

MEDIA RELATIONS Ph. +39 06 83055699 - Fax +39 06 83053771 e-mail: ufficiostampa@enel.it

INVESTOR RELATIONS Ph. +39 06 83057008 - Fax +39 06 83053771 e-mail: investor.relations@enel.it

www.enel.it



ENEL: MORE THAN 160 MILLION EURO BONUS FOR QUALITY OF ELECTRICITY SERVICE IN 2006

- Satisfaction with the results announced by the Authority for Electricity and Gas: net bonus to Enel Distribuzione increased by 35%.
- Between 2000 and 2006 Enel invested 9.6 billion euros in upgrading the network.

Rome, 27 November 2007 - The continuity of Enel's electricity service in Italy continues to improve.

Once again in 2006, the Authority for Electricity and Gas (AEEG) has awarded Enel Distribuzione a net bonus of more than 160 million euros (up 35% compared with the 118 million euros granted in 2005) out of a total of 165 million euros disbursed in incentives.

In 2006, despite a new calculation mechanism that includes interruptions previously attributed to "external causes", the average total length of interruptions for Enel customers fell from 63 minutes in 2005 to 51 minutes last year, compared with a target of 79 minutes set by the AEEG.

This result is the outcome of the substantial investments that Enel has made in its network: some 9.6 billion euros between 2000 and 2006. This commitment has enabled us to achieve a standard of excellence at the European level.

The South experienced a sharp improvement of the quality of electricity service in 2006, with an average decrease in the duration of interruptions of 16 minutes. The results achieved in some regions in the South were even better than the national average, for example Molise with just 28 minutes and Basilicata with 48 minutes. Abruzzo posted a improvement, with the average dropping from 106 minutes in 2005 to 56 last year.

In the Centre, the average total duration of interruptions fell by nearly 20 minutes. In Umbria the average was 34 minutes, followed by Tuscany with 39 minutes and the Marche with 41 minutes, while the figure for Lazio decreased from 79 to 55 minutes.

Record results were also seen in the North, with an average of 34 minutes of service interruptions per customer. Friuli had an average of 21 minutes, Lombardy 28 minutes and Emilia Romagna 24 minutes, less than half the national average.