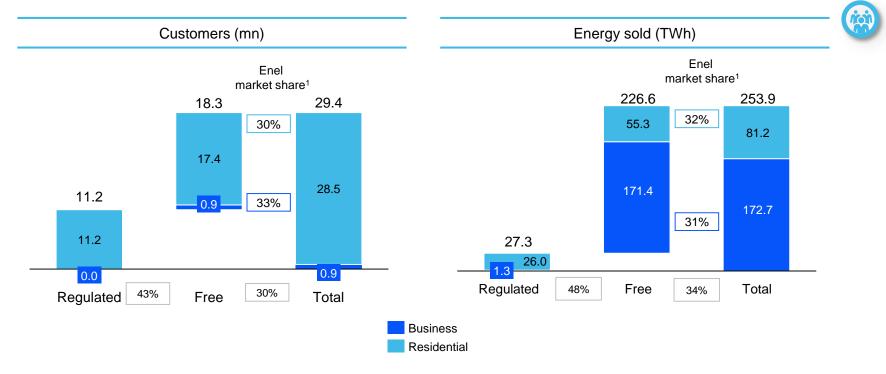


<sup>1</sup> Enel estimate based on closing 2018; % calculated on Total Italian Regulated Market

<sup>2</sup> Enel estimate based on closing 2018; % calculated on Total Italian Free Market (not including Last Resort - "Salvaguardia")

#### **Spanish power market 2019**





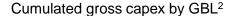
<sup>1.</sup> Customers: CNMC "Informe de supervision de los cambios de comercializador 1Q-19 published october2019

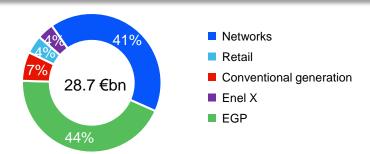
<sup>2.</sup> Energy sold: Internal estimation based on "sectorial energy daily forecast system"

# **2020-2022 Enel Group**

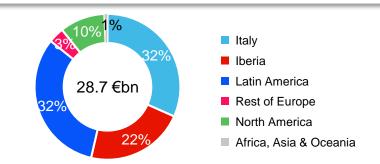
### Gross Capex¹ (€bn)







#### Cumulated gross capex by geography<sup>3</sup>



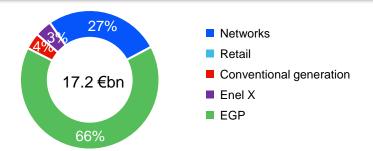
		Global Generation																						
		Conventional Generation & Trading					ion EGP			Global Infrastructures & NetworNs			Retail			Enel X			Services & Other			Total		
		2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022		
	Italy	0.2	0.1	0.2	0.3	0.6	0.8	1.9	1.8	1.8	0.3	0.3	0.2	0.1	0.1	0.1	0.1	0.1	0.1	2.8	3.0	3.3		
- [	lberia	0.4	0.3	0.2	0.6	1.0	1.4	0.6	0.7	0.7	0.1	0.1	0.1	0.0	0.1	0.1	0.0	0.0	0.0	1.8	2.1	2.4		
ı	Latin America	0.2	0.1	0.2	2.0	1.5	1.0	1.4	1.3	1.3	0.1	0.0	0.0	0.1	0.1	0.1	0.0	0.0	0.0	3.7	3.0	2.6		
	Rest of Europe	0.1	0.0	0.0	0.2	0.1	0.1	0.1	0.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	0.4	0.3	0.3		
-	North America	0.0	0.0	0.0	1.1	0.8	0.7	-	-	-	-	-	-	0.1	0.0	0.0	-	-	-	1.2	0.9	8.0		
1	Africa, Asia & Oceania	-	-	-	0.1	0.1	0.1	-	-	-	-	-	-	0.0	0.0	0.0	-	-	-	0.1	0.1	0.1		
(	Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	0.1	0.1	0.0	0.0	(0.1)	(0.1)	0.2	0.0	0.0		
	Total	0.7	0.5	0.6	4.4	4.0	4.1	4.0	4.0	3.9	0.4	0.4	0.4	0.4	0.4	0.3	0.2	0.0	0.0	10.1	9.3	9.3		
1	Total Capex 2020 - 2022			1.9			12.5			11.8			1.2			1.1			0.2			28.7		

- 1. Rounded figures
- 2. Services & Other is not included in the breakdown
- 3. Other is not included in the breakdown

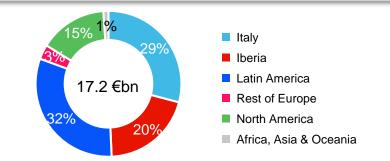
#### Asset development capex¹ (€bn)



#### Cumulated asset development capex by GBL<sup>2</sup>



#### Cumulated asset development capex by geography<sup>3</sup>



	Global Generation																				
	Conventional Generation & Trading					EGP			Global Infrastructures & NetworNs			Retail					Services & Other		Total		
	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022
Italy	0.1	0.1	0.2	0.2	0.4	0.6	1.0	1.0	0.9	-			0.1	0.1	0.1	0.0	0.0	0.0	1.5	1.7	1.9
Iberia	0.0	0.0	0.0	0.6	0.9	1.3	0.2	0.2	0.1	-			0.0	0.0	0.0	-	-	-	0.8	1.2	1.5
Latin America	0.0	0.0	0.0	1.9	1.4	0.9	0.4	0.4	0.3	-			0.1	0.0	0.1	-	-	-	2.4	1.8	1.3
Rest of Europe	0.0	0.0	0.0	0.2	0.1	0.1	0.1	0.0	0.0	-			0.0	0.0	0.0	-	-	-	0.3	0.2	0.1
North America	-	-	-	1.1	0.8	0.7	-	-	-	-			0.0	0.0	0.0	-	-	-	1.1	0.8	0.7
Africa, Asia & Oceania	-	-	-	0.1	0.0	0.1	-	-	-	-			-	-	-	-	-	-	0.1	0.0	0.1
Other	-	-		-		-	-	-	-	-			0.0	0.0	(0.1)	0.0	(0.2)	(0.1)	0.0	0.0	-0.1
Total	0.2	0.2	0.3	4.0	3.7	3.7	1.7	1.6	1.4	-		-	0.2	0.2	0.1	0.0	(0.1)	(0.1)	6.2	5.5	5.5
Total Capex 2020 - 2022			0.7			11.5			4.7			-			0.5			(0.2)			17.2

1. Rounded figures

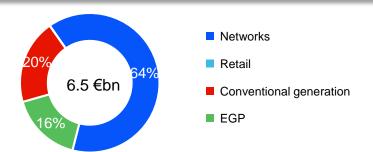
2. Services & Other is not included in the breakdown

3. Other is not included in the breakdown

### Asset management capex¹ (€bn)

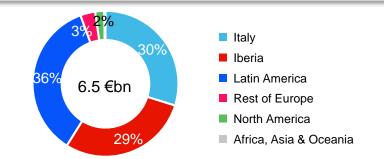


#### Cumulated asset management capex by GBL<sup>2</sup>



Global Generation

#### Cumulated asset management capex by geography<sup>3</sup>



		Cional Concration																				
		Conventional Generation & Trading		EGP		Global Infrastructures & NetworNs			Retail			Enel X			Services & Other			Total				
		2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022
	Italy	0.0	0.0	0.0	0.1	0.1	0.1	0.4	0.4	0.4	-	-	-	-	-	-	0.1	0.1	0.0	0.6	0.6	0.6
	Iberia	0.3	0.3	0.2	0.1	0.1	0.1	0.2	0.3	0.3	-	-	-	-	-	-	0.0	0.0	0.0	0.6	0.6	0.6
	Latin America	0.1	0.1	0.2	0.1	0.1	0.1	0.6	0.5	0.5	-	-	-	-	-	-	0.0	0.0	0.0	8.0	0.7	0.8
	Rest of Europe	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	-	-	-	-	-	-	0.1	0.1	0.1
	North America	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	-	-	-	-	-	-	-	-	-	0.0	0.0	0.0
	Africa, Asia & Oceania	-	-	-	0.0	0.0	0.0	-	-	-	-	-	-	-	-	-	-	-	-	0.0	0.0	0.0
	Other	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	-	-	-	0.0	0.0	0.0	0.1	0.0	0.0
	Total	0.5	0.4	0.4	0.3	0.3	0.3	1.3	1.3	1.4	-	-	-	-	-	-	0.1	0.1	0.1	2.3	2.1	2.1
	Total Capex 2020 - 2022			1.2			1.0			3.9			-			-			0.4			6.5

Rounded figures

2. Services & Other is not included in the breakdown

3. Other is not included in the breakdown

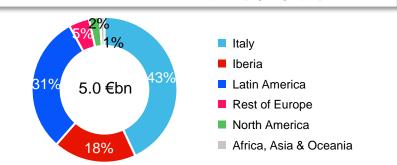
#### Customers capex¹ (€bn)







#### Cumulated customers capex by geography<sup>3</sup>



	Giobai Generation																				
	Conventional Generation & Trading					EGP		Global Infrastructures & NetworNs			Retail		Enel X		Services & Other		Total				
	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022
Italy	-					-	0.4	0.4	0.4	0.3	0.3	0.2	0.0	0.0	0.0	-	-	-	0.7	0.7	0.7
Iberia	-					-	0.2	0.2	0.2	0.1	0.1	0.1	0.0	0.0	0.0	-	-	-	0.3	0.3	0.3
Latin America	-					-	0.4	0.4	0.4	0.1	0.0	0.0	0.0	0.0	0.0	-	-	-	0.5	0.5	0.5
Rest of Europe	-					-	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-	-	-	0.1	0.1	0.1
North America	-					-	-	-	-	-	-	-	0.0	0.0	0.0	-	-	-	0.0	0.0	0.0
Africa, Asia & Oceania	-					-	-	-	-	-	-	-	0.0	0.0	0.0	-	-	-	0.0	0.0	0.0
Other	-					-	-	-	-	-	-	-	0.0	0.1	0.1	-	-	-	0.0	0.1	0.1
Total	-	-	-	-	-	-	1.1	1.1	1.1	0.4	0.4	0.4	0.2	0.2	0.2	-	-	-	1.7	1.7	1.7
Total Capex 2020 - 2022						-			3.2			1.2			0.6						5.0

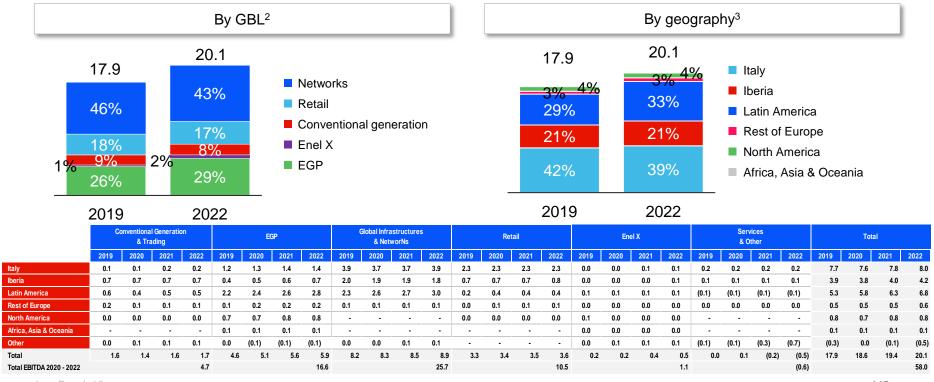
1. Rounded figures

2. Services & Other is not included in the breakdown

Other is not included in the breakdown.

#### Ordinary EBITDA<sup>1</sup>





- Rounded figures
- 2. Services & Other is not included in the breakdown
- Other is not included in the breakdown

#### Baseload power price & production sold forward



	Baselo	ad price
	2020	2021
Italy (€/MWh)	60.2	59.8
lberia (€/MWh)	55.0	55.4

	Production sold forward									
	20	20	20	21	2022					
	price	%	price	%	price	%				
Italy (€/MWh)¹	57.1	100%	51.6	50%	-	-				
lberia (€/MWh)¹	73.5	100%	74.5	80%	-	-				
Brazil (USD/MWh)	63.5	100%	60.1	100%	60.6	100%				
Chile (USD/MWh)	79.0	100%	76.0	100%	70.1	100%				
Colombia (USD/MWh)	68.7	100%	72.5	85%	67.1	80%				
Peru (USD/MWh)	56.7	100%	57.8	100%	60.1	100%				

# 2020-2022 Environmental, Social and Governance annexes

### 2020-2022 Sustainability Plan

### Sustainable business model, driving change through innovation





### 2020-2022 Focus on People Centricity

#### **Engaging People we work with**



Plan actions

2019

2020-2022 targets



Promotion of digital skills' dissemination among all employees

46% of people involved in digital skills training

100% of people involved in digital skills training



Gender - % of women in selection processes<sup>1</sup>

42% women involved in recruiting processes

50% women involved in recruiting processes



Performance appraisal<sup>2</sup>

100% of people involved

99% of people appraised<sup>3</sup>

- 100% of people involved
- 99% of people appraised



Climate survey<sup>2</sup>

- 100% of people involved
- 86% of people participating
- 100% of people involved
- 87% of people participating

Selection processes involving blue collar workers and the USA perimeter are not included as local legislation to protect anti-discrimination practices in the recruiting phase does not allow to monitor this data.

Eligible and reachable people having a permanent contract and working in the Group for at least 3 months during 2019

Forecast data, since the closure of the assessment process has been postponed to May 2, 2020 due to the Covid-19 crisis.

#### **Engaging local Communities**

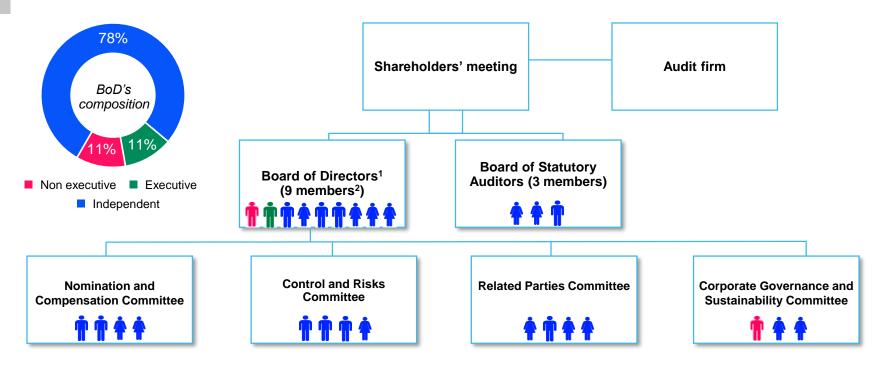


	Plan actions	20191	2020-2022 targets
4 QUALITY EDUCATION	High-quality, inclusive and fair education	1.3 mn beneficiaries	2.5 mn beneficiaries in 2030 <sup>1</sup>
7 ATTENDED AND COMMENTS	Access to affordable and clean energy	7.9 mn beneficiaries	10.0 mn beneficiaries in 2030 <sup>1</sup>
8 CON WORL AND CONTROL	Employment and sustainable and inclusive economic growth	2.1 mn beneficiaries	8.0 mn beneficiaries in 2030 <sup>1</sup>

# 2020-2022 Focus on Corporate Governance

#### **Corporate governance structure**



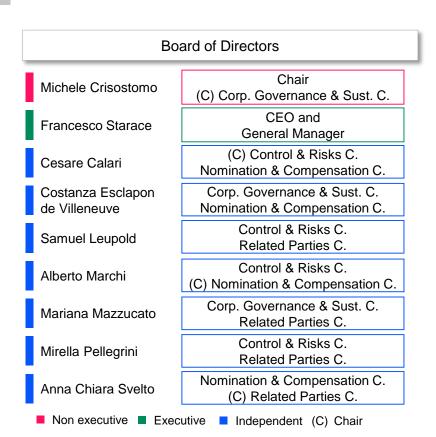


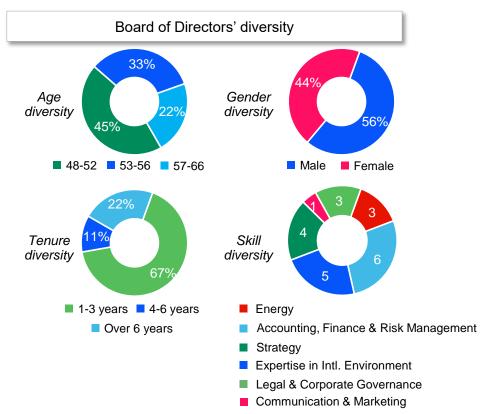
<sup>.</sup> Chair can be considered independent in accordance with Unified Financial Act criteria

<sup>2.</sup> Out of which 3 Directors drawn from the slate filed by a group of mutual funds and other institutional investors

#### **Board composition**







#### CEO's short-term variable remuneration<sup>1</sup>



Macro objective			Type of target			
		Weight <sup>2</sup>	Entry (50%)	Target (100%)	Over (150%)	
Profitability	Ordinary consolidated net income	35%	5.25 €bn	5.35 €bn	5.41 €bn	Economic
Efficiency	Group Opex	20%	8.28 €bn	8.12 <b>€</b> bn	8.04 €bn	Economic
Cash and debt management	FFO/Consolidated net financial debt	15%	24.4%	24.9%	25.2%	Financial
Safety	Safety in the workplace	15%	FI <sup>3</sup> ≤ 0.80 & FA <sup>4</sup> ≤ 7	FI³≤ 0.78 & FA⁴≤ 7	FI <sup>3</sup> ≤ 0.76 & FA <sup>4</sup> ≤ 7	ESG
COVID 19 emergency	Remote management of operations <sup>5</sup>	15%	Average IT logins 80%	Average IT logins 84%	Average IT logins 88%	ESG

Management by objectives (MBO) 2020

<sup>(%)</sup> Weight in the variable remuneration

FI: Work-related accident Frequency Index

FA: Number of Fatal Accidents during 2020, except for road events

#### Long-term variable remuneration<sup>1</sup>



Macro objective		Objective						
		Weight⁵	Target (130%) <sup>6</sup>	Over I (150%)	Over II (280%) <sup>6</sup>			
Performance	TSR <sup>2</sup>	50%	Enel's TSR from 100% to 110% of TSR Index	Enel's TSR from 110% to 115% of TSR Index	Enel's TSR > 115% of TSR Index	Market		
Profitability	ROACE <sup>3</sup>	25%	39.4%	40.0%	40.6%	Financial		
Environmental	Renewable capacity on total <sup>4</sup>	15%	59.7%	59.9%	60.0%	ESG		
Environmental	CO <sub>2</sub> emissions reduction	10%	≤ 220 gCO <sub>2</sub> /KWheq <sup>7</sup>	≤ 215 gCO <sub>2</sub> /KWheq <sup>7</sup>	≤210 gCO <sub>2</sub> /KWheq <sup>7</sup>	ESG		

100% of the base amount is assigned in Enel shares, whose number is determined on the basis of the arithmetical mean of Enel's daily VWAP in the three-month period preceding the beginning of the performance period

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Long-Term Incentive (LTI) Plan 2020. Performance period: January 1, 2020 – December 31, 2022. 30% payment (if any) in the 4th year. 70% payment (if any) in the 5th year (deferred payment).

Average TSR Enel compared to average TSR EUROSTOXX Utilities Index-EMU, calculated in the three-month period preceding the beginning and the end of the performance period

<sup>.</sup> Cumulative for the 3-year period 2020-2022 4. Renewable sources net consolidated installed capacity /Total net consolidated installed capacity at the end of 2022

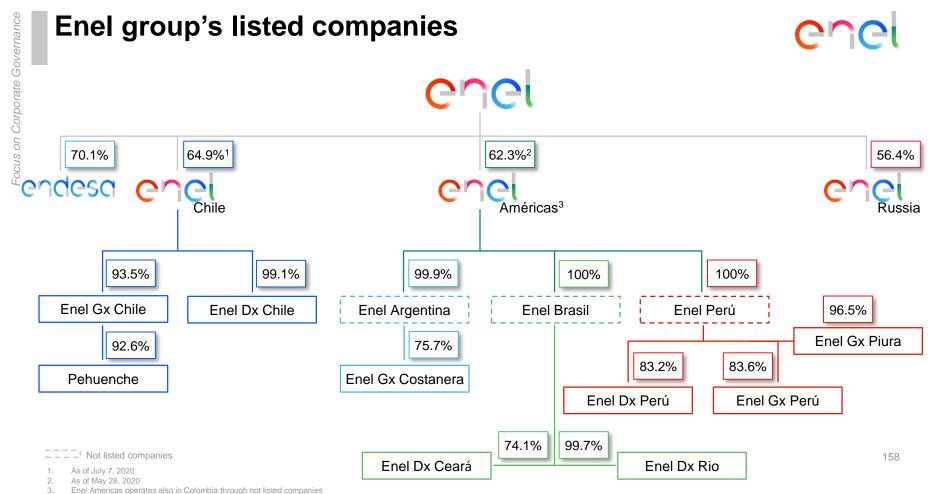
<sup>5. (%)</sup> Weight in the variable remuneration

As at 2022

<sup>6.</sup> For the CEO/General manager. 100% at target and 180% at Over II for the other beneficiaries of the LTI Plan 2020 8. 50% for the other beneficiaries of the LTI Plan 2020

#### **Enel group's listed companies**





# 2020-2022 Focus on Innovation & Cybersecurity

#### **Innovation**



10 innovation hubs5 innovation labs¹

~83 partnerships

Crowdsourcing >400.000 solver

**12** innovation communities





Plan actions

2020-2022 targets

Promoting global partnership and upporting high-potential startups

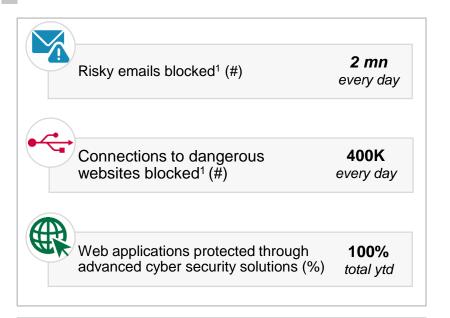
Implementation in the business of 30 projects with startups

75 bootcamps to find startups with which collaborate

 In total, Enel has developed 10 Innovation Hubs and 5 Innovation Labs dedicated to startups. The total number of Enel Group's laboratories, including also the Labs not dedicated exclusively to startups, is 20.

#### **Cyber security**













Plan actions

2020-2022 targets

Coverage of web applications exposed to internet with advanced cyber security application solutions

100% of internet web applications protected through advanced cyber security solutions

Disseminating the information security culture and changing people's behaviour in order to reduce risks

15 cyber security knowledge sharing events per year

#### **Disclaimer**



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