



PRESS RELEASE

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ENEL ON THE GROUND WITH THE CARABINIERI: WORKSHOPS AGAINST SCAMS KICK OFF

- *Open meetings for everyone at Spazi Enel, the company's physical stores, to recognize and manage harassing phone calls and phishing: a practical guide to unmasking the most common scams*

Roma, April 22nd, 2026 - Enel is strengthening its commitment to protection against scams and, together with the Carabinieri, Italy's national gendarmerie, is launching a new series of fraud prevention meetings held within its stores starting this April. The initiative will offer an opportunity for direct dialogue with Carabinieri personnel to share experiences, receive useful information, and acquire concrete tools to recognize and prevent attempted fraud.

The meetings will focus on the most widespread forms of deception today: from harassing phone calls and phishing emails to fake technical assistance visits, with the goal of unmasking the techniques used in fraudulent telephone communications. The initiative provides citizens with practical tools to recognize the most common type of scam attempts, navigate various contact channels with greater awareness, and promptly identify red flags to adopt safer behaviors.

The project was created in response to the sharp increase in harassing calls (spoofing), phishing, and fraudulent contacts affecting more than just the energy sector—a phenomenon impacting customers of all ages that requires increasingly structured interventions. Enel has long been committed to combating these practices through information campaigns, certified contact systems, and initiatives to strengthen digital security, aiming to ensure a simpler and, above all, more protected experience.

This new initiative is part of the Enel Energy Bar format, through which Enel Stores open their doors to the public. In these sessions, experts and consultants guide citizens through a practical journey to discover the world of energy.